

2003 ANNUAL REPORT  
INDIANA PUBLIC TRANSIT

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STATE OF INDIANA

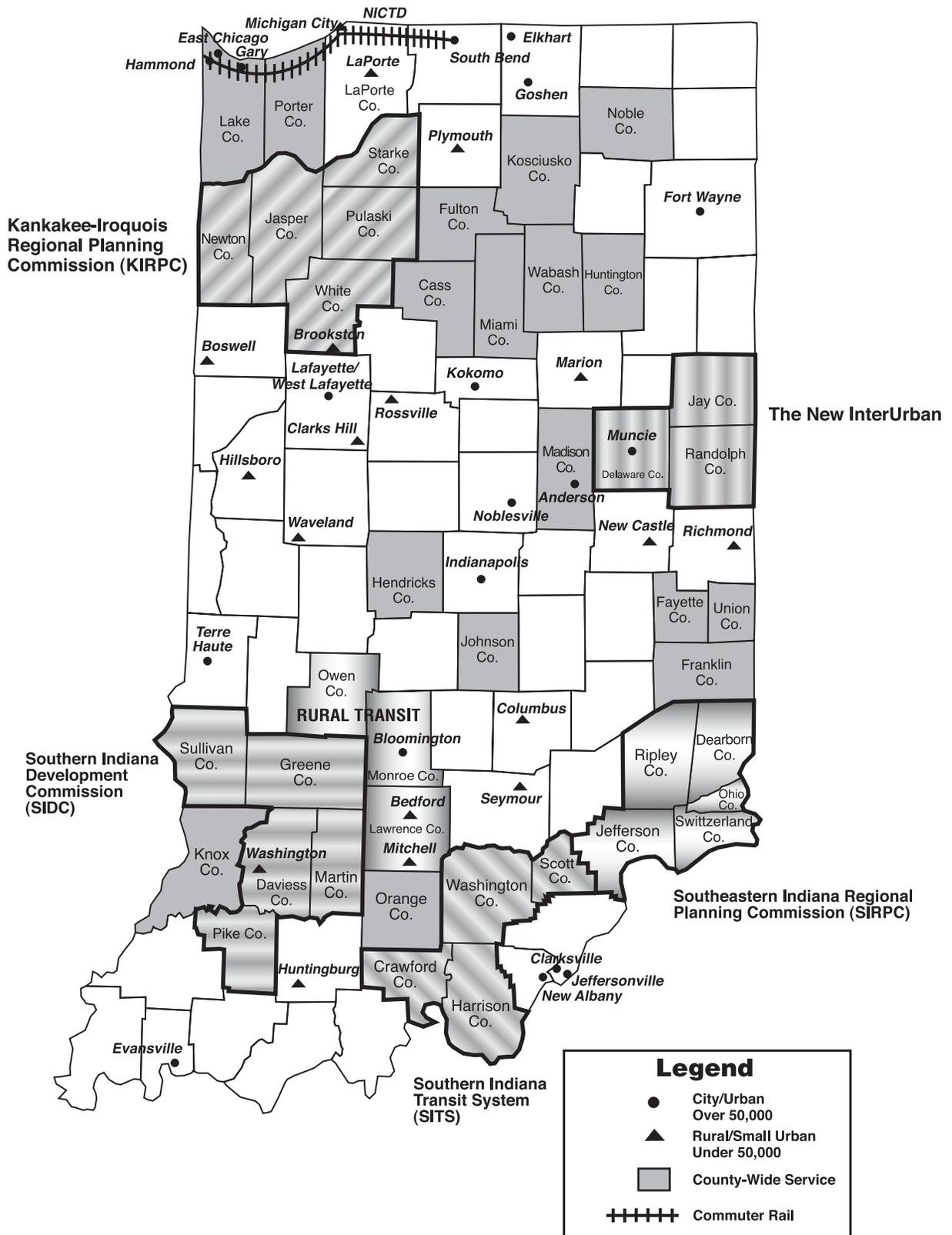
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# 2003 PUBLIC TRANSIT SYSTEMS IN INDIANA



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# INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The Public Transit Section (PTS) of INDOT provides financial and technical assistance to public transit systems throughout the state. The primary mission of the PTS is to improve personal mobility and quality of life through the preservation and enhancement of passenger transportation systems. This mission is carried out through the following objectives:

1. Improve access to employment, services, education, and recreation for all Indiana citizens.
2. Increase modal choices through high occupancy, shared-ride travel options to provide every community with a broad range of transportation options.
3. Support affordable modal choices for all Indiana citizens.
4. Encourage energy conservation.

This 2003 Annual Report, prepared by the Public Transit Section, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of 2003 federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The transit systems in Indiana are divided among four (4) peer groups that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transit Fund Allocation Study completed in 1997. Section Two of this report provides a detailed analysis of each of the four peer groups.

## STATEWIDE STATISTICS

In 2003, Indiana maintained a public transit network of fifty-three (53) urban and rural public transit systems. The number of public transit systems remained stable in 2003 after the addition of five (5) new Section 5311 systems to the network in 2002 (Fayette, Hendricks, Delaware/Jay/Randolph, and Miami Counties, and the City of Noblesville).

These fifty-three (53) transit systems serve all or portions of sixty-four (64) of Indiana's counties. This means that public transit service is available to 4,245,406 Indiana citizens, or 69.8% of the state's total population.

Ridership on Indiana's public transit systems has increased 10.75% over the last five years:

- 1999 ridership: 30,179,616
- 2000 ridership: 31,506,126
- 2001 ridership: 32,258,419
- 2002 ridership: 31,838,332
- 2003 ridership: 33,423,399

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2003. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2002 and 2003 data along with the percent change between the two years.

The ridership table also contains two additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2003. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the percentage of each type of expenditure of the total system's costs. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

## RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2003	RIDERSHIP 2002	% CHANGE	2003 RIDERSHIP PER CAPITA	2003 % OF STATE RIDERSHIP
<b>GROUP 1 - Large Fixed Route</b>					
Bloomington	2,070,321	1,993,675	3.84%	29.88	6.19%
Evansville	1,588,160	1,562,278	1.66%	13.06	4.75%
Fort Wayne	1,557,321	1,438,431	8.27%	7.14	4.66%
Gary	1,289,824	1,304,092	-1.09%	12.55	3.86%
Indianapolis	11,324,573	10,247,493	10.51%	12.52	33.88%
Lafayette	3,910,057	3,578,716	9.26%	31.78	11.70%
Muncie	1,351,615	1,313,964	2.87%	20.04	4.04%
South Bend	2,554,384	2,627,101	-2.77%	16.55	7.64%
<b>SUBTOTAL: GROUP 1</b>	<b>25,646,255</b>	<b>24,065,750</b>	<b>6.57%</b>	<b>14.57</b>	<b>76.73%</b>
<b>GROUP 2 - Small Fixed Route</b>					
Anderson	211,837	258,640	-18.10%	3.55	0.63%
Columbus	168,207	170,912	-1.58%	4.31	0.50%
East Chicago	277,670	279,430	-0.63%	8.57	0.83%
Hammond	361,413	339,711	6.39%	4.10	1.08%
Marion	137,833	137,035	0.58%	4.40	0.41%
Michigan City	177,887	184,940	-3.81%	5.41	0.53%
Richmond	307,613	335,894	-8.42%	7.86	0.92%
TARC	416,845	368,431	13.14%	4.83	1.25%
Terre Haute	158,492	161,346	-1.77%	2.56	0.47%
<b>SUBTOTAL: GROUP 2</b>	<b>2,217,797</b>	<b>2,236,339</b>	<b>-0.83%</b>	<b>4.71</b>	<b>6.64%</b>
<b>GROUP 3 - Urban Demand Response</b>					
Elkhart	238,847	243,224	-1.80%	4.60	0.71%
Goshen	17,242	20,603	-16.31%	0.59	0.05%
Kokomo	104,991	97,473	7.71%	2.28	0.31%
LaPorte	50,799	56,334	-9.83%	2.35	0.15%
NWICA	155,865	147,059	5.99%	0.49	0.47%
<b>SUBTOTAL: GROUP 3</b>	<b>567,744</b>	<b>564,693</b>	<b>0.54%</b>	<b>1.21</b>	<b>1.70%</b>
<b>GROUP 4 - Rural Demand Response</b>					
Bedford	69,781	76,500	-8.78%	5.07	0.21%
Cass County	145,942	134,766	8.29%	3.57	0.44%
Fayette County	19,449	16,861	15.35%	0.76	0.06%
Franklin County	44,911	46,022	-2.41%	2.03	0.13%
Fulton County	21,919	19,048	15.07%	1.07	0.07%
Hendricks County	33,603	28,899	16.28%	0.32	0.10%
Huntingburg	2,511	2,706	-7.21%	0.45	0.01%
Huntington County	25,439	19,805	28.45%	0.67	0.08%
Jay/Randolph/Delaware	68,491	62,090	10.31%	0.68	0.20%
Johnson County	43,145	27,351	57.75%	0.67	0.13%
KIRPC	153,828	164,993	-6.77%	1.44	0.46%
Knox County	61,971	58,824	5.35%	1.58	0.19%
Kosciusko County	74,497	81,359	-8.43%	1.01	0.22%
Madison County	12,373	14,544	-14.93%	0.17	0.04%
Miami County	25,319	23,679	6.93%	0.70	0.08%
Mitchell	11,463	11,347	1.02%	2.51	0.03%
Monroe County	164,260	159,460	3.01%	1.63	0.49%
New Castle	38,444	32,159	19.54%	2.16	0.12%
Noble County	14,715	11,430	28.74%	0.32	0.04%
Noblesville	17,557	19,408	-9.54%	0.61	0.05%
Orange County	30,450	22,202	37.15%	1.58	0.09%
Plymouth	1,658	2,035	-18.53%	0.17	0.00%
Seymour	26,945	27,032	-0.32%	1.49	0.08%
SIDC	79,169	79,092	0.10%	0.82	0.24%
SIRPC	119,522	117,404	1.80%	1.00	0.36%
SITS	44,854	50,686	-11.51%	0.47	0.13%
Union County	23,328	32,056	-27.23%	3.17	0.07%
Wabash County	21,115	17,055	23.81%	0.60	0.06%
Washington	10,325	10,255	0.68%	0.91	0.03%
Waveland	11,048	12,422	-11.06%	1.96	0.03%
<b>SUBTOTAL: GROUP 4</b>	<b>1,418,032</b>	<b>1,381,490</b>	<b>2.65%</b>	<b>1.03</b>	<b>4.24%</b>
<b>SUBTOTAL: GROUP 1 TO 4</b>	<b>29,849,828</b>	<b>28,248,272</b>	<b>5.67%</b>	<b>7.31</b>	<b>89.31%</b>
NICTD	3,573,571	3,590,060	-0.46%	21.84	10.69%
<b>TOTAL ALL GROUPS</b>	<b>33,423,399</b>	<b>31,838,332</b>	<b>4.98%</b>	<b>7.87</b>	<b>100.00%</b>

## OPERATING CHARACTERISTICS

### TOTAL VEHICLE MILES (TVM) BY SYSTEM

SYSTEM	TVM 2003	TVM 2002	% CHANGE
<b>GROUP 1 - Large Fixed Route</b>			
Bloomington	1,053,999	1,010,652	4.29%
Evansville	1,418,046	1,396,805	1.52%
Fort Wayne	1,709,064	1,687,641	1.27%
Gary	1,085,395	1,158,607	-6.32%
Indianapolis	11,047,044	10,386,718	6.36%
Lafayette	1,605,140	1,519,857	5.61%
Muncie	1,255,501	1,233,142	1.81%
South Bend	1,924,147	1,831,001	5.09%
<b>SUBTOTAL: GROUP 1</b>	<b>21,098,336</b>	<b>20,224,423</b>	<b>4.32%</b>
<b>GROUP 2 - Small Fixed Route</b>			
Anderson	501,287	491,140	2.07%
Columbus	281,929	265,510	6.18%
East Chicago	249,301	256,816	-2.93%
Hammond	522,628	481,862	8.46%
Marion	195,923	193,534	1.23%
Michigan City	254,689	256,579	-0.74%
Richmond	381,140	395,631	-3.66%
TARC	612,374	548,792	11.59%
Terre Haute	286,421	293,430	-2.39%
<b>SUBTOTAL: GROUP 2</b>	<b>3,285,692</b>	<b>3,183,294</b>	<b>3.22%</b>
<b>GROUP 3 - Urban Demand Response</b>			
Elkhart	1,105,619	1,053,320	4.97%
Goshen	94,945	106,017	-10.44%
Kokomo	420,841	465,617	-9.62%
LaPorte	140,932	143,331	-1.67%
NWICA	1,046,876	705,925	48.30%
<b>SUBTOTAL: GROUP 3</b>	<b>2,809,213</b>	<b>2,474,210</b>	<b>13.54%</b>
<b>GROUP 4 - Rural Demand Response</b>			
Bedford	75,572	80,710	-6.37%
Cass County	546,459	454,324	20.28%
Fayette County	119,180	108,636	9.71%
Franklin County	362,624	356,233	1.79%
Fulton County	126,016	103,872	21.32%
Hendricks County	157,273	139,822	12.48%
Huntingburg	6,151	7,192	-14.47%
Huntington County	156,483	128,626	21.66%
Jay/Randolph/Delaware	468,859	444,849	5.40%
Johnson County	412,642	328,105	25.77%
KIRPC	708,338	720,160	-1.64%
Knox County	191,208	169,171	13.03%
Kosciusko County	210,026	206,623	1.65%
Madison County	147,511	174,346	-15.39%
Miami County	116,716	101,489	15.00%
Mitchell	16,193	17,052	-5.04%
Monroe County	529,397	470,944	12.41%
New Castle	55,084	41,416	33.00%
Noble County	237,729	161,385	47.31%
Noblesville	32,552	48,916	-33.45%
Orange County	366,031	289,526	26.42%
Plymouth	4,970	6,861	-27.56%
Seymour	58,251	57,295	1.67%
SIDC	948,223	852,406	11.24%
SIRPC	735,051	741,911	-0.92%
SITS	484,828	273,335	77.38%
Union County	204,847	183,062	11.90%
Wabash County	166,810	155,194	7.48%
Washington	29,634	29,789	-0.52%
Waveland	24,794	25,247	-1.79%
<b>SUBTOTAL: GROUP 4</b>	<b>7,699,452</b>	<b>6,878,497</b>	<b>11.94%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>34,892,694</b>	<b>32,760,424</b>	<b>6.51%</b>
NICTD	3,233,628	3,154,243	2.52%
<b>TOTAL ALL GROUPS</b>	<b>38,126,322</b>	<b>35,914,667</b>	<b>6.16%</b>

## TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY - 2003

SYSTEM	LABOR/ FRINGE	%	SERVICES	%	MATERIALS & SUPPLIES	%	UTILITIES	%	CASUALTY & LIABILITY	%	PURCHASED TRANSPORT	%	OTHER	%	TOTAL
<b>GROUP 1 - Large Fixed Route</b>															
Bloomington	\$2,189,727	55%	\$378,497	10%	\$679,456	17%	\$75,722	2%	\$150,099	4%	\$423,748	11%	\$67,026	2%	\$3,964,275
Evansville	\$3,969,241	81%	\$46,010	1%	\$729,023	15%	\$55,385	1%	\$78,111	2%	\$0	0%	\$18,383	0%	\$4,896,153
Fort Wayne	\$5,007,610	74%	\$465,297	7%	\$849,435	13%	\$102,721	2%	\$187,502	3%	\$0	0%	\$118,956	2%	\$6,731,521
Gary	\$3,757,171	61%	\$884,837	14%	\$673,348	11%	\$138,274	2%	\$498,968	8%	\$0	0%	\$178,579	3%	\$6,131,177
Indianapolis	\$26,439,725	68%	\$2,446,768	6%	\$4,595,544	12%	\$666,447	2%	\$278,432	1%	\$4,278,633	11%	\$168,617	0%	\$38,874,166
Lafayette	\$4,619,610	72%	\$453,553	7%	\$740,658	12%	\$90,989	1%	\$364,145	6%	\$0	0%	\$154,096	2%	\$6,423,051
Muncie	\$3,677,029	70%	\$438,863	8%	\$643,996	12%	\$96,380	2%	\$258,370	5%	\$0	0%	\$155,659	3%	\$5,270,297
South Bend	\$5,370,616	68%	\$742,361	9%	\$703,977	9%	\$209,713	3%	\$750,217	10%	\$0	0%	\$119,241	2%	\$7,896,125
<b>SUBTOTAL: GROUP 1</b>	<b>\$55,030,729</b>	<b>69%</b>	<b>\$5,477,689</b>	<b>7%</b>	<b>\$8,935,981</b>	<b>11%</b>	<b>\$1,359,909</b>	<b>2%</b>	<b>\$2,415,745</b>	<b>3%</b>	<b>\$4,278,633</b>	<b>5%</b>	<b>\$913,531</b>	<b>1%</b>	<b>\$80,186,765</b>
<b>GROUP 2 - Small Fixed Route</b>															
Anderson	\$1,782,113	81%	\$78,902	4%	\$212,910	10%	\$19,275	1%	\$99,840	5%	\$0	0%	\$2,866	0%	\$2,195,906
Columbus	\$671,329	81%	\$43,288	5%	\$106,912	13%	\$8,840	1%	\$0	0%	\$0	0%	\$1,244	0%	\$831,613
East Chicago	\$826,507	77%	\$0	0%	\$246,385	23%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$1,072,892
Hammond	\$129,058	6%	\$80,779	4%	\$15,367	1%	\$5,924	0%	\$18,980	1%	\$1,822,789	88%	\$0	0%	\$2,072,897
Marion	\$457,015	70%	\$48,340	7%	\$50,777	8%	\$3,948	1%	\$89,444	14%	\$0	0%	\$5,867	1%	\$655,391
Michigan City	\$593,175	66%	\$199,149	22%	\$40,786	5%	\$24,970	3%	\$35,489	4%	\$0	0%	\$1,210	0%	\$894,779
Richmond	\$788,798	82%	\$40,479	4%	\$77,473	8%	\$6,931	1%	\$34,637	4%	\$0	0%	\$12,973	1%	\$961,291
TARC	\$2,084,120	68%	\$110,497	4%	\$276,798	9%	\$33,794	1%	\$55,238	2%	\$491,194	16%	\$29,044	1%	\$3,080,685
Terre Haute	\$1,038,172	78%	\$8,591	1%	\$62,898	5%	\$34,696	3%	\$38,634	3%	\$60,044	5%	\$86,655	7%	\$1,329,690
<b>SUBTOTAL: GROUP 2</b>	<b>\$8,370,287</b>	<b>64%</b>	<b>\$610,025</b>	<b>5%</b>	<b>\$1,090,306</b>	<b>8%</b>	<b>\$138,378</b>	<b>1%</b>	<b>\$372,262</b>	<b>3%</b>	<b>\$2,374,027</b>	<b>18%</b>	<b>\$139,859</b>	<b>1%</b>	<b>\$13,095,144</b>
<b>GROUP 3 - Urban Demand Response</b>															
Elkhart	\$77,974	4%	\$242,785	12%	\$29,142	1%	\$0	0%	\$0	0%	\$1,700,438	82%	\$35,379	2%	\$2,085,718
Goshen	\$20,913	16%	\$398	0%	\$5,542	4%	\$0	0%	\$0	0%	\$91,542	72%	\$9,599	7%	\$127,994
Kokomo	\$537,583	60%	\$41,665	5%	\$32,599	4%	\$8,696	1%	\$0	0%	\$216,008	24%	\$54,414	6%	\$890,965
LaPorte	\$362,106	82%	\$5,115	1%	\$43,866	10%	\$14,973	3%	\$14,196	3%	\$0	0%	\$3,802	1%	\$444,058
NWICA	\$1,224,135	58%	\$394,947	19%	\$190,177	9%	\$82,066	4%	\$160,799	8%	\$0	0%	\$42,438	2%	\$2,094,562
<b>SUBTOTAL: GROUP 3</b>	<b>\$2,222,711</b>	<b>39%</b>	<b>\$684,910</b>	<b>12%</b>	<b>\$301,326</b>	<b>5%</b>	<b>\$105,735</b>	<b>2%</b>	<b>\$174,995</b>	<b>3%</b>	<b>\$2,007,988</b>	<b>36%</b>	<b>\$145,632</b>	<b>3%</b>	<b>\$5,643,297</b>
<b>GROUP 4: Rural Demand Response</b>															
Bedford	\$339,675	80%	\$20,161	5%	\$23,740	6%	\$6,547	2%	\$21,056	5%	\$0	0%	\$13,881	3%	\$425,060
Cass County	\$565,679	67%	\$81,431	10%	\$82,189	10%	\$43,176	5%	\$58,834	7%	\$0	0%	\$15,226	2%	\$846,535
Fayette County	\$111,041	68%	\$10,235	6%	\$16,603	10%	\$7,327	5%	\$9,340	6%	\$0	0%	\$7,915	5%	\$162,461
Franklin County	\$308,778	74%	\$27,108	7%	\$32,915	8%	\$8,999	2%	\$33,427	8%	\$0	0%	\$4,401	1%	\$415,628
Fulton County	\$108,885	70%	\$0	0%	\$19,822	13%	\$4,091	3%	\$8,022	5%	\$0	0%	\$13,774	9%	\$154,594
Hendricks County	\$166,659	76%	\$11,902	5%	\$20,910	9%	\$4,824	2%	\$13,542	6%	\$0	0%	\$2,455	1%	\$220,292
Huntingburg	\$75,919	92%	\$876	1%	\$1,477	2%	\$3,300	4%	\$884	1%	\$0	0%	\$0	0%	\$82,456
Huntington County	\$173,618	68%	\$7,758	3%	\$27,835	11%	\$2,476	1%	\$15,834	6%	\$6,900	3%	\$19,849	8%	\$254,270
Jay/Randolph/Delaware	\$436,517	65%	\$1,819	0%	\$69,679	10%	\$675	0%	\$6,526	1%	\$0	0%	\$155,126	23%	\$670,342
Johnson County	\$492,093	65%	\$62,078	8%	\$48,835	6%	\$13,823	2%	\$18,242	2%	\$0	0%	\$127,385	17%	\$762,456
KIRPC	\$799,535	67%	\$86,717	7%	\$106,777	9%	\$44,477	4%	\$119,637	10%	\$0	0%	\$40,861	3%	\$1,198,004
Knox County	\$224,420	77%	\$0	0%	\$33,740	12%	\$9,107	3%	\$14,350	5%	\$0	0%	\$8,767	3%	\$290,384
Kosciusko County	\$426,111	70%	\$7,100	1%	\$57,000	9%	\$19,000	3%	\$30,701	5%	\$0	0%	\$71,725	12%	\$611,637
Madison County	\$41,154	21%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$137,442	71%	\$15,708	8%	\$194,304
Miami County	\$127,001	61%	\$0	0%	\$31,300	15%	\$18,000	9%	\$14,754	7%	\$0	0%	\$17,379	8%	\$208,434
Mitchell	\$88,600	84%	\$6,035	6%	\$6,387	6%	\$1,031	1%	\$1,711	2%	\$0	0%	\$1,617	2%	\$105,381
Monroe County	\$541,818	60%	\$14,480	2%	\$165,929	18%	\$16,751	2%	\$102,129	11%	\$0	0%	\$63,550	7%	\$904,657
New Castle	\$310,781	85%	\$1,001	0%	\$19,993	5%	\$10,750	3%	\$12,192	3%	\$0	0%	\$10,949	3%	\$365,666
Noble County	\$147,934	73%	\$5,991	3%	\$22,339	11%	\$5,621	3%	\$13,033	6%	\$0	0%	\$7,808	4%	\$202,726
Noblesville	\$57,488	69%	\$6,052	7%	\$6,756	8%	\$0	0%	\$3,874	5%	\$0	0%	\$9,271	11%	\$83,441
Orange County	\$217,344	78%	\$20,043	7%	\$17,364	6%	\$2,673	1%	\$18,050	7%	\$0	0%	\$1,504	1%	\$276,978
Plymouth	\$8,167	43%	\$236	1%	\$1,466	8%	\$0	0%	\$0	0%	\$6,201	32%	\$3,049	16%	\$19,119
Seymour	\$89,727	71%	\$14,335	11%	\$14,908	12%	\$1,795	1%	\$0	0%	\$0	0%	\$4,981	4%	\$125,746
SIDC	\$286,268	39%	\$68,892	9%	\$60,229	8%	\$10,653	1%	\$26,467	4%	\$142,608	19%	\$148,234	20%	\$743,351
SIRPC	\$550,985	69%	\$51,976	6%	\$87,995	11%	\$9,762	1%	\$70,589	9%	\$0	0%	\$31,183	4%	\$802,490
SITS	\$351,944	57%	\$47,989	8%	\$62,373	10%	\$13,541	2%	\$44,217	7%	\$42,227	7%	\$58,294	9%	\$620,585
Union County	\$143,629	62%	\$1,538	1%	\$51,573	22%	\$1,405	1%	\$27,638	12%	\$0	0%	\$7,209	3%	\$232,992
Wabash County	\$135,926	59%	\$8,667	4%	\$43,038	19%	\$10,418	5%	\$16,799	7%	\$0	0%	\$15,660	7%	\$230,508
Washington	\$39,372	49%	\$17,050	21%	\$10,626	13%	\$4,665	6%	\$7,236	9%	\$0	0%	\$1,838	2%	\$80,787
Waveland	\$63,407	50%	\$3,211	3%	\$10,133	8%	\$3,207	3%	\$6,773	5%	\$0	0%	\$40,184	32%	\$126,915
<b>SUBTOTAL: GROUP 4</b>	<b>\$7,430,475</b>	<b>65%</b>	<b>\$584,681</b>	<b>5%</b>	<b>\$1,153,931</b>	<b>10%</b>	<b>\$278,094</b>	<b>2%</b>	<b>\$715,857</b>	<b>6%</b>	<b>\$335,378</b>	<b>3%</b>	<b>\$919,783</b>	<b>8%</b>	<b>\$11,418,199</b>
<b>GROUPS 1 THROUGH 4</b>	<b>\$73,054,202</b>	<b>66%</b>	<b>\$7,357,305</b>	<b>7%</b>	<b>\$11,481,544</b>	<b>10%</b>	<b>\$1,882,116</b>	<b>2%</b>	<b>\$3,678,859</b>	<b>3%</b>	<b>\$8,996,026</b>	<b>8%</b>	<b>\$2,118,805</b>	<b>2%</b>	<b>\$110,343,405</b>
NICTD	\$20,223,219	70%	\$1,526,242	5%	\$3,052,891	11%	\$1,934,782	7%	\$1,994,382	7%	\$0	0%	\$0	0%	\$28,731,516
<b>TOTAL ALL GROUPS</b>	<b>\$93,277,421</b>	<b>67%</b>	<b>\$8,883,547</b>	<b>6%</b>	<b>\$14,534,435</b>	<b>10%</b>	<b>\$3,816,898</b>	<b>3%</b>	<b>\$5,673,241</b>	<b>4%</b>	<b>\$8,996,026</b>	<b>6%</b>	<b>\$2,118,805</b>	<b>2%</b>	<b>\$139,074,921</b>

## TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2003

SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER <sup>1</sup>	%	TOTAL
<b>GROUP 1 - Large Fixed Route</b>											
Bloomington	\$923,728	23%	\$1,185,239	30%	\$1,051,381	27%	\$653,582	16%	\$150,345	4%	\$3,964,275
Evansville	\$854,069	17%	\$1,130,383	23%	\$1,200,617	25%	\$1,656,410	34%	\$54,675	1%	\$4,896,154
Fort Wayne	\$867,812	13%	\$3,086,412	46%	\$1,388,329	21%	\$969,012	14%	\$419,956	6%	\$6,731,521
Gary	\$977,109	16%	\$1,745,541	28%	\$1,266,166	21%	\$1,903,197	31%	\$239,164	4%	\$6,131,177
Indianapolis	\$8,541,775	22%	\$12,436,134	32%	\$8,536,297	22%	\$8,925,538	23%	\$434,422	1%	\$38,874,166
Lafayette	\$1,564,219	24%	\$1,688,358	26%	\$1,892,168	29%	\$923,266	14%	\$355,040	6%	\$6,423,051
Muncie	\$271,517	5%	\$3,130,519	59%	\$1,186,442	23%	\$666,548	13%	\$15,271	0%	\$5,270,297
South Bend	\$1,163,287	15%	\$3,232,200	41%	\$2,119,245	27%	\$1,105,000	14%	\$276,393	4%	\$7,896,125
<b>SUBTOTAL: GROUP 1</b>	<b>\$15,163,516</b>	<b>19%</b>	<b>\$27,634,786</b>	<b>34%</b>	<b>\$18,640,645</b>	<b>23%</b>	<b>\$16,802,553</b>	<b>21%</b>	<b>\$1,945,266</b>	<b>2%</b>	<b>\$80,186,766</b>
<b>GROUP 2 - Small Fixed Route</b>											
Anderson	\$123,633	6%	\$778,341	35%	\$363,380	17%	\$912,412	42%	\$18,140	1%	\$2,195,906
Columbus	\$38,765	5%	\$204,838	25%	\$191,587	23%	\$396,423	48%	\$0	0%	\$831,613
East Chicago	\$0	0%	\$578,183	54%	\$268,934	25%	\$222,590	21%	\$3,185	0%	\$1,072,892
Hammond	\$325,607	16%	\$610,309	29%	\$406,142	20%	\$713,517	34%	\$17,322	1%	\$2,072,897
Marion	\$35,254	5%	\$231,419	35%	\$124,800	19%	\$263,918	40%	\$0	0%	\$655,391
Michigan City	\$79,781	9%	\$291,030	33%	\$116,468	13%	\$407,500	46%	\$0	0%	\$894,779
Richmond	\$173,480	18%	\$99,145	10%	\$284,621	30%	\$383,767	40%	\$20,278	2%	\$961,291
TARC	\$362,416	12%	\$2,055,871	67%	\$591,110	19%	\$40,069	1%	\$31,219	1%	\$3,080,685
Terre Haute	\$101,908	8%	\$373,781	28%	\$190,267	14%	\$658,339	50%	\$5,395	0%	\$1,329,690
<b>SUBTOTAL: GROUP 2</b>	<b>\$1,240,844</b>	<b>9%</b>	<b>\$5,222,917</b>	<b>40%</b>	<b>\$2,537,309</b>	<b>19%</b>	<b>\$3,998,535</b>	<b>31%</b>	<b>\$95,539</b>	<b>1%</b>	<b>\$13,095,144</b>
<b>GROUP 3 - Urban Demand Response</b>											
Elkhart	\$457,855	22%	\$374,910	18%	\$500,000	24%	\$752,953	36%	\$0	0%	\$2,085,718
Goshen	\$46,737	37%	\$8,397	7%	\$32,236	25%	\$40,624	32%	\$0	0%	\$127,994
Kokomo	\$129,574	15%	\$146,057	16%	\$215,334	24%	\$400,000	45%	\$0	0%	\$890,965
LaPorte	\$95,797	22%	\$113,439	26%	\$60,568	14%	\$174,005	39%	\$249	0%	\$444,058
NWICA	\$519,555	25%	\$569,382	27%	\$684,734	33%	\$320,891	15%	\$0	0%	\$2,094,562
<b>SUBTOTAL: GROUP 3</b>	<b>\$1,249,518</b>	<b>22%</b>	<b>\$1,212,185</b>	<b>21%</b>	<b>\$1,492,872</b>	<b>26%</b>	<b>\$1,688,473</b>	<b>30%</b>	<b>\$249</b>	<b>0%</b>	<b>\$5,643,297</b>
<b>GROUP 4 - Rural Demand Response</b>											
Bedford	\$26,904	6%	\$171,629	40%	\$68,997	16%	\$157,530	37%	\$0	0%	\$425,060
Cass County	\$125,509	15%	\$254,079	30%	\$180,952	21%	\$285,995	34%	\$0	0%	\$846,535
Fayette County	\$23,698	15%	\$93,763	58%	\$0	0%	\$45,000	28%	\$0	0%	\$162,461
Franklin County	\$53,559	13%	\$144,601	35%	\$91,944	22%	\$125,524	30%	\$0	0%	\$415,628
Fulton County	\$19,578	13%	\$78,410	51%	\$11,510	7%	\$45,096	29%	\$0	0%	\$154,594
Hendricks County	\$22,522	10%	\$119,970	54%	\$0	0%	\$77,800	35%	\$0	0%	\$220,292
Huntingburg	\$654	1%	\$43,004	52%	\$5,861	7%	\$32,937	40%	\$0	0%	\$82,456
Huntington County	\$14,597	6%	\$157,112	62%	\$10,702	4%	\$71,859	28%	\$0	0%	\$254,270
Jay/Randolph/Delaware	\$22,461	3%	\$458,971	68%	\$0	0%	\$188,400	28%	\$510	0%	\$670,342
Johnson County	\$58,595	8%	\$213,944	28%	\$138,338	18%	\$351,579	46%	\$0	0%	\$762,456
KIRPC	\$282,257	24%	\$207,635	17%	\$245,207	20%	\$452,842	38%	\$10,063	1%	\$1,198,004
Knox County	\$50,835	18%	\$52,905	18%	\$66,898	23%	\$119,746	41%	\$0	0%	\$290,384
Kosciusko County	\$35,500	6%	\$203,795	33%	\$91,364	15%	\$280,978	46%	\$0	0%	\$611,637
Madison County	\$37,113	19%	\$33,632	17%	\$44,964	23%	\$78,595	40%	\$0	0%	\$194,304
Miami County	\$16,680	8%	\$126,754	61%	\$0	0%	\$65,000	31%	\$0	0%	\$208,434
Mitchell	\$7,366	7%	\$49,677	47%	\$13,275	13%	\$35,063	33%	\$0	0%	\$105,381
Monroe County	\$128,221	14%	\$204,162	23%	\$193,275	21%	\$377,100	42%	\$1,899	0%	\$904,657
New Castle	\$16,371	4%	\$108,778	30%	\$128,544	35%	\$110,393	30%	\$1,580	0%	\$365,666
Noble County	\$19,735	10%	\$88,376	44%	\$14,889	7%	\$79,726	39%	\$0	0%	\$202,726
Noblesville	\$8,197	10%	\$37,619	45%	\$0	0%	\$37,625	45%	\$0	0%	\$83,441
Orange County	\$27,965	10%	\$124,986	45%	\$41,342	15%	\$82,685	30%	\$0	0%	\$276,978
Plymouth	\$2,417	13%	\$5,809	30%	\$3,112	16%	\$7,781	41%	\$0	0%	\$19,119
Seymour	\$16,628	13%	\$30,600	24%	\$23,959	19%	\$54,559	43%	\$0	0%	\$125,746
SIDC	\$103,010	14%	\$318,997	43%	\$118,404	16%	\$202,940	27%	\$0	0%	\$743,351
SIRPC	\$55,495	7%	\$233,624	29%	\$196,000	24%	\$317,371	40%	\$0	0%	\$802,490
SITS	\$38,095	6%	\$159,649	26%	\$197,746	32%	\$225,095	36%	\$0	0%	\$620,585
Union County	\$30,158	13%	\$62,154	27%	\$55,128	24%	\$85,552	37%	\$0	0%	\$232,992
Wabash County	\$10,482	5%	\$65,466	28%	\$44,547	19%	\$110,013	48%	\$0	0%	\$230,508
Washington	\$4,663	6%	\$20,811	26%	\$17,813	22%	\$37,500	46%	\$0	0%	\$80,787
Waveland	\$4,576	4%	\$61,807	49%	\$12,335	10%	\$48,197	38%	\$0	0%	\$126,915
<b>SUBTOTAL: GROUP 4</b>	<b>\$1,263,841</b>	<b>11%</b>	<b>\$3,932,719</b>	<b>34%</b>	<b>\$2,017,106</b>	<b>18%</b>	<b>\$4,190,481</b>	<b>37%</b>	<b>\$14,052</b>	<b>0%</b>	<b>\$11,418,199</b>
<b>GROUPS 1 THROUGH 4</b>	<b>\$18,917,719</b>	<b>17%</b>	<b>\$38,002,607</b>	<b>34%</b>	<b>\$24,687,932</b>	<b>22%</b>	<b>\$26,680,042</b>	<b>24%</b>	<b>\$2,055,106</b>	<b>2%</b>	<b>\$110,343,406</b>
NICTD	\$13,944,737	49%	\$3,895,478	14%	\$6,701,580	23%	\$4,109,280	14%	\$80,441	0%	\$28,731,516
<b>TOTAL ALL GROUPS</b>	<b>\$32,862,456</b>	<b>24%</b>	<b>\$41,898,085</b>	<b>30%</b>	<b>\$31,389,512</b>	<b>23%</b>	<b>\$30,789,322</b>	<b>22%</b>	<b>\$2,135,547</b>	<b>2%</b>	<b>\$139,074,922</b>

<sup>1</sup> OTHER includes Charter/Other Revenue and Contra & Other Fed/State Revenue.

# INDOT Public Transit Programs & Services

## SECTION ONE

# INDOT PUBLIC TRANSIT SECTION PROGRAMS & SERVICES

The INDOT Public Transit Section (PTS) is comprised of six staff members and is a section within the INDOT Multi-Modal Division, which also includes the Rail and Aeronautics Sections.

The PTS administers both federal and state transit assistance programs with Larry Buckel as the Section Manager. Contacts for the PTS staff are listed in the table below.

<b>Larry Buckel</b> Section Manager	317-232-5292	LBUCKEL@INDOT.STATE.IN.US
<b>Brian Jones</b> Section 5310/PMTF Program Manager	317-232-1493	BJONES@INDOT.STATE.IN.US
<b>Marcy Gardner</b> Transit Planner	317-232-1482	MGARDNER@INDOT.STATE.IN.US
<b>James English</b> Section 5311 Program Manager	317-232-1483	JENGLISH@INDOT.STATE.IN.US
<b>Vickie Rayburn</b> Section 5311 Project Manager	317-232-5078	VRAYBURN@INDOT.STATE.IN.US
<b>Tom Hamilton</b> Section 5311 Project Manager	317-232-1498	THAMILTON@INDOT.STATE.IN.US

## FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS

### FTA Section 5311 - Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to

80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

James English, Vickie Rayburn, and Tom Hamilton administer the program and grants for the following systems:

<b>James English</b> (317) 232-1483	<b>Vickie Rayburn</b> (317) 232-5078	<b>Tom Hamilton</b> (317) 232-1498
Huntingburg	Bedford	Cass County
Johnson County	Franklin County	Huntington Co.
Monroe County	Fulton County	Kosciusko Co.
Hendricks County	KIRPC	Madison County
Noblesville	Knox County	New Castle
Fayette County	Marion	Plymouth
Miami County	Mitchell	Richmond
Jay/Randolph/Delaware Cos.	Noble County	Union County
Seymour	Orange County	Wabash County
SIDC	Washington	Waveland
SIRPC		
SITS		

The following table describes the program of projects for the 2003 Section 5311 Program.

2003 Section 5311 Projects						
Grantee	Project Description	Federal Assistance	State Assistance	Local Assistance	Fares	TOTAL
Bedford	Operating Assistance	\$157,530	\$68,997	\$171,629	\$26,904	\$425,060
Cass County	"	\$285,995	\$180,952	\$254,079	\$125,509	\$846,535
Fayette County	"	\$45,000	\$0	\$93,763	\$23,698	\$162,461
Franklin County	"	\$125,524	\$91,944	\$144,601	\$53,559	\$415,628
Fulton County	"	\$45,096	\$11,510	\$78,410	\$19,578	\$154,594
Hendricks Co.	"	\$77,800	\$0	\$119,970	\$22,522	\$220,292
Huntingburg	"	\$32,937	\$5,861	\$43,004	\$654	\$82,456
Huntington County	"	\$71,859	\$10,702	\$157,112	\$14,597	\$254,270
Jay-Randolph-Del.	"	\$188,400	\$0	\$458,971	\$22,971	\$670,342
Johnson County	"	\$351,579	\$138,338	\$213,944	\$58,595	\$762,456
KIRPC	"	\$452,842	\$245,207	\$207,635	\$292,320	\$1,198,004
Knox County	"	\$119,746	\$66,898	\$52,905	\$50,835	\$290,384
Kosciusko County	"	\$280,978	\$91,364	\$203,795	\$35,500	\$611,637
Madison County	"	\$78,595	\$44,964	\$33,632	\$37,113	\$194,304
Marion	"	\$263,918	\$124,800	\$231,419	\$35,254	\$655,391
Miami County	"	\$65,000	\$0	\$126,754	\$16,680	\$208,434
Mitchell	"	\$35,063	\$13,275	\$49,677	\$7,366	\$105,381
Monroe County	"	\$377,100	\$193,275	\$204,162	\$130,120	\$904,657
New Castle	"	\$110,393	\$128,544	\$108,778	\$17,951	\$365,666
Noble County	"	\$79,726	\$14,889	\$88,376	\$19,735	\$202,726
Noblesville	"	\$37,625	\$0	\$37,619	\$8,197	\$83,441
Orange County	"	\$82,685	\$41,342	\$124,986	\$27,965	\$276,978
Plymouth	"	\$7,781	\$3,112	\$5,809	\$2,417	\$19,119
Richmond	"	\$383,767	\$284,621	\$99,145	\$193,758	\$961,291
Seymour	"	\$54,559	\$23,959	\$30,600	\$16,628	\$125,746
SIDC	"	\$202,940	\$118,404	\$318,997	\$103,010	\$743,351
SIRPC	"	\$317,371	\$196,000	\$233,624	\$55,495	\$802,490
SITS	"	\$225,095	\$197,746	\$159,649	\$38,095	\$620,585
Union County	"	\$85,552	\$55,128	\$62,154	\$30,158	\$232,992
Wabash County	"	\$110,013	\$44,547	\$65,466	\$10,482	\$230,508
Washington	"	\$37,500	\$17,813	\$20,811	\$4,663	\$80,787
Waveland	"	\$48,197	\$12,335	\$61,807	\$4,576	\$126,915
<b>Operating Subtotal</b>		<b>\$4,838,166</b>	<b>\$2,426,527</b>	<b>\$4,263,283</b>	<b>\$1,506,905</b>	<b>\$13,034,881</b>
<b>Capital Projects (Section 5311)</b>						
Bedford	Capital Equipment	\$38,347	\$0	\$9,588	-	\$47,935
KIRPC	"	\$58,257	\$0	\$14,565	-	\$72,822
Kosciusko Co.	"	\$88,932	\$970	\$21,263	-	\$111,165
Marion	"	\$91,108	\$11,388	\$11,389	-	\$113,885
Monroe County	"	\$4,800	\$0	\$1,200	-	\$6,000
New Castle	"	\$7,980	\$0	\$1,995	-	\$9,975
Richmond	"	\$83,973	\$10,496	\$10,498	-	\$104,967
Union County	"	\$28,367	\$0	\$7,730	-	\$36,097
Seymour	"	\$77,978	\$0	\$19,495	-	\$97,473
Waveland	"	\$30,126	\$0	\$7,532	-	\$37,658
Franklin Co.	"	\$16,202	\$1,510	\$2,541	-	\$20,253
Orange County	"	\$45,627	\$5,703	\$5,704	-	\$57,034
SIDC	"	\$60,514	\$0	\$15,128	-	\$75,642
<b>Capital Subtotal</b>		<b>\$632,211</b>	<b>\$30,067</b>	<b>\$128,628</b>	<b>\$0</b>	<b>\$790,906</b>
<b>Intercity Projects (Section 5311 (f))</b>						
Marion	Intercity Project	\$5,147	\$2,572	\$2,578	\$0	\$10,297
Marion	"	\$9,600	\$1,200	\$1,200	\$0	\$12,000
Johnson County	"	\$122,400	\$0	\$122,400	\$8,948	\$253,748
Greyhound	"	\$290,996	\$0	\$290,997	\$578,741	\$1,160,734
Greyhound	"	\$40,000	\$0	\$10,000	\$0	\$50,000
<b>Intercity Subtotal</b>		<b>\$468,143</b>	<b>\$3,772</b>	<b>\$427,175</b>	<b>\$587,689</b>	<b>\$1,486,779</b>
<b>Section 5311 Program Total</b>		<b>\$5,938,520</b>	<b>\$2,460,367</b>	<b>\$4,819,085</b>	<b>\$2,094,594</b>	<b>\$15,312,566</b>

**FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)**

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a scholarship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana RTAP is implemented by the Institute for Urban Transportation at Indiana University with the help of an advisory committee.

The Indiana RTAP can be contacted toll free at 1-800-334-3554, by email, or visit its website at [www.indiana.edu/~rtap](http://www.indiana.edu/~rtap). The full mailing address is listed in Section Four.

RTAP STAFF	E-mail
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Dee Meadows	ldmeadow@indiana.edu

**FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance**

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers of rural area service and the special needs of isolated rural areas.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact James English of the PTS staff.

**FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities**

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in all areas - urbanized, small urban, and rural. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

2003 Section 5310 Program of Projects					
GRANTEE	COUNTY SERVED	EQUIPMENT AWARD	TOTAL FUNDING	FEDERAL FUNDING	LOCAL FUNDING
Michiana Resources	LaPorte	Raised roof van with lift	\$35,121	\$28,097	\$7,024
ADEC	Elkhart	Two yellow school buses	\$117,006	\$93,605	\$23,401
LaGrange County COA	LaGrange	Raised roof van with lift	\$35,121	\$28,097	\$7,024
Noble County COA	Noble	Raised roof van with lift	\$32,246	\$25,797	\$6,449
		Raised roof van	\$34,531	\$27,625	\$6,906
Noble Co. ARC	Noble	Raised roof van with lift	\$35,121	\$28,097	\$7,024
Northeastern Center	DeKalb, LaGrange Noble, Steuben	Two raised roof vans	\$64,492	\$51,594	\$12,898
Steuben County COA	Steuben	Raised roof van with lift	\$34,531	\$27,625	\$6,906
DeKalb County COA	DeKalb	Low floor minivan	\$32,198	\$25,758	\$6,440
		Raised roof van with lift	\$35,121	\$28,097	\$7,024
Turnstone Center	Allen	Two raised roof vans with lifts	\$71,402	\$57,122	\$14,280
Comm Trans. Network	Allen	Dispatching/scheduling software	\$25,000	\$20,000	\$5,000
Wells County COA	Wells	Low floor minivan	\$32,198	\$25,758	\$6,440
		Two raised roof vans with lifts	\$71,402	\$57,122	\$14,280
Huntington Co. COA	Huntington	Minivan	\$18,203	\$14,563	\$3,641
Lifestream Services	Jay, Randolph	Four raised roof vans with lifts	\$142,894	\$114,315	\$28,579
Jay Randolph Dev. Services	Jay, Randolph	Low floor minivan	\$32,198	\$25,758	\$6,440
Comp. Mental Health Services	Henry	15 passenger van	\$19,523	\$15,619	\$3,905
Cass Co. COA	Cass	Minivan	\$18,203	\$14,563	\$3,641
		Raised roof van with lift	\$35,121	\$28,097	\$7,024
Peak Comm Services	Cass	Raised roof van with lift	\$35,121	\$28,097	\$7,024
Fulton Co. COA	Fulton	Minivan	\$18,203	\$14,563	\$3,641
		Low floor minivan	\$32,198	\$25,758	\$6,440
Wabash Co. COA	Wabash	Low floor minivan	\$32,198	\$25,758	\$6,440
Miami Co. YMCA	Miami	Minivan	\$18,203	\$14,563	\$3,641
CDC Resources	Benton, Carroll	Two raised roof vans with lifts	\$71,402	\$57,122	\$14,280
		Two light transit vehicles	\$93,225	\$74,580	\$18,645
CAP Western Indiana	Fountain, Warren	Raised roof van with lift	\$34,531	\$27,625	\$6,906
PrimeLife Enrichment	Hamilton	Raised roof van with lift	\$35,121	\$28,097	\$7,024
Ind. Residential Living	Marion, Hancock	Raised roof van with lift	\$34,531	\$27,625	\$6,906
Adult Day Care	Wayne	Low floor minivan	\$32,198	\$25,758	\$6,440
		Type C Van	\$35,121	\$28,097	\$7,024
New Horizons Rehab	Ripley, Dearborn, Franklin, Ohio	Raised roof van with lift	\$35,121	\$28,097	\$7,024
LifeTime Resources	Ripley, Dearborn, Jefferson, Ohio	Low floor minivan	\$32,198	\$25,758	\$6,440
		Raised roof van with lift	\$35,121	\$28,097	\$7,024
Developmental Services	Bartholomew, Jackson Jefferson, Jennings	Raised roof van with lift	\$35,121	\$28,097	\$7,024
		Light transit vehicle	\$46,580	\$37,264	\$9,316
Quinco Behavioral	Bartholomew	15 passenger van	\$19,523	\$15,619	\$3,905
LifeSpan Resources	Clark & Floyd	Raised roof van with lift	\$35,121	\$28,097	\$7,024
		Raised roof van with lift	\$36,281	\$29,025	\$7,256
New Hope Services	Clark & Scott	Three low floor minivans	\$96,594	\$77,275	\$19,319
Orange County Rehab Services	Orange, Lawrence	Raised roof van with lift	\$35,121	\$28,097	\$7,024
		Minivan	\$18,203	\$14,563	\$3,641
Blue River Services	Harrison, Crawford Washington, Orange	Low floor minivan	\$32,198	\$25,758	\$6,440
		Raised roof van with lift	\$32,836	\$26,269	\$6,567
		Two raised roof vans with lifts	\$71,402	\$57,122	\$14,280
Evansville ARC	Vanderburgh	Low floor minivan	\$32,198	\$25,758	\$6,440
Posey Co. Rehab Services	Posey	15 passenger van	\$19,523	\$15,619	\$3,905
Gibson Co. ARC	Gibson	15 passenger van	\$19,523	\$15,619	\$3,905
		Raised roof van with lift	\$35,121	\$28,097	\$7,024
YMCA of Vincennes	Knox	Low floor minivan	\$32,198	\$25,758	\$6,440
		Raised roof van with lift	\$35,121	\$28,097	\$7,024
Four Rivers Resources	Green, Sullivan, Davies, Martin	Four minivans	\$72,813	\$58,250	\$14,563
Older Americans Services	Crawford	Raised roof van with lift	\$36,281	\$29,025	\$7,256
Spencer County COA	Spencer	Low floor minivan	\$32,198	\$25,758	\$6,440
Carroll County COA	Carroll	Minivan	\$18,203	\$14,563	\$3,641
Senior & Family Services	Davies, Greene, Martin and Pike	Two low floor minivans	\$64,396	\$51,517	\$12,879
		Raised roof van with lift	\$34,531	\$27,625	\$6,906
Child-Adult Resc. Svcs.	Parke, Vermillion Fountain, Clay	Minivan	\$18,203	\$14,563	\$3,641
		Low floor minivan	\$32,198	\$25,758	\$6,440
		Raised roof van with lift	\$35,121	\$28,097	\$7,024
<b>TOTAL</b>			<b>\$2,472,735</b>	<b>\$1,978,188</b>	<b>\$494,547</b>

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons.

The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

**FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5313 (Statewide Transit Planning)**

The INDOT PTS administers the FTA Section 5303 and Section 5313 programs. These programs are designed to provide financial assistance to the 12 Metropolitan Planning Organizations (Section 5303) and INDOT (Section 5313) for the development of transportation plans, transit service evaluations, technical studies and assistance, and other planning related-projects.

Larry Buckel is the contact for the Section 5313 Program. Marcy Gardner administers the Section 5303 Program.

**FTA Section 5309 - Capital Discretionary Program**

FTA Section 5309 funding is available on a discretionary basis to urban and rural transit systems for capital improvements including the purchase of new equipment, acquisition of property, and the construction of facilities for public transportation purposes.

**FTA Section 3037 – Access to Jobs Program**

The Access to Jobs Program provides competitive grants to local governments and non-profit organizations to develop transportation services to connect welfare recipients and low-income persons to employment and support services.

A coordinated transportation/human service planning mechanism is required to develop Access to Jobs programs; transit agencies must approve these programs.

This program also authorizes a reverse commute program, to provide services to suburban employment centers from urban centers, rural areas and other suburban locations.

- Directed to making suburban connections for all populations.
- Criteria for selection include the need for additional services as identified in the transportation plan and the extent to which services will address these needs.

FTA provides 50% Federal share. Other Federal transportation-eligible funds can be used to meet the local match including Temporary Assistance for Needy Families (TANF) and Welfare to Work funding for Access to Jobs projects.

FTA Section 5303 - Metropolitan Planning Program - 2003 Allocations			
Urbanized Area	Federal Share	Local Share	Total
Anderson	\$33,474	\$8,368	\$41,842
Bloomington	\$32,932	\$8,233	\$41,165
Columbus	\$18,439	\$4,610	\$23,049
Evansville	\$44,277	\$11,069	\$55,346
Fort Wayne	\$56,816	\$14,204	\$71,020
Indianapolis	\$283,067	\$70,767	\$353,834
Kokomo	\$20,037	\$5,009	\$25,046
Lafayette	\$30,147	\$7,537	\$37,684
Michigan City	\$20,254	\$5,063	\$25,317
Muncie	\$30,721	\$7,680	\$38,402
Northwest Indiana	\$191,047	\$47,762	\$238,809
South Bend/Elkhart/Goshen	\$86,774	\$21,694	\$108,468
TARC (Louisville)	\$29,619	\$7,405	\$37,024
Terre Haute	\$33,016	\$8,254	\$41,269
<b>TOTALS</b>	<b>\$910,620</b>	<b>\$227,655</b>	<b>\$1,138,275</b>

**FTA Section 5307 - Urbanized Area Formula Program**

FTA Section 5307 is a formula grant program for urbanized areas with populations greater than 50,000. The FTA apportions the funds according to a complex formula including population, air quality, and operating characteristics.

An eligible recipient can use Section 5307 funds to offset either 80 percent of the net cost of a capital project (including preventative maintenance expenses) or up to 50 percent of the net operating deficit (only in urban areas with less than 200,000 population).

**Urban Transit Assistance Program (UTAP)**

INDOT has initiated a training and technical assistance program for the large and small urban transportation providers. Projects include training and networking opportunities for middle managers in the areas of maintenance, finance, driver training and marketing. This program is funded with federal Section 5313 funds.

Betsy Kachmar is the UTAP Coordinator and may be contacted at 812-855-8202 or at mkachmar@indiana.edu.

# STATE OF INDIANA PROGRAMS

## State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a state fund that receives 0.635 percent of the state's general sales and use tax revenue. These funds are allocated on a calendar year basis using a performance-based formula to eligible grantees (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

- 1) System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
- 2) Taxes levied by, or on behalf of, a transit system; and
- 3) Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

## Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-5-15. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrically-powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District, the only entity eligible for these funds at the present time.

## Commuter Rail Service Fund

The Commuter Rail Service Fund (CRSF) is a special state fund that receives 0.19 percent of the state's general sales and use tax revenue. Funds are distributed to commuter transportation districts established under I.C. 8-5-15. Funds must be used for the maintenance, improvement, and operation of commuter rail service. Currently, all funds go to the Northern Indiana Commuter Transportation District, the only entity eligible for these funds at the present time.

# Peer Group Comparisons

## SECTION TWO

# PEER GROUP COMPARISONS

INDOT places transit systems into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2002 and 2003 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

## Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than one million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The eight transit systems in Group One provide service to more than 1.7 million Indiana residents, approximately 29 percent of state's population. The populations of the service areas served by Group One systems range from 67,430 in Muncie to 904,219 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corporation	Bloomington Metropolitan Area	69,291
Evansville	Metropolitan Evansville Transit System	Evansville Metropolitan Area	121,582
Fort Wayne	Citilink	Fort Wayne Metropolitan Area	218,133
Gary	Gary Public Transportation Corporation	Gary City Limits and Selected Corridors	102,746
Indianapolis	IndyGo	Indianapolis Metropolitan Area	904,219
Lafayette	CityBus	Lafayette, West Lafayette Metropolitan Area, & Purdue Campus	123,046
Muncie	Muncie Indiana Transit System	Fixed Route/City Limits - Demand Response/City Limits	67,430
South Bend	South Bend Public Transportation Corporation	South Bend & Mishawaka Metropolitan Area	154,346
<b>Total</b>			<b>1,760,793</b>
<b>Total Indiana Population</b>			<b>6,080,485</b>
<b>Percent of Indiana Population</b>			<b>29%</b>

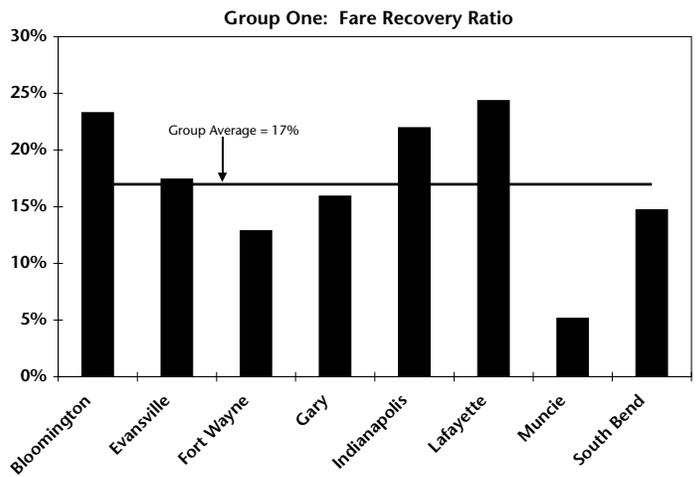
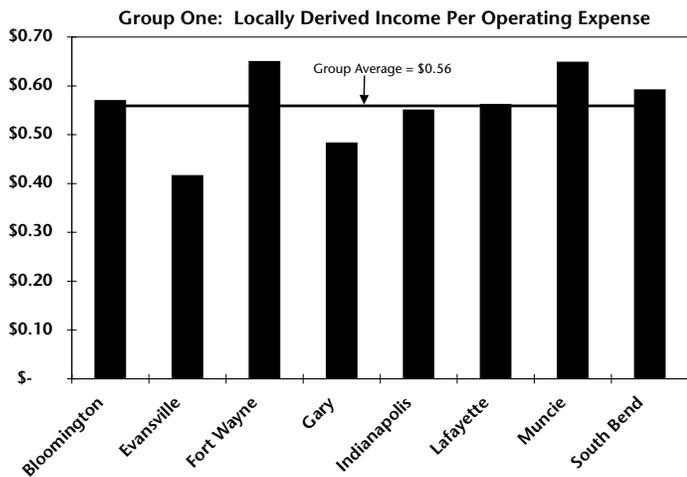
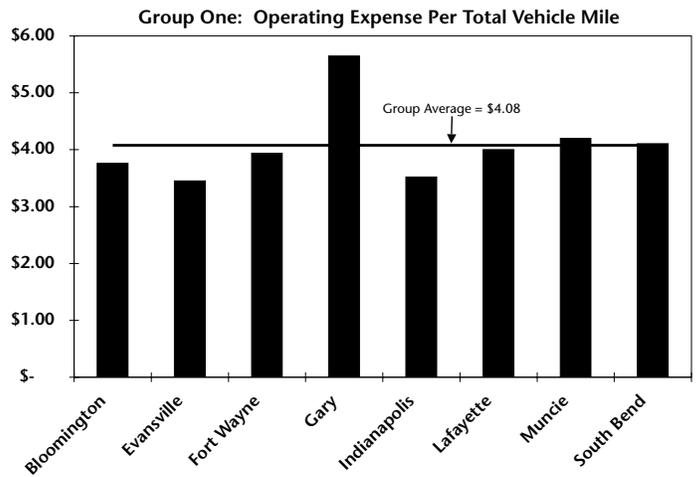
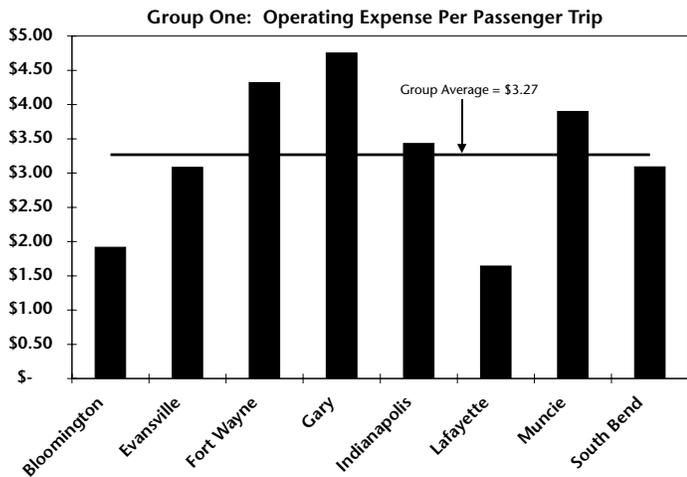
In 2003, Group One transit systems provided more than 25.6 million passenger trips. Total ridership for the Group One systems increased 6.57 percent in 2003. Seventy-five percent of the systems had ridership increases between 1.66 percent and 10.51 percent, while 25 percent had ridership decreases between 1.09 percent and 2.77 percent. Ridership among Group One systems ranged from 1.2 million trips to 11.3 million trips.

The total vehicle miles operated by Group One transit systems increased in 2003. Total vehicle miles increased by 4.32 percent, from 20.2 million miles in 2002 to 21.1 million miles in 2003. Seven of the eight systems operated more total vehicle miles this year. In 2003, total vehicle miles for the group ranged between 1.0 and 11.0 million.

System	Total Ridership			Total Vehicle Miles		
	2003	2002	Percent Change	2003	2002	Percent Change
Bloomington	2,070,321	1,993,675	3.84%	1,053,999	1,010,652	4.29%
Evansville	1,588,160	1,562,278	1.66%	1,418,046	1,396,805	1.52%
Fort Wayne	1,557,321	1,438,431	8.27%	1,709,064	1,687,641	1.27%
Gary	1,289,824	1,304,092	-1.09%	1,085,395	1,158,607	-6.32%
Indianapolis	11,324,573	10,247,493	10.51%	11,047,044	10,386,718	6.36%
Lafayette	3,910,057	3,578,716	9.26%	1,605,140	1,519,857	5.61%
Muncie	1,351,615	1,313,964	2.87%	1,255,501	1,233,142	1.81%
South Bend	2,554,384	2,627,101	-2.77%	1,924,147	1,831,001	5.09%
<b>Total</b>	<b>25,646,255</b>	<b>24,065,750</b>	<b>6.57%</b>	<b>21,098,336</b>	<b>20,224,423</b>	<b>4.32%</b>

The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2003, the average operating expense per passenger trip for Group One systems was \$3.27. The cost per trip varied from \$1.64 to \$4.75. Among the urban systems, the average operating expense per vehicle mile was \$4.08 in 2003. The individual systems' cost per mile ranged from \$3.45 to \$5.65.

In 2003, the ratio of locally derived income to operating expense varied from \$0.42 to \$0.65. This means that for every dollar of expense, between \$0.42 and \$0.65 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by the passenger fares. Among the urban systems, the average fare recovery ratio was 17 percent while the individual systems' actual fare recovery ratios ranged from 5 percent to 24 percent.



## Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than one million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The nine transit systems in Group Two provide service to more than 471,000 Indiana residents, approximately eight percent of the state's population. The sizes of the service area populations range from 31,320 to 88,185. The average service area population served by Group Two systems is 52,338.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System	Anderson City Limits	59,734
Columbus	Columbus Transit	Columbus City Limits	39,059
East Chicago	East Chicago Public Transit	East Chicago City Limits	32,414
Hammond	Hammond Transit System	Hammond, Whiting, and adjacent areas of Illinois & Indiana	88,185
Marion	Marion Transportation System	Marion City Limits, plus hourly service to Gas City and Jonesboro	31,320
Michigan City	Michigan City Municipal Coach Service	Michigan City Limits and Trail Creek	32,900
Richmond	Rose View Transit & Paratransit System	Richmond City Limits	39,124
TARC	Transit Authority of River City	New Albany, Clarksville, and Jeffersonville City Limits	86,365
Terre Haute	Transit Utility for the City of Terre Haute	Terre Haute City Limits and West Terre Haute	61,944
<b>Total</b>			<b>471,045</b>
<b>Total Indiana Population</b>			<b>6,080,485</b>
<b>Percent of Indiana Population</b>			<b>8%</b>

In 2003, Group Two systems provided more than 2.2 million trips. Total ridership for the Group Two systems decreased in 2003. Overall, total ridership decreased 0.83 percent. Six of the systems decreased between 1.58 and 18.1 percent. Only three of the systems had increases ranging between 0.58 and 13.14 percent. Ridership on Group Two systems ranged from 137,833 to 416,845 in 2003.

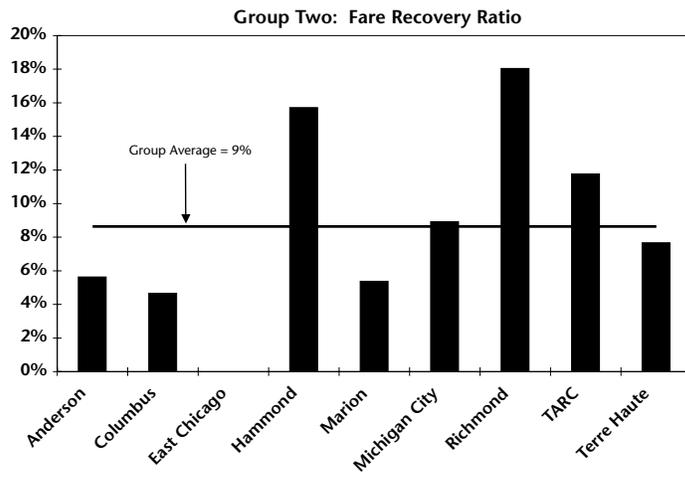
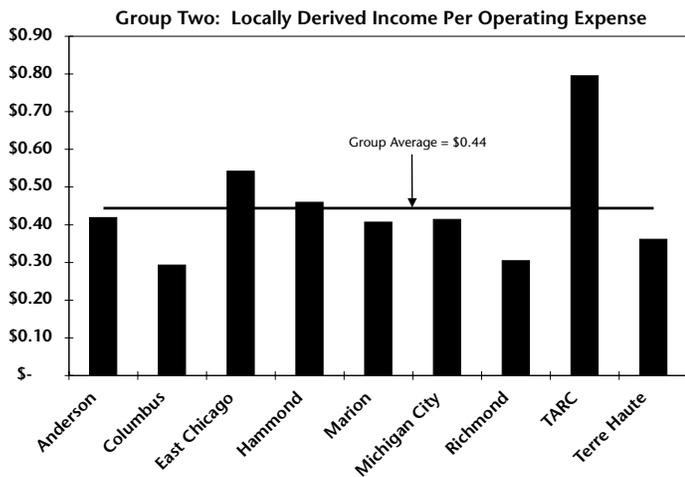
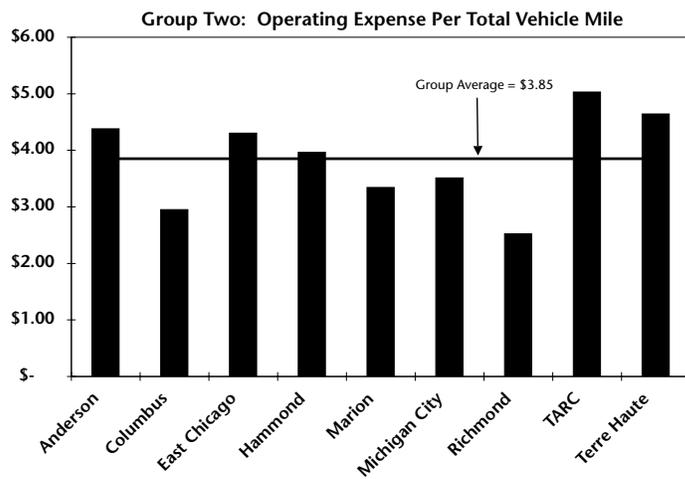
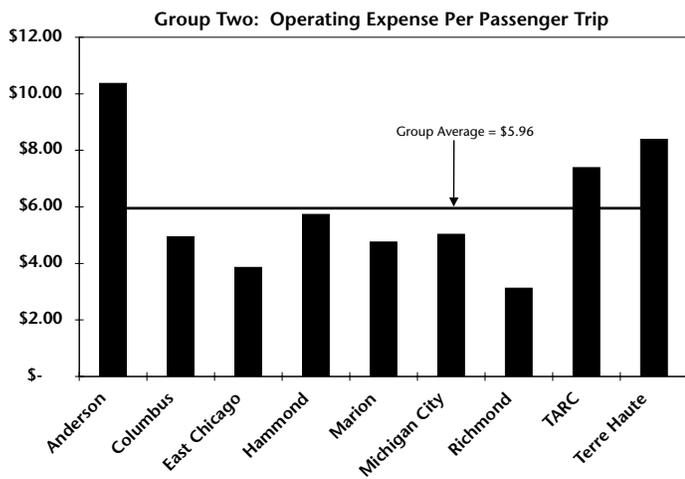
In 2003, Group Two systems operated approximately 3.285 million vehicle miles, three percent more miles than 2002. Five out of nine systems in Group Two operated more miles in 2003. The number of total vehicle miles operated by a Group Two system varied from 195,923 to 612,374 and the average number of vehicle miles was 365,077.

System	Total Ridership			Total Vehicle Miles		
	2003	2002	Percent Change	2003	2002	Percent Change
Anderson	211,837	258,640	-18.10%	501,287	491,140	2.07%
Columbus	168,207	170,912	-1.58%	281,929	265,510	6.18%
East Chicago	277,670	279,430	-0.63%	249,301	256,816	-2.93%
Hammond	361,413	339,711	6.39%	522,628	481,862	8.46%
Marion	137,833	137,035	0.58%	195,923	193,534	1.23%
Michigan City	177,887	184,940	-3.81%	254,689	256,579	-0.74%
Richmond	307,613	335,894	-8.42%	381,140	395,631	-3.66%
TARC	416,845	368,431	13.14%	612,374	548,792	11.59%
Terre Haute	158,492	161,346	-1.77%	286,421	293,430	-2.39%
<b>Total</b>	<b>2,217,797</b>	<b>2,236,339</b>	<b>-0.83%</b>	<b>3,285,692</b>	<b>3,183,294</b>	<b>3.22%</b>

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2003, the average operating expense per passenger trip among Group Two systems was \$5.96. The cost per trip varied from \$3.13 to \$10.37. The average operating cost per mile was \$3.85, with actual costs ranging from \$2.52 to \$5.03 per mile.

In 2003, all of the Group Two systems covered approximately 44 percent of their operating expenses with locally derived income. For each

dollar of expense, an average of \$0.44 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants among others. The locally derived income per operating expense ranged from \$0.29 to \$0.80. On average, the systems covered nine percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from five to eighteen percent (note: East Chicago does not charge a passenger fare, thus does not exhibit a fare recovery ratio).



## Group Three: Urban Demand Response Systems

The five transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 469,178 people. The combined service area

populations provide service to approximately eight percent of the state's population. The average service area population for Group Three systems is 93,836. Although Elkhart and Goshen operate separate transit systems, the two cities are defined as one metropolitan area with a combined population of 81,257.

System	System Name	Service Area	Service Area Population
Elkhart	Heart City Rider/The Bus	City of Elkhart	51,874
Goshen	Goshen Transit	City of Goshen and contiguous area	29,383
Kokomo	First City Rider/Kokomo Senior Citizen Bus Service	City of Kokomo	46,113
LaPorte	TransPorte	LaPorte City limits and one-quarter mile fr	21,621
NWICA	NWICA Transaction	Lake and Porter Counties	320,187
<b>Total</b>			<b>469,178</b>
<b>Total Indiana Population</b>			<b>6,080,485</b>
<b>Percent of Indiana Population</b>			<b>8%</b>

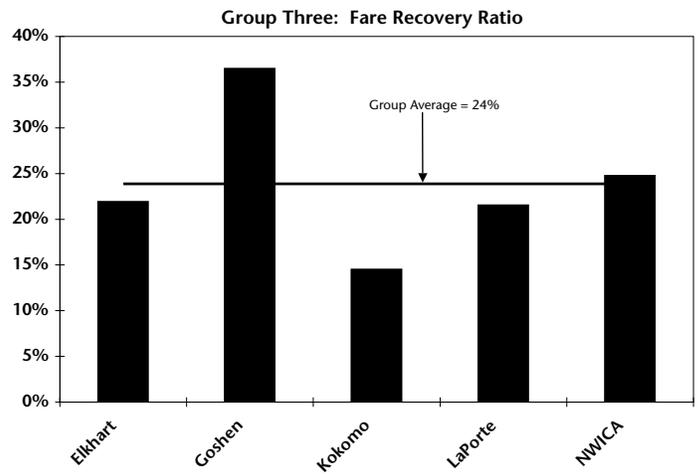
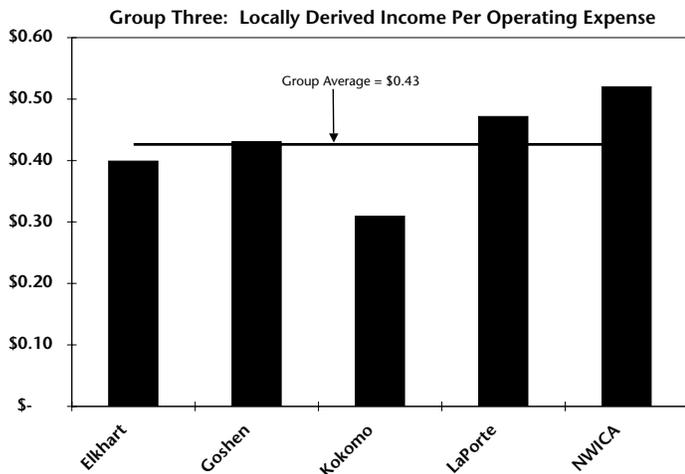
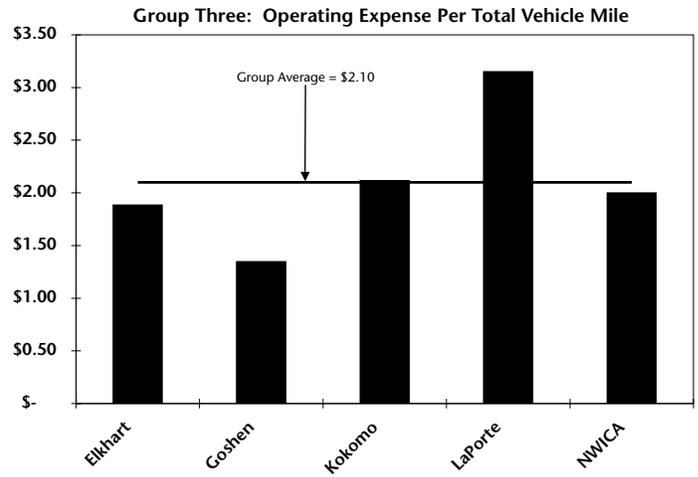
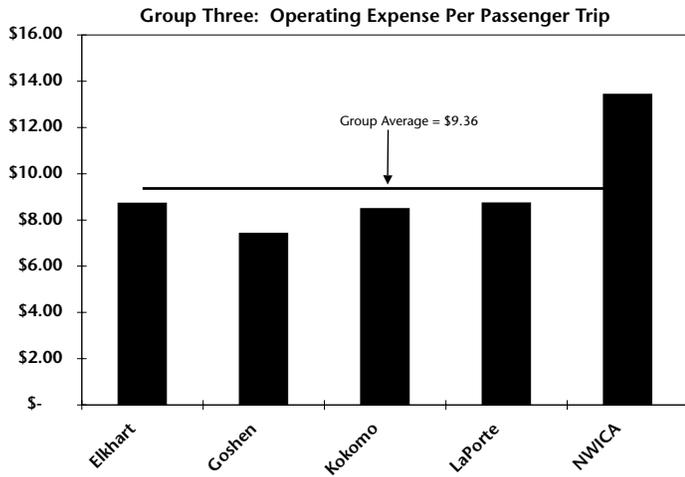
In 2003, Group Three systems provided 567,744 passenger trips, an increase of 0.54 percent from 2002. Two of the systems had ridership increases ranging between 5.99 and 7.71 percent. Ridership on Group Three systems ranged from 17,242 to 238,847 in 2003.

In 2003, Group Three systems operated more than 2.8 million vehicle miles. One half of the systems had ridership increases and one half experienced decreases. In total, vehicle miles for Group Three increased 13.54 percent. The systems operated between 94,945 miles and 1,105,619 miles in 2003.

System	Total Ridership			Total Vehicle Miles		
	2003	2002	Percent Change	2003	2002	Percent Change
Elkhart	238,847	243,224	-1.80%	1,105,619	1,053,320	4.97%
Goshen	17,242	20,603	-16.31%	94,945	106,017	-10.44%
Kokomo	104,991	97,473	7.71%	420,841	465,617	-9.62%
LaPorte	50,799	56,334	-9.83%	140,932	143,331	-1.67%
NWICA	155,865	147,059	5.99%	1,046,876	705,925	48.30%
<b>Total</b>	<b>567,744</b>	<b>564,693</b>	<b>0.54%</b>	<b>2,809,213</b>	<b>2,474,210</b>	<b>13.54%</b>

The Group Three systems had an average cost per passenger trip of \$9.36 in 2003. The cost per trip increased approximately 7.34 percent from 2002. In 2003, the cost per trip for individual systems varied from \$7.42 to \$13.44. It cost an average of \$2.10 for each vehicle mile operated by the Group Three systems. The actual operating expense per mile for the systems ranged from \$1.35 to \$3.15.

Through local means of generating income, the Group Three systems covered an average of \$0.43 for each dollar of operating expense. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.31 and \$0.52 for each dollar of expense. Considering fare revenue alone, the systems recovered between 15 percent and 37 percent of system expenses through passenger fares, with an average fare recovery of 24 percent.



## Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 30 systems in Group Four serve more than 1.3 million people. This represents 23 percent of the state's population. The average service area population is 46,026. The size of the individual service areas ranges between 4,567 and 119,025 people.

System	System Name	Service Area	Service Area Population
Bedford	Transit Authority of Stone City	Bedford City Limits	13,768
Cass County	Cass Area Transit	Cass County and City of Logansport	40,930
Fayette County	Fayette County Transit	Fayette County	25,588
Franklin County	Franklin County Public Transportation	Franklin County	22,151
Fulton County	Fulton County Transpo	Fulton County	20,511
Hendricks County	LINK Hendricks County	Hendricks County	104,093
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	5,598
Huntington County	Huntington Area Transportation	Huntington County	38,075
Jay/Randolph/Delaware	The New Interurban Public Transit System	Delaware, Jay and Randolph Counties (except Muncie)	100,546
Johnson County	ACCESS Johnson County	Johnson County	64,048
KIRPC	Arrowhead Country Public Transportation	Jasper, Newton, Pulaski, Starke, and White Counties	107,187
Knox County	Van-Go	Knox County	39,256
Kosciusko County	Kosciusko Area Bus Service	Kosciusko County	74,057
Madison County	Transportation for Rural Areas of Madison	Madison County except Anderson	73,624
Miami County	Miami Co. YMCA	Miami County	36,082
Mitchell	Mitchell Transit System	Mitchell City Limits	4,567
Monroe County	Rural Transit	Monroe, Owen and Lawrence Counties	100,645
New Castle	New Castle Community Transit System	New Castle City Limits	17,780
Noble County	Noble Transit System	Noble County	46,275
Noblesville	Janus Developmental Service Inc.	Noblesville City Limits	28,590
Orange County	Orange County Transit Services	Orange County	19,306
Plymouth	Rock City Rider	City of Plymouth	9,840
Seymour	Seymour Transit (Recycle to Ride)	City of Seymour	18,101
SIDC	Ride Solution	Daviess, Greene, Martin, Pike & Sullivan Counties	96,554
SIRPC	Catch-A-Ride	Dearborn, Ripley, Jefferson, Ohio and Switzerland Counties	119,025
SITS	Southern Indiana Transit	Crawford, Harrison, Scott and Washington Counties	95,251
Union County	Union County Transit Service	Union County with trips to Richmond and Connersville	7,349
Wabash County	Wabash County Transit	Wabash County	34,960
Washington	Washington Transit System	Washington City Limits	11,380
Waveland	Waveland Volunteer Transportation System	Brookston, Clarks Hill, Hillsboro, Rossville, Boswell, and Waveland	5,642
<b>Total</b>			<b>1,380,779</b>
<b>Total Indiana Population</b>			<b>6,080,485</b>
<b>Percent of Indiana Population</b>			<b>23%</b>

In 2003, the systems in Group Four provided 1.418 million trips, an increase of approximately 2.65 percent over the 2002 total. Twelve systems had decreased ridership between 0.32 percent and 27.23 percent while eighteen systems had increased ridership between 0.1 percent and 57.75 percent. The average number of trips provided by a Group Four system was 47,267. Group Four systems also operated significantly more miles in 2003. The systems operated 7.7 million vehicle miles in 2003, an increase of 11.94 percent over 2002. Ten

systems operated fewer miles than in 2002, while twenty operated more miles. The number of vehicle miles operated by Group Four systems ranged from 4,970 to 948,223.

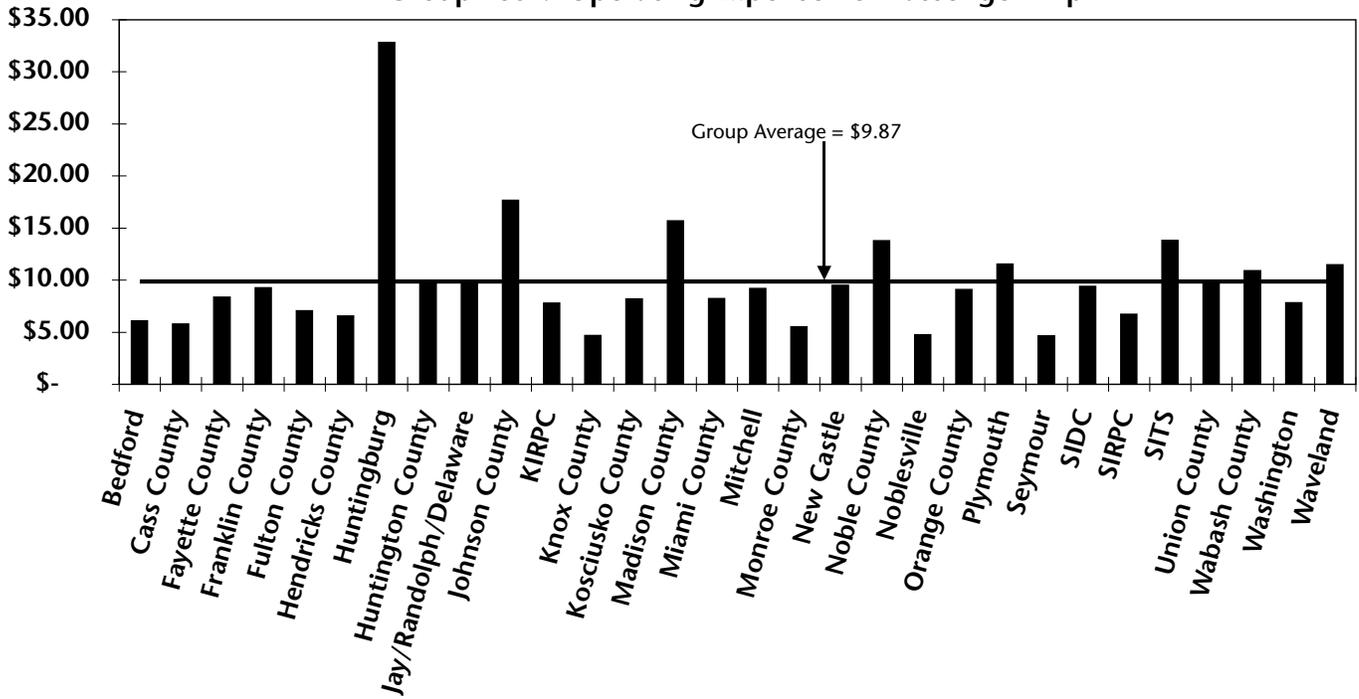
The cost per passenger trip for Group Four systems ranged from \$4.67 to \$32.84 with an average cost per trip of \$9.87. The average operating expense per vehicle mile was \$2.61. The actual cost per mile ranged from less than a dollar to \$13.41.

The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.40 among the systems. While the average was \$0.48 for each dollar of expense, the individual systems generated between \$0.32 and

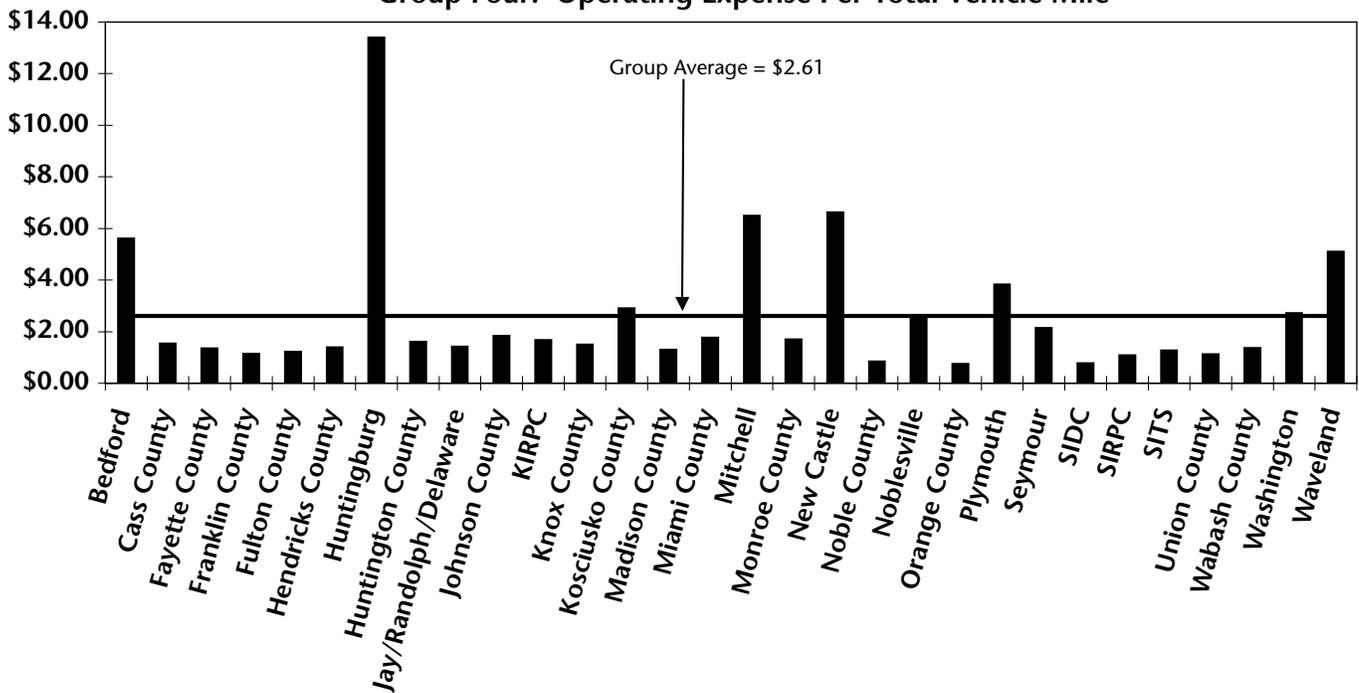
\$0.72 at the local level. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between one percent and twenty-four percent of system expenses. The average fare recovery ratio was 10 percent.

System	Total Ridership			Total Vehicle Miles		
	2003	2002	Percent Change	2003	2002	Percent Change
Bedford	69,781	76,500	-8.78%	75,572	80,710	-6.37%
Cass County	145,942	134,766	8.29%	546,459	454,324	20.28%
Fayette County	19,449	16,861	15.35%	119,180	108,636	9.71%
Franklin County	44,911	46,022	-2.41%	362,624	356,233	1.79%
Fulton County	21,919	19,048	15.07%	126,016	103,872	21.32%
Hendricks County	33,603	28,899	16.28%	157,273	139,822	12.48%
Huntingburg	2,511	2,706	-7.21%	6,151	7,192	-14.47%
Huntington County	25,439	19,805	28.45%	156,483	128,626	21.66%
Jay/Randolph/Delaware	68,491	62,090	10.31%	468,859	444,849	5.40%
Johnson County	43,145	27,351	57.75%	412,642	328,105	25.77%
KIRPC	153,828	164,993	-6.77%	708,338	720,160	-1.64%
Knox County	61,971	58,824	5.35%	191,208	169,171	13.03%
Kosciusko County	74,497	81,359	-8.43%	210,026	206,623	1.65%
Madison County	12,373	14,544	-14.93%	147,511	174,346	-15.39%
Miami County	25,319	23,679	6.93%	116,716	101,489	15.00%
Mitchell	11,463	11,347	1.02%	16,193	17,052	-5.04%
Monroe County	164,260	159,460	3.01%	529,397	470,944	12.41%
New Castle	38,444	32,159	19.54%	55,084	41,416	33.00%
Noble County	14,715	11,430	28.74%	237,729	161,385	47.31%
Noblesville	17,557	19,408	-9.54%	32,552	48,916	-33.45%
Orange County	30,450	22,202	37.15%	366,031	289,526	26.42%
Plymouth	1,658	2,035	-18.53%	4,970	6,861	-27.56%
Seymour	26,945	27,032	-0.32%	58,251	57,295	1.67%
SIDC	79,169	79,092	0.10%	948,223	852,406	11.24%
SIRPC	119,522	117,404	1.80%	735,051	741,911	-0.92%
SITS	44,854	50,686	-11.51%	484,828	273,335	77.38%
Union County	23,328	32,056	-27.23%	204,847	183,062	11.90%
Wabash County	21,115	17,055	23.81%	166,810	155,194	7.48%
Washington	10,325	10,255	0.68%	29,634	29,789	-0.52%
Waveland	11,048	12,422	-11.06%	24,794	25,247	-1.79%
<b>Total</b>	<b>1,418,032</b>	<b>1,381,490</b>	<b>2.65%</b>	<b>7,699,452</b>	<b>6,878,497</b>	<b>11.94%</b>

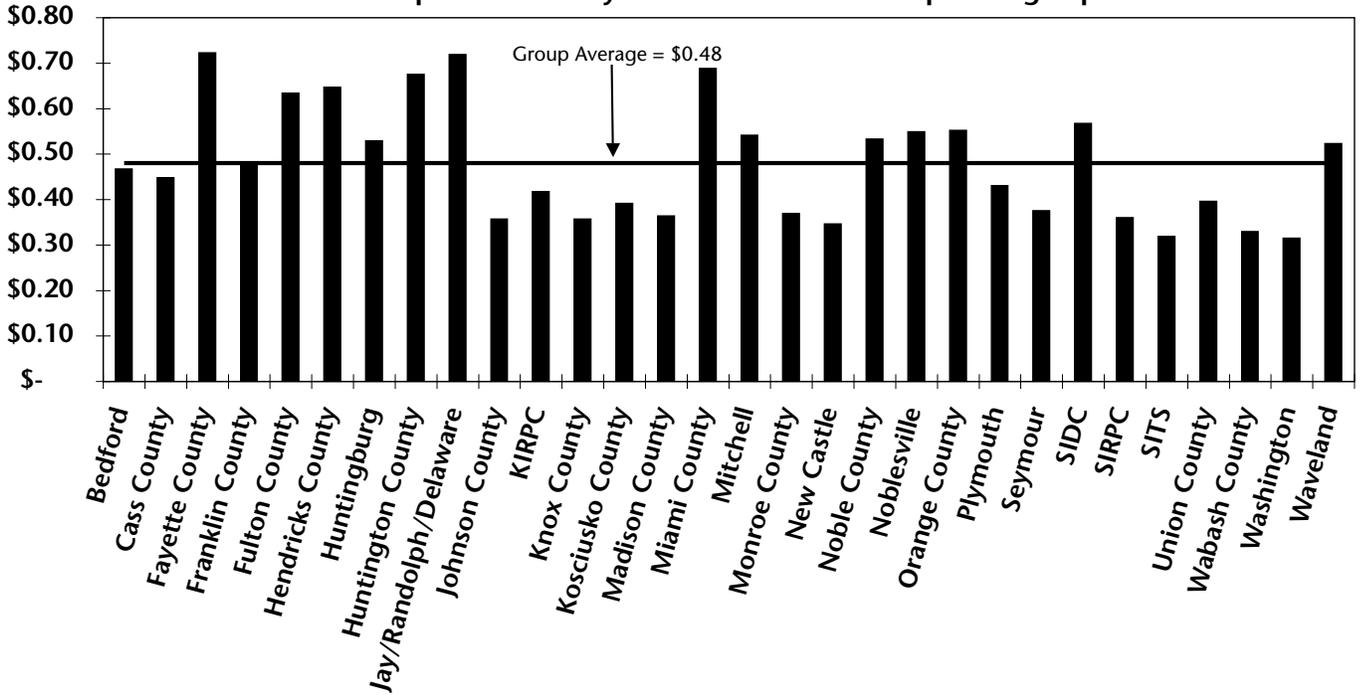
Group Four: Operating Expense Per Passenger Trip



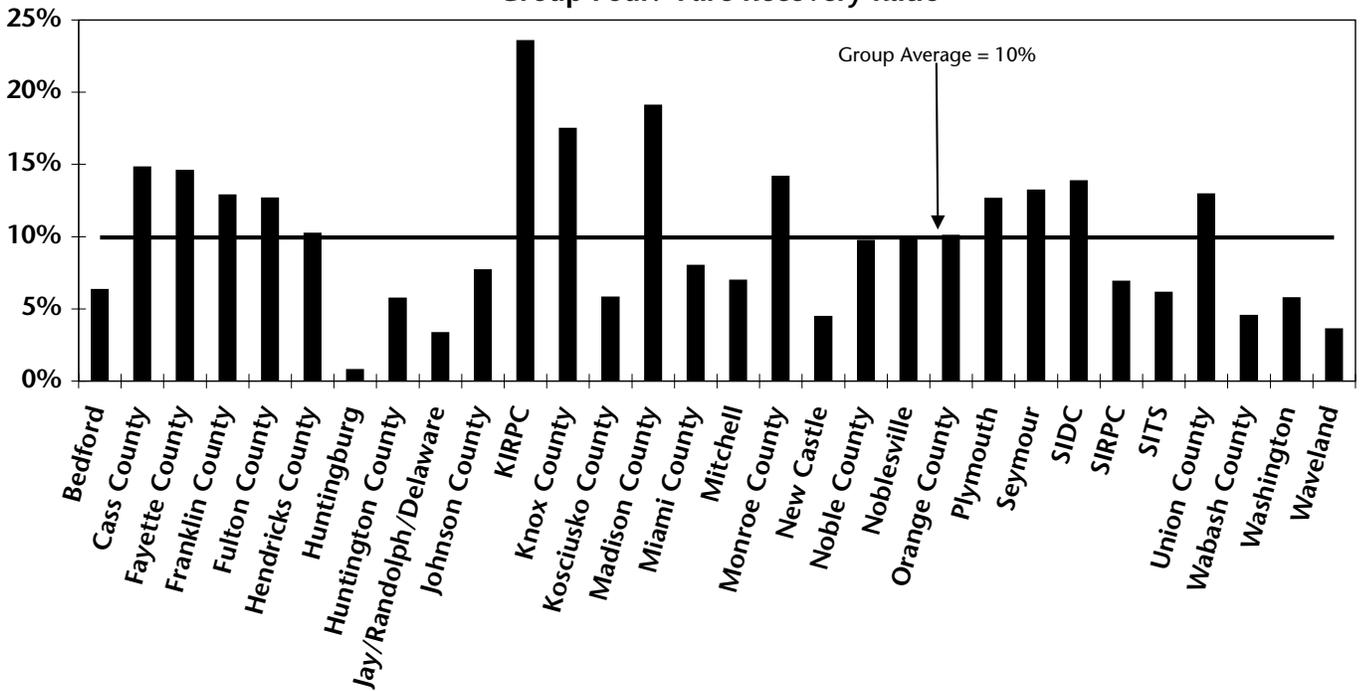
Group Four: Operating Expense Per Total Vehicle Mile



Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



# Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership and cost and revenue, NICTD was

not included in one of the four peer groups profiled in this section.

NICTD serves an estimated 163,611 Indiana residents along its service corridor. This represents approximately three percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	163,611 (estimated)
<b>Total</b>			<b>163,611 (estimated)</b>
<b>Total Indiana Population</b>			<b>6,080,485</b>
<b>Percent of Indiana Population</b>			<b>3%</b>

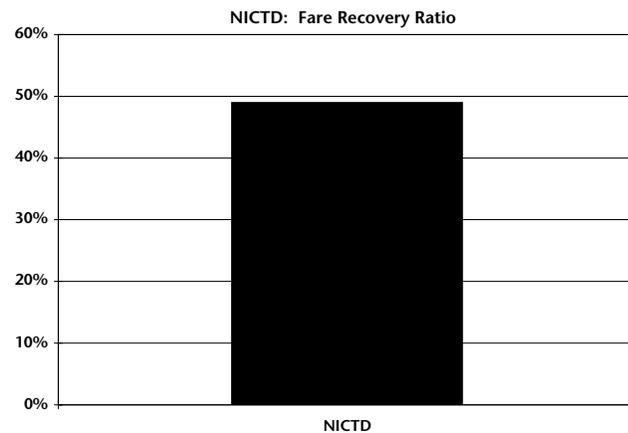
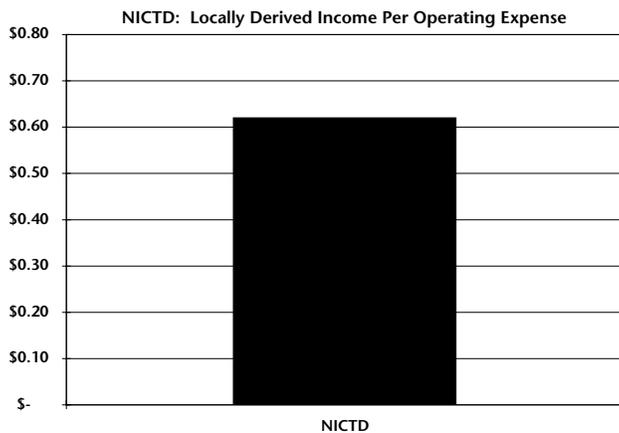
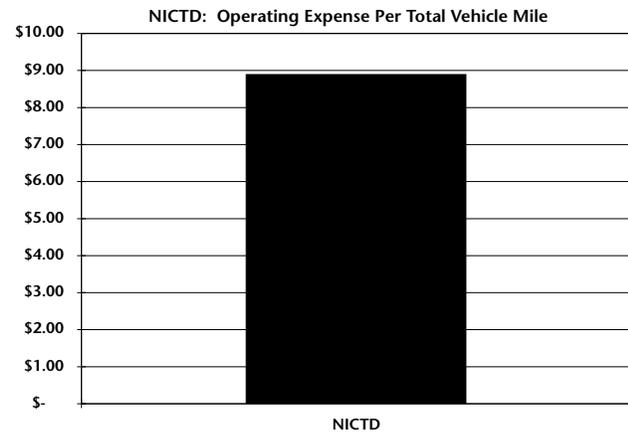
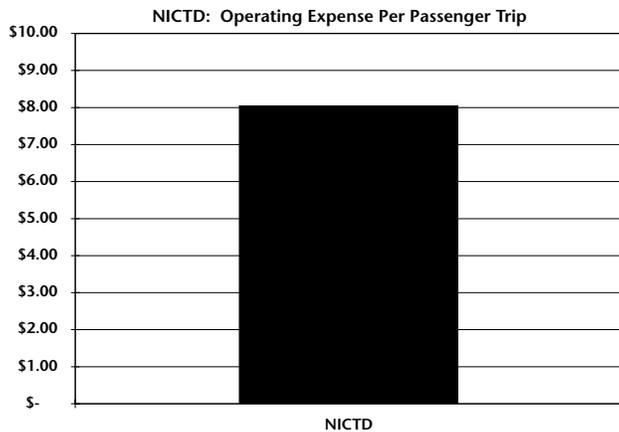
NICTD ridership levels decreased in 2003. NICTD provided nearly 3.57 million trips in 2003, a decrease of 0.46 percent since 2002. Total vehicle

miles increased from 3.15 million miles in 2002 to 3.23 million miles in 2003. This represents an increase of 2.52 percent.

System	Total Ridership			Total Vehicle Miles		
	2003	2002	Percent Change	2003	2002	Percent Change
NICTD	3,573,571	3,590,060	-0.46%	3,233,628	3,154,243	2.52%
<b>Total</b>	<b>3,573,571</b>	<b>3,590,060</b>	<b>-0.46%</b>	<b>3,233,628</b>	<b>3,154,243</b>	<b>2.52%</b>

In 2003, NICTD's operating expense per passenger trip was \$8.04 while the operating cost per mile was \$8.89. Due to high passenger revenue and local assistance, NICTD covered \$0.62 of each dollar of

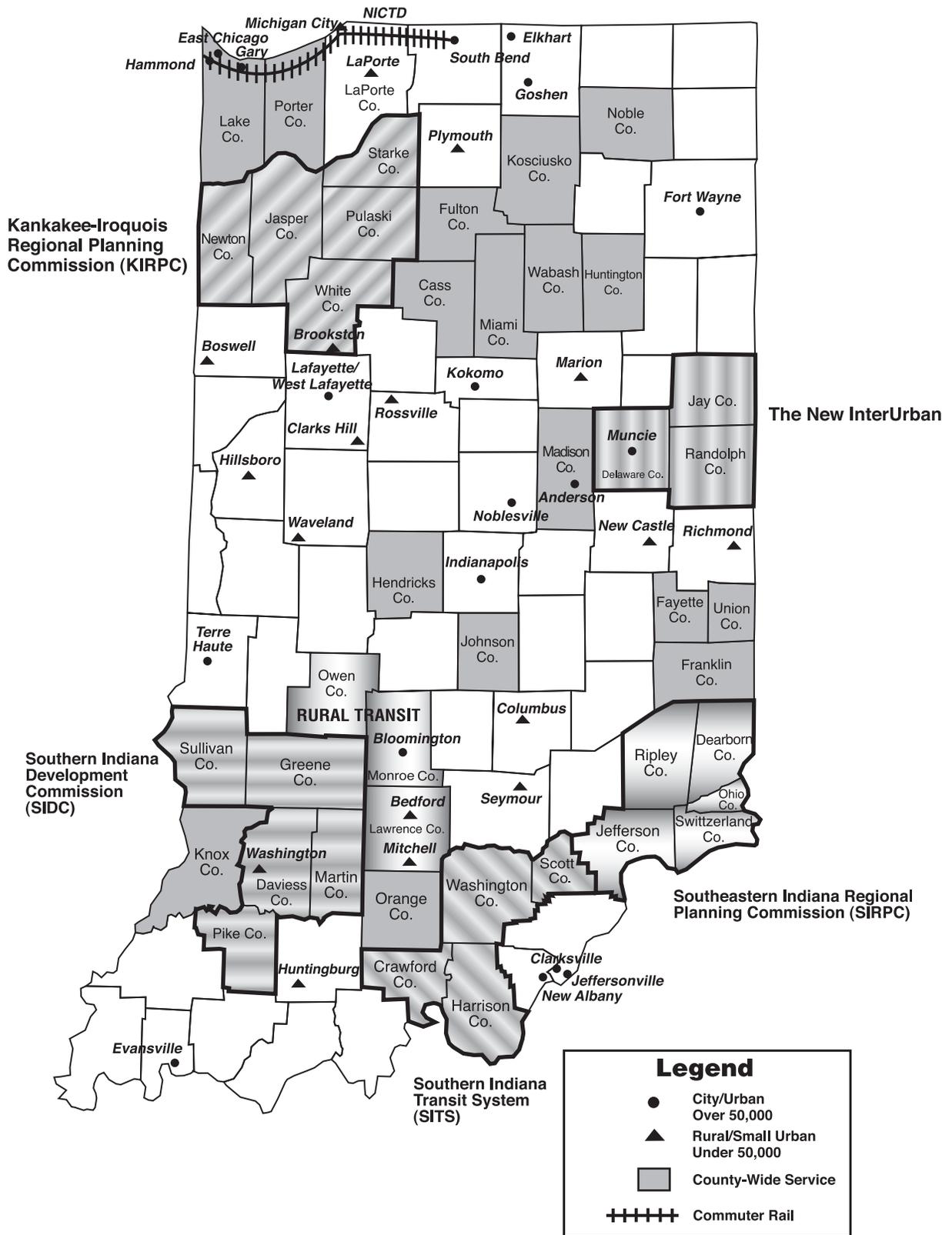
operating expense through local sources. Similarly, NICTD recovered 49 percent of its expenses through fare revenue alone.



# Transit System Pages

## **SECTION THREE**

# 2003 PUBLIC TRANSIT SYSTEMS IN INDIANA



# Anderson

530 Baxter Road  
 Anderson, IN 46011  
 (765) 648-6163 FAX: (765) 648-5926  
**Contact:** Mecca Norris, Transit Planner  
**Email:** mnorris@cityofanderson.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Anderson City Limits  
**Service Population** 59,734

## Service Hours

**Weekday** 6:00 am - 11:30 pm  
**Saturday** 9:00 am - 11:30 pm  
**Sunday** No Service

## Fare Structure

**Base** \$0.50  
**Youth** \$0.50  
**Elderly/Disabled** \$0.25  
**Transfer** Free  
**Other/Special**

Pass \$18.00/Month; Shop and Ride Pass: 1 ride free with purchase; Evening Service Monthly Pass \$10.00/Month  
 Nifty-lift Demand Response \$1.00/Ride; Preschool free

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	17	6
<b>Maintenance</b>	5	2
<b>Administration</b>	9	0
<b>Total</b>	<u>31</u>	<u>8</u>

## Operation Characteristics

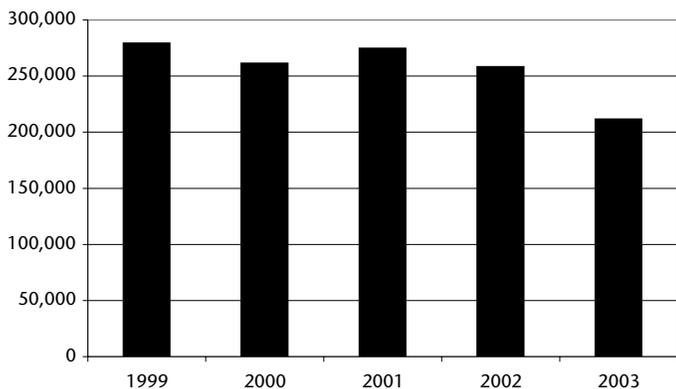
<b>Revenue Vehicles</b>	16
<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	11
<b>Fuel Consumption (gal)</b>	73,440

## Ridership Trends

<b>1999</b>	279,413
<b>2000</b>	261,665
<b>2001</b>	274,823
<b>2002</b>	258,640
<b>2003</b>	211,837

## 2003 Highlights

System Ridership Trend



# City of Anderson Transit System

## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$786,932
Other Salaries/Wages	\$444,646
Fringe	\$550,535
Services	\$78,902
Materials and Supplies	\$212,910
Utilities	\$19,275
Casualty/Liability	\$99,840
Purchased Transportation	\$0
Other	\$2,866
<b>Total</b>	<b>\$2,195,906</b>
Fixed Route Expenses	\$1,147,302
Demand Response Services	\$1,048,604

### Revenue Summary

Fare Revenue	\$123,633
Contract/Other	\$18,140
Local Assistance	\$778,341
State Assistance	\$363,380
Federal Assistance	\$912,412
<b>Total</b>	<b>\$2,195,906</b>

### Legislative District

Indiana Senate	25
Indiana House	36, 37
U.S. Congressional	6

### Productivity

Total Passenger Boardings	211,837
Total Vehicle Miles	501,287
Revenue Vehicle Miles	486,206
Revenue Vehicle Hours	40,564

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.38
Operating Expense per Passenger Trip	\$10.37
Passenger Trips per Total Vehicle Mile	0.42
Passenger Trips per Capita	3.55

### Financial Performance

Operating Subsidy	\$2,054,133
Operating Subsidy Ratio	94%
Locally Derived Income	\$920,114
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	6%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	1996	Thomas	Yes	28+2wc	Diesel
1	1997	Thomas	Yes	28+2wc	Diesel
1	2000	EVI	Yes	22+2wc	Electric
2	2000	Ford	Yes	10+2wc	Diesel
1	2000	Ford	Yes	16+2wc	Diesel
1	2001	Ford	Yes	16+2wc	Diesel
4	2002	Ford	Yes	16+2wc	Diesel

# Bedford

1102 16th Street  
Bedford, IN 47421

(812) 275-1632 FAX: (812) 275-1659

Contact: Myra Wilson, Transportation Director

Email: myra@bedford.in.us

## General Information

**Type of Service** Point Deviated Fixed Route  
**Service Area** Bedford City Limits  
**Service Population** 13,768

## Service Hours

**Weekday** 6:00 am - 6:00 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**

Token \$6.00/10 Rides  
Token for Elderly \$4.00/10 Rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	2
<b>Maintenance</b>	0	0
<b>Administration</b>	0	2
<b>Total</b>	<u>5</u>	<u>4</u>

## Operation Characteristics

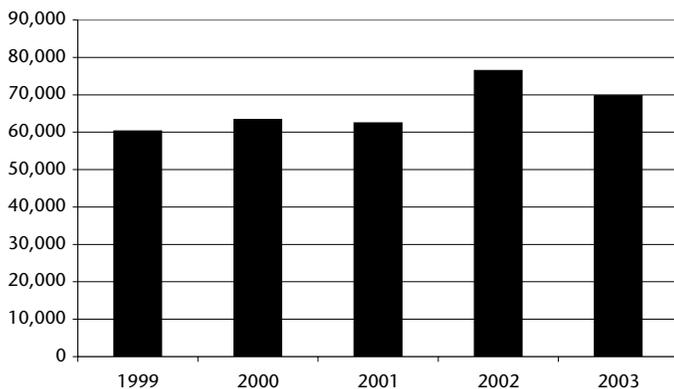
<b>Revenue Vehicles</b>	4
<b>Peak Hour Fleet</b>	3
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	13,170

## Ridership Trends

<b>1999</b>	60,373
<b>2000</b>	63,413
<b>2001</b>	62,494
<b>2002</b>	76,500
<b>2003</b>	69,781

## 2003 Highlights

System Ridership Trend



# Transit Authority of Stone City

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$195,117
Other Salaries/Wages	\$46,478
Fringe	\$98,080
Services	\$20,161
Materials and Supplies	\$23,740
Utilities	\$6,547
Casualty/Liability	\$21,056
Purchased Transportation	\$0
Other	\$13,881
<b>Total</b>	<b>\$425,060</b>
Fixed Route Expenses	\$425,060
Demand Response Services	\$0

### Revenue Summary

Fare Revenue	\$26,904
Contract/Other	\$0
Local Assistance	\$171,629
State Assistance	\$68,997
Federal Assistance	\$157,530
<b>Total</b>	<b>\$425,060</b>

### Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	4

### Productivity

Total Passenger Boardings	69,781
Total Vehicle Miles	75,572
Revenue Vehicle Miles	75,572
Revenue Vehicle Hours	5,904

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.62
Operating Expense per Passenger Trip	\$6.09
Passenger Trips per Total Vehicle Mile	0.92
Passenger Trips per Capita	5.07

### Financial Performance

Operating Subsidy	\$398,156
Operating Subsidy Ratio	94%
Locally Derived Income	\$198,533
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	6%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2000	Ford	Yes	16+2wc	Gas
1	2004	Ford	Yes	16+2wc	Gas

# Bloomington

130 West Grimes Lane  
Bloomington, IN 47403

(812) 332-5688 FAX: (812) 332-3660

Contact: Lewis May, General Manager

Email: lmay@kiva.net

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Bloomington Metropolitan Area  
**Service Population** 69,291

## Service Hours

**Weekday** 6:10 am - 12:30 am  
**Saturday** 7:25 am - 9:30 pm  
**Sunday** 9:30 am - 11:20 pm

## Fare Structure

**Base** \$0.75  
**Youth** \$0.35  
**Elderly/Disabled** \$0.35  
**Transfer** Free  
**Other/Special**

Pass \$25.00/Month, \$125.00/Six-Month Pass;  
Disabled Pass \$12.00/Month  
Youth Summer Fun Pass/\$25.00

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	31	27
<b>Maintenance</b>	7	4
<b>Administration</b>	9	0
<b>Total</b>	47	31

## Operation Characteristics

<b>Revenue Vehicles</b>	39
<b>Peak Hour Fleet</b>	32
<b>Base Fleet</b>	30
<b>Fuel Consumption (gal)</b>	281,055

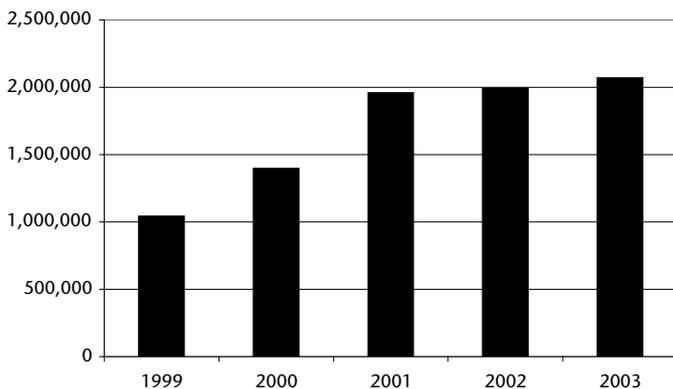
## Ridership Trends

<b>1999</b>	1,044,344
<b>2000</b>	1,397,628
<b>2001</b>	1,959,807
<b>2002</b>	1,993,675
<b>2003</b>	2,070,321

## 2003 Highlights

- Fixed route ridership increased 4.0 percent going from 1.993 million in 2002 to 2.070 million in 2003. During 2003, Bloomington Transit surpassed the 2 million passenger mark for the first time in the history of the organization.
- Initiated a soy biodiesel fuel pilot program to test the feasibility of using soy biodiesel as an alternative fuel to regular diesel fuel.
- Took delivery of seven (7) new buses including five 40-foot low floor vehicles and two 29-foot low floor vehicles.
- Took delivery of four (4) new paratransit vans through paratransit services contractor.
- Won a federal discretionary funding earmark in the amount of \$720,000 for the purchase of three new buses.
- Conducted 3rd annual and most successful ever Stuff-A-Bus holiday promotion collecting over 1,300 new toys and clothing articles for needy families in the Bloomington area.

System Ridership Trend



# Bloomington Public Transportation Corporation

## Group 1

### Operating Expense Summary

Operator Salaries/Wages	\$1,201,325
Other Salaries/Wages	\$625,785
Fringe	\$362,617
Services	\$378,497
Materials and Supplies	\$679,456
Utilities	\$75,722
Casualty/Liability	\$150,099
Purchased Transportation	\$423,748
Other	\$67,026
<b>Total</b>	<b>\$3,964,275</b>
Fixed Route Expenses	\$3,540,527
Demand Response Services	\$423,748

### Revenue Summary

Fare Revenue	\$923,728
Contract/Other	\$150,345
Local Assistance	\$1,185,239
State Assistance	\$1,051,381
Federal Assistance	\$653,582
<b>Total</b>	<b>\$3,964,275</b>

### Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

### Productivity

Total Passenger Boardings	2,070,321
Total Vehicle Miles	1,053,999
Revenue Vehicle Miles	931,953
Revenue Vehicle Hours	86,750

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.76
Operating Expense per Passenger Trip	\$1.91
Passenger Trips per Total Vehicle Mile	1.96
Passenger Trips per Capita	29.88

### Financial Performance

Operating Subsidy	\$2,890,202
Operating Subsidy Ratio	73%
Locally Derived Income	\$2,259,312
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	23%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	1986	Gillig	Yes	47+2wc	Diesel
2	1989	Orion	No	42	Diesel
2	1990	Orion	No	42	Diesel
2	1992	Orion	Yes	24+2wc	Diesel
2	1995	Orion	Yes	24+2wc	Diesel
4	1995	Gillig	Yes	40+2wc	Diesel
3	1997	Gillig	Yes	30+2wc	Diesel
3	1997	Gillig	Yes	37+2wc	Diesel
1	1997	Ford	Yes	18+2wc	Diesel
2	1997	RTS	Yes	37+2wc	Diesel
1	1998	RTS	Yes	37+2wc	Diesel
1	2001	Ford	Yes	18+2wc	Diesel
3	2002	Gillig	Yes	40+2wc	Diesel
1	2002	Ford	Yes	18+2wc	Diesel
5	2003	Gillig	Yes	40+2wc	Diesel
2	2003	Gillig	Yes	29+2wc	Diesel

# Cass County

115 South Sixth Street

Logansport, IN 46947

(574) 722-2424 FAX: (574) 722-2167

Contact: Sue Hoehler, Executive Director

Email: shoehler@casstransit.com

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Cass County and City of Logansport
<b>Service Population</b>	40,930

## Service Hours

<b>Weekday</b>	6:00 am - 6:00 pm
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.00 City Limits, \$2.00 County
<b>Youth</b>	\$1.00 City Limits, \$2.00 County
<b>Elderly/Disabled</b>	Elderly - Donation; Disabled \$1.00 City Limits, \$2.00 County
<b>Transfer</b>	N/A

### Other/Special

Logansport: 25 rides for \$20.00, 12 rides for \$10.00  
In-County passes: \$40.00 for 25 rides, \$20.00 for 12 rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	9	14
<b>Maintenance</b>	0	1
<b>Administration</b>	3	6
<b>Total</b>	<u>12</u>	<u>21</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	14
<b>Fuel Consumption (gal)</b>	53,215

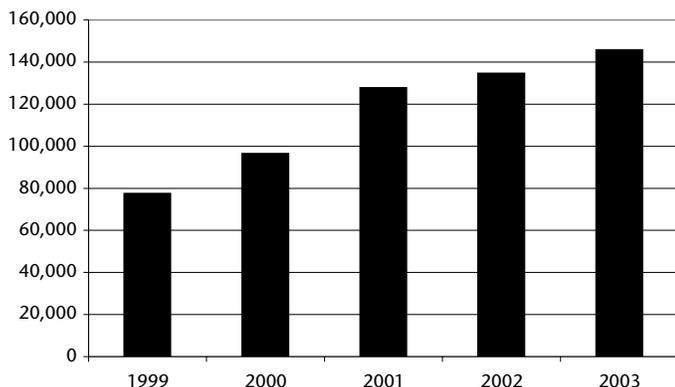
## Ridership Trends

<b>1999</b>	77,575
<b>2000</b>	96,570
<b>2001</b>	127,840
<b>2002</b>	134,766
<b>2003</b>	145,942

## 2003 Highlights

- In October of 2003, Cass County Transit moved to a renovated warehouse in downtown Logansport.
- Ridership increased another 8% in 2003.

System Ridership Trend



# Cass Area Transit

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$472,913
Other Salaries/Wages	\$50,419
Fringe	\$42,347
Services	\$81,431
Materials and Supplies	\$82,189
Utilities	\$43,176
Casualty/Liability	\$58,834
Purchased Transportation	\$0
Other	\$15,226
<b>Total</b>	<b>\$846,535</b>
Fixed Route Expenses	\$0
Demand Response Services	\$846,535

### Revenue Summary

Fare Revenue	\$125,509
Contract/Other	\$0
Local Assistance	\$254,079
State Assistance	\$180,952
Federal Assistance	\$285,995
<b>Total</b>	<b>\$846,535</b>

### Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	2

### Productivity

Total Passenger Boardings	145,942
Total Vehicle Miles	546,459
Revenue Vehicle Miles	504,894
Revenue Vehicle Hours	33,170

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.55
Operating Expense per Passenger Trip	\$5.80
Passenger Trips per Total Vehicle Mile	0.27
Passenger Trips per Capita	3.57

### Financial Performance

Operating Subsidy	\$721,026
Operating Subsidy Ratio	85%
Locally Derived Income	\$379,588
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	15%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1989	Dodge	No	15	Gas
1	1994	Dodge	Yes	10+2wc	Gas
2	1997	Dodge	Yes	10+2wc	Gas
2	1998	Dodge	No	7	Gas
1	1999	Dodge	Yes	10+2wc	Gas
3	2000	Dodge	Yes	10+2wc	Gas
1	2001	GMC	No	15	Gas
1	2001	Dodge	Yes	10+2wc	Gas
3	2002	Dodge	No	7	Gas
1	2002	Dodge	Yes	10+2wc	Gas
1	2003	Ford	Yes	18+2wc	Gas
1	2003	Dodge	Yes	10+2wc	Gas

# Columbus

2250 Kreutzer Drive  
Columbus, IN 47201

(812) 376-2506 FAX: (812) 376-2566

Contact: Sue A. Chapple, Transit Coordinator

Email: schapple@columbus.in.gov

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Columbus City Limits
<b>Service Population</b>	39,059

## Service Hours

<b>Weekday</b>	6:00 am - 7:00 pm
<b>Saturday</b>	6:00 am - 7:00 pm
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$0.25
<b>Youth</b>	\$0.25
<b>Elderly/Disabled</b>	\$0.25
<b>Transfer</b>	N/A
<b>Other/Special</b>	
Dial-A-Bus; E&D \$0.50/Ride	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	12	6
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
<b>Total</b>	15	6

## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	33,085

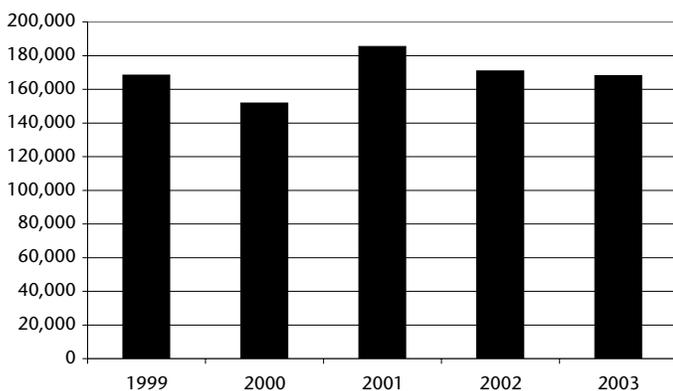
## Ridership Trends

<b>1999</b>	168,479
<b>2000</b>	151,818
<b>2001</b>	185,525
<b>2002</b>	170,912
<b>2003</b>	168,207

## 2003 Highlights

- Began a Pilot Program for Park & Ride to alleviate downtown parking congestion.
- Transit Coordinator received Certified Community Transit Manager certification from CTAA.
- Replaced brass tokens with punch passes.

System Ridership Trend



## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$476,170
Other Salaries/Wages	\$62,807
Fringe	\$132,352
Services	\$43,288
Materials and Supplies	\$106,912
Utilities	\$8,840
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$1,244
<b>Total</b>	<b>\$831,613</b>
Fixed Route Expenses	\$605,097
Demand Response Services	\$226,516

### Revenue Summary

Fare Revenue	\$38,765
Contract/Other	\$0
Local Assistance	\$204,838
State Assistance	\$191,587
Federal Assistance	\$396,423
<b>Total</b>	<b>\$831,613</b>

### Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

### Productivity

Total Passenger Boardings	168,207
Total Vehicle Miles	281,929
Revenue Vehicle Miles	278,758
Revenue Vehicle Hours	22,952

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.95
Operating Expense per Passenger Trip	\$4.94
Passenger Trips per Total Vehicle Mile	0.60
Passenger Trips per Capita	4.31

### Financial Performance

Operating Subsidy	\$792,848
Operating Subsidy Ratio	95%
Locally Derived Income	\$243,603
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	5%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1995	Dodge	Yes	12+3wc	Gas
5	1997	Bluebird	Yes	22+2wc	Diesel
3	2000	Dodge	Yes	12+2wc	Gas

# East Chicago

5400 Cline Avenue

East Chicago, IN 46312

(219) 391-8465 FAX: (219) 391-8473

Contact: Francisco Rosado Jr., Director

Email: Frosado@eastchicago.com

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	East Chicago City Limits, limited service to Hammond and Griffith
<b>Service Population</b>	32,414

## Service Hours

<b>Weekday</b>	6:00 am - 8:00 pm
<b>Saturday</b>	9:00 am - 4:00 pm
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	Free
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	Free
<b>Transfer</b>	Free
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	2
<b>Maintenance</b>	3	0
<b>Administration</b>	6	0
<b>Total</b>	<u>20</u>	<u>2</u>

## Operation Characteristics

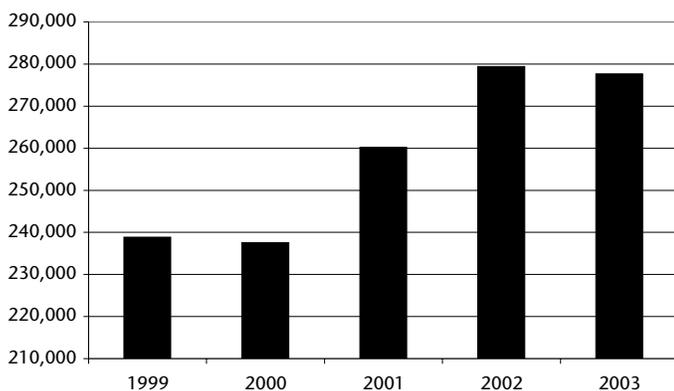
<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	53,942

## Ridership Trends

<b>1999</b>	238,841
<b>2000</b>	237,562
<b>2001</b>	260,228
<b>2002</b>	279,430
<b>2003</b>	277,670

## 2003 Highlights

System Ridership Trend



# East Chicago Public Transit

## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$606,622
Other Salaries/Wages	\$0
Fringe	\$219,885
Services	\$0
Materials and Supplies	\$246,385
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$0
<b>Total</b>	<b>\$1,072,892</b>
Fixed Route Expenses	\$929,608
Demand Response Services	\$143,284

### Revenue Summary

Fare Revenue	\$0
Contract/Other	\$3,185
Local Assistance	\$578,183
State Assistance	\$268,934
Federal Assistance	\$222,590
<b>Total</b>	<b>\$1,072,892</b>

### Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

### Productivity

Total Passenger Boardings	277,670
Total Vehicle Miles	249,301
Revenue Vehicle Miles	198,154
Revenue Vehicle Hours	7,781

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.30
Operating Expense per Passenger Trip	\$3.86
Passenger Trips per Total Vehicle Mile	1.11
Passenger Trips per Capita	8.57

### Financial Performance

Operating Subsidy	\$1,069,707
Operating Subsidy Ratio	100%
Locally Derived Income	\$581,368
Locally Derived Income Per Operating Expense	\$0.54
Fare Recovery Ratio	0%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1995	Gillig	Yes	29+2wc	Diesel
3	1996	Gillig	Yes	29+2wc	Diesel
1	1997	Dodge	Yes	12+2wc	Gas
1	1998	Dodge	Yes	12+2wc	Gas
1	1999	Gillig	Yes	29+2wc	Diesel
1	2001	Gillig	Yes	29+2wc	Diesel
1	2002	Ford	Yes	12+2 wc	Gas

# Elkhart

227 West Jefferson Blvd, Room 1120

South Bend, IN 46601

(574) 287-1829 FAX: (574) 287-1840

Contact: Sandra Seanor, Executive Director

Email: sseanor@macog.com

## General Information

<b>Type of Service</b>	Fixed Route ("The Bus")/Demand Response/User-Side Subsidy
<b>Service Area</b>	City of Elkhart
<b>Service Population</b>	51,874

## Service Hours

<b>Weekday</b>	24 hours per day, 5 am - 8 pm (The Bus)
<b>Saturday</b>	24 hours per day, 5 am - 7 pm (The Bus)
<b>Sunday</b>	24 hours per day, no service (The Bus)

## Fare Structure

<b>Base</b>	\$3.00 (Demand Response), \$1.00 (The Bus)
<b>Youth</b>	\$3.00 (Demand Response), \$1.00 (The Bus)
<b>Elderly/Disabled</b>	\$2.00 (Demand Response), Elderly - \$0.50 (The Bus), Disabled - \$0.50 (The Bus)
<b>Transfer</b>	N/A (Demand Response), Free (The Bus)
<b>Other/Special</b>	Disabled fare \$7.00 for first three miles (Demand Response) Elderly (age 55+) can ride The Bus for \$0.50 between 11:00 am and 2:00 pm

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	37	0
<b>Maintenance</b>	2	0
<b>Administration</b>	6	0
<b>Total</b>	<u>45</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	33
<b>Peak Hour Fleet</b>	33
<b>Base Fleet</b>	33
<b>Fuel Consumption (gal)</b>	140,432

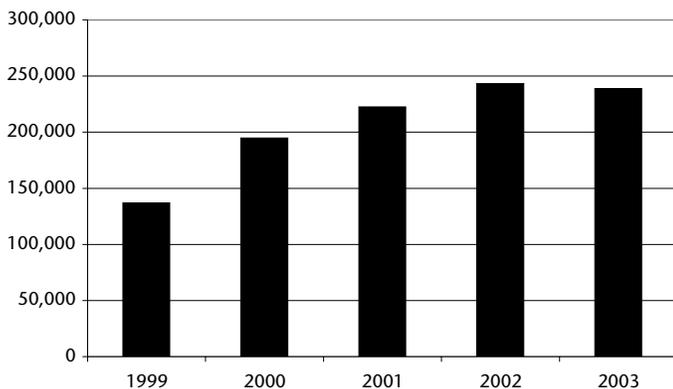
## Ridership Trends

<b>1999</b>	137,041
<b>2000</b>	194,917
<b>2001</b>	222,530
<b>2002</b>	243,224
<b>2003</b>	238,847

## 2003 Highlights

- Reached milestone of 2,000,000 passenger trips reached in April, 2003.

System Ridership Trend



# Heart City Rider/The Bus

## Group 3

### Operating Expense Summary

Operator Salaries/Wages	\$47,953
Other Salaries/Wages	\$0
Fringe	\$30,021
Services	\$242,785
Materials and Supplies	\$29,142
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$1,700,438
Other	\$35,379
<b>Total</b>	<b>\$2,085,718</b>
Fixed Route Expenses	\$1,259,376
Demand Response Services	\$826,342

### Revenue Summary

Fare Revenue	\$457,855
Contract/Other	\$0
Local Assistance	\$374,910
State Assistance	\$500,000
Federal Assistance	\$752,953
<b>Total</b>	<b>\$2,085,718</b>

### Legislative District

Indiana Senate	9, 11, 12
Indiana House	5, 21, 48, 49

U.S. Congressional 2

### Productivity

Total Passenger Boardings	238,847
Total Vehicle Miles	1,105,619
Revenue Vehicle Miles	794,869
Revenue Vehicle Hours	51,605

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.89
Operating Expense per Passenger Trip	\$8.73
Passenger Trips per Total Vehicle Mile	0.22
Passenger Trips per Capita	4.60

### Financial Performance

Operating Subsidy	\$1,627,863
Operating Subsidy Ratio	78%
Locally Derived Income	\$832,765
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	22%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2001	Dodge	Yes	5+2wc	Gas
2	2003	Chevrolet	Yes	5+2wc	Gas
1	2004	Chevrolet	Yes	5+2wc	Gas
29	21 taxis and 8 large transit buses owned by private contractor also used for this service				

# Evansville

601 John Street  
 Evansville, IN 47713  
 (812) 435-6166 FAX: (812) 435-6159  
**Contact:** Kent Cutchin, Director  
**Email:** kcutchin@evansvillepublicworks.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Evansville Metropolitan Area  
**Service Population** 121,582

## Service Hours

**Weekday** 5:45 am - 12:15 am  
**Saturday** 5:45 am - 12:15 am  
**Sunday** No Service

## Fare Structure

**Base** \$1.00  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** Free (limit 1)

### Other/Special

Token \$0.85/Ride; E&D \$0.50/Ride; METS Mobility \$2.00/Ride, ADA Convenience Fare \$3.00/Ride  
 Student Ticket \$0.75/Ride; \$10.00 or \$20.00 Debit Card, 14-Day Pass \$25.00, 90-Day Pass \$100.00

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	53	16
<b>Maintenance</b>	10	5
<b>Administration</b>	10	2
<b>Total</b>	73	23

## Operation Characteristics

<b>Revenue Vehicles</b>	46
<b>Peak Hour Fleet</b>	36
<b>Base Fleet</b>	32
<b>Fuel Consumption (gal)</b>	328,384

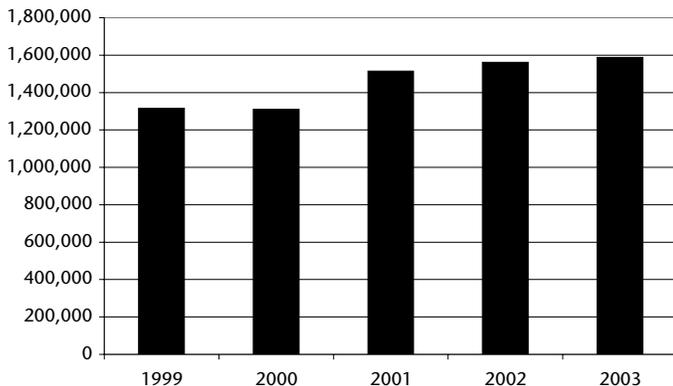
## Ridership Trends

<b>1999</b>	1,315,275
<b>2000</b>	1,310,003
<b>2001</b>	1,514,121
<b>2002</b>	1,562,278
<b>2003</b>	1,588,160

## 2003 Highlights

- Provided service to 17,500 passengers to the LST (Landing Ship Tank) exhibit on the Ohio Riverfront.
- Increased ridership by over 25,000 passengers.
- Began offering same-day paratransit service.

System Ridership Trend



# Metropolitan Evansville Transit System

## Group 1

### Operating Expense Summary

Operator Salaries/Wages	\$2,057,926
Other Salaries/Wages	\$761,151
Fringe	\$1,150,164
Services	\$46,010
Materials and Supplies	\$729,023
Utilities	\$55,385
Casualty/Liability	\$78,111
Purchased Transportation	\$0
Other	\$18,383
<b>Total</b>	<b>\$4,896,154</b>
Fixed Route Expenses	\$4,259,654
Demand Response Services	\$636,500

### Revenue Summary

Fare Revenue	\$854,069
Contract/Other	\$54,675
Local Assistance	\$1,130,383
State Assistance	\$1,200,617
Federal Assistance	\$1,656,410
<b>Total</b>	<b>\$4,896,154</b>

### Legislative District

Indiana Senate	49, 50
Indiana House	75, 76, 77, 78

U.S. Congressional 8

### Productivity

Total Passenger Boardings	1,588,160
Total Vehicle Miles	1,418,046
Revenue Vehicle Miles	1,359,637
Revenue Vehicle Hours	103,088

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.45
Operating Expense per Passenger Trip	\$3.08
Passenger Trips per Total Vehicle Mile	1.12
Passenger Trips per Capita	13.06

### Financial Performance

Operating Subsidy	\$3,987,410
Operating Subsidy Ratio	81%
Locally Derived Income	\$2,039,127
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	17%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1985	Chance	No	25	Diesel
8	1995	Gillig	Yes	30+2wc	Diesel
12	1997	Gillig	Yes	30+2wc	Diesel
6	1998	Ford	Yes	14+4wc	Diesel
2	2000	Chance	Yes	23+2wc	Diesel
7	2001	Gillig	Yes	29+2wc	Diesel
9	2002	Ford	Yes	15+2wc	Diesel

# Fayette County

477 Grand Avenue  
 Connersville, IN 47331  
 (765) 827-1511 FAX: (765) 825-1458  
**Contact:** Sandi Davis, Executive Director  
**Email:** commdev@webworks2000.net

## General Information

**Type of Service** Demand Response  
**Service Area** Fayette County  
**Service Population** 25,588

## Service Hours

**Weekday** 7:00 am - 6:00 pm  
**Saturday** 8:00 am - 12:00 pm  
**Sunday** No Service

## Fare Structure

**Base** \$1.75 Connersville, \$2.00 two-mile radius, \$2.25 three to six mile radius, \$2.50 six-plus radius  
**Youth** \$1.40 any distance within Fayette County  
**Elderly/Disabled** \$1.40 any distance within Fayette County  
**Transfer** N/A  
**Other/Special**  
 \$4.00 to Cambridge City, Lural; \$5.00 to Brookville, Liberty, Rushville  
 \$30.00 medical appointments to Indianapolis, Dayton, Cincinnati

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	3
<b>Maintenance</b>	1	0
<b>Administration</b>	1	2
<b>Total</b>	<u>6</u>	<u>5</u>

## Operation Characteristics

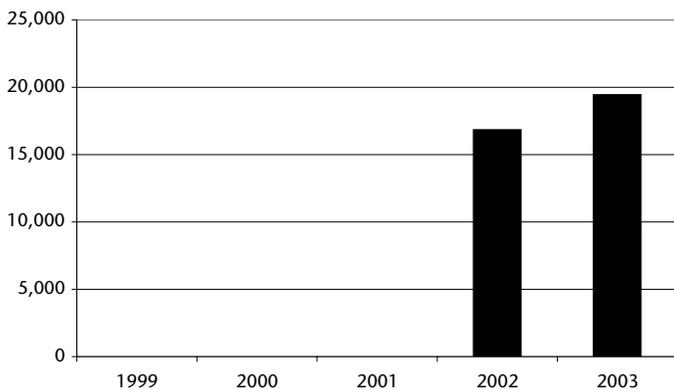
<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	9,679

## Ridership Trends

<b>1999</b>	0
<b>2000</b>	0
<b>2001</b>	0
<b>2002</b>	16,861
<b>2003</b>	19,449

## 2003 Highlights

System Ridership Trend



# Fayette County Transit

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$68,736
Other Salaries/Wages	\$34,368
Fringe	\$7,937
Services	\$10,235
Materials and Supplies	\$16,603
Utilities	\$7,327
Casualty/Liability	\$9,340
Purchased Transportation	\$0
Other	\$7,915
<b>Total</b>	<b>\$162,461</b>
Fixed Route Expenses	\$0
Demand Response Services	\$162,461

### Revenue Summary

Fare Revenue	\$23,698
Contract/Other	\$0
Local Assistance	\$93,763
State Assistance	\$0
Federal Assistance	\$45,000
<b>Total</b>	<b>\$162,461</b>

### Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

### Productivity

Total Passenger Boardings	19,449
Total Vehicle Miles	119,180
Revenue Vehicle Miles	116,121
Revenue Vehicle Hours	16,837

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.36
Operating Expense per Passenger Trip	\$8.35
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	0.76

### Financial Performance

Operating Subsidy	\$138,763
Operating Subsidy Ratio	85%
Locally Derived Income	\$117,461
Locally Derived Income Per Operating Expense	\$0.72
Fare Recovery Ratio	15%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1992	Dodge	No	5	Gas
1	1997	Dodge	Yes	10	Gas
3	1999	Ford	No	15	Gas
1	2002	Dodge	No	13	Gas
1	2002	Ford	Yes	5	Gas

# Fort Wayne

801 Leesburg Road

Fort Wayne, IN 46808

(260) 432-4977 FAX: (260) 436-7729

Contact: Dave Gionet, General Manager

Email: info@fwcitilink.com

## General Information

<b>Type of Service</b>	Fixed Route/Demand Response/Point Deviation
<b>Service Area</b>	Fort Wayne Metropolitan Area
<b>Service Population</b>	218,133

## Service Hours

<b>Weekday</b>	5:15 am - 9:45 pm
<b>Saturday</b>	8:00 am - 6:30 pm
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.75
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	Free
<b>Other/Special</b>	

Pass \$45.00/Month; E&D \$22.00/Month  
Card \$10.00/10 Rides; E&D \$5.00/10 Rides; Youth  
\$7.50/10 Rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	81	5
<b>Maintenance</b>	11	6
<b>Administration</b>	4	0
<b>Total</b>	<u>96</u>	<u>11</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	50
<b>Peak Hour Fleet</b>	33
<b>Base Fleet</b>	30
<b>Fuel Consumption (gal)</b>	329,996

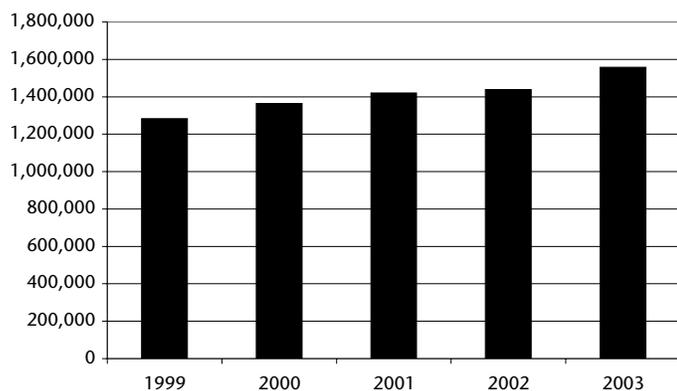
## Ridership Trends

<b>1999</b>	1,282,639
<b>2000</b>	1,363,927
<b>2001</b>	1,420,822
<b>2002</b>	1,438,431
<b>2003</b>	1,557,321

## 2003 Highlights

- Continued fixed route ridership increases; 2003 total was 8.4% higher than 2002, highest total for system since 1991.
- Continued Citilink Access ridership increases, 2003 total was system's highest ever.
- Initiated Transit Development Plan process which will be completed in early 2004.
- Assisted City of Fort Wayne and Allen County in flood disaster relief efforts during July 2003 record floods.
- Continued to contain unit cost of Citilink and Citilink Access service. This resulted in significant budget savings which will allow for expanded services in 2004 as outlined in the development plan.

System Ridership Trend



## Group 1

### Operating Expense Summary

Operator Salaries/Wages	\$2,118,749
Other Salaries/Wages	\$952,207
Fringe	\$1,936,654
Services	\$465,297
Materials and Supplies	\$849,435
Utilities	\$102,721
Casualty/Liability	\$187,502
Purchased Transportation	\$0
Other	\$118,956
<b>Total</b>	<b>\$6,731,521</b>
Fixed Route Expenses	\$6,074,351
Demand Response Services	\$657,170

### Revenue Summary

Fare Revenue	\$867,812
Contract/Other	\$419,956
Local Assistance	\$3,086,412
State Assistance	\$1,388,329
Federal Assistance	\$969,012
<b>Total</b>	<b>\$6,731,521</b>

### Legislative District

Indiana Senate	14, 15, 16
Indiana House	79, 80, 81, 82, 83, 84, 85
U.S. Congressional	3

### Productivity

Total Passenger Boardings	1,557,321
Total Vehicle Miles	1,709,064
Revenue Vehicle Miles	1,554,851
Revenue Vehicle Hours	121,670

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.94
Operating Expense per Passenger Trip	\$4.32
Passenger Trips per Total Vehicle Mile	0.91
Passenger Trips per Capita	7.14

### Financial Performance

Operating Subsidy	\$5,443,753
Operating Subsidy Ratio	81%
Locally Derived Income	\$4,374,180
Locally Derived Income Per Operating Expense	\$0.65
Fare Recovery Ratio	13%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1987	Chance	No	24	Diesel
2	1991	Gillig Spirit	No	24+2wc	Diesel
10	1998	Gillig	Yes	31+2wc	Diesel
4	1998	Gillig	Yes	28+2wc	Diesel
5	1998	Supreme	Yes	12+2wc	Diesel
7	1999	Dodge	Yes	8+2wc	Gas
6	2000	El Dorado	Yes	19+2wc	Diesel
4	2002	Gillig	Yes	27+2wc	Diesel
4	2002	Gillig	Yes	29+2wc	Diesel
5	2003	Supreme	Yes	12+2wc	Diesel

# Franklin County

11146 County Park Road

Brookville, IN 47012

(765) 647-3509

FAX: (765) 647-2850

Contact: Catherine Pelsor, Executive Director

Email: cpelsor@cnz.com

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Franklin County
<b>Service Population</b>	22,151

## Service Hours

<b>Weekday</b>	6:00 am - 5:00 pm
<b>Saturday</b>	Medical Trips Only
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$2.00
<b>Youth</b>	N/A
<b>Elderly/Disabled</b>	Donation
<b>Transfer</b>	N/A
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	10
<b>Maintenance</b>	1	0
<b>Administration</b>	2	2
<b>Total</b>	8	12

## Operation Characteristics

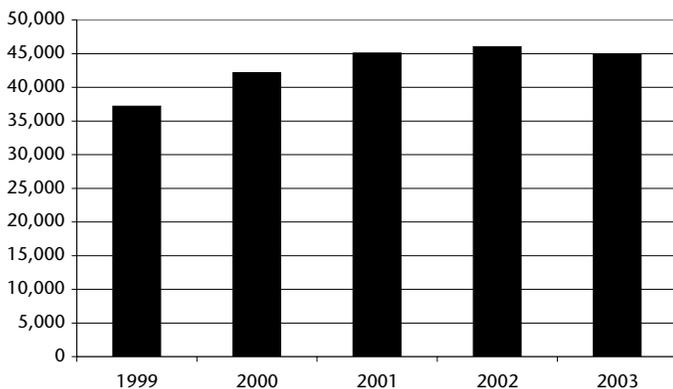
<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	11
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	21,191

## Ridership Trends

<b>1999</b>	37,187
<b>2000</b>	42,179
<b>2001</b>	45,101
<b>2002</b>	46,022
<b>2003</b>	44,911

## 2003 Highlights

System Ridership Trend



# Franklin County Public Transportation

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$182,267
Other Salaries/Wages	\$104,258
Fringe	\$22,253
Services	\$27,108
Materials and Supplies	\$32,915
Utilities	\$8,999
Casualty/Liability	\$33,427
Purchased Transportation	\$0
Other	\$4,401
<b>Total</b>	<b>\$415,628</b>
Fixed Route Expenses	\$0
Demand Response Services	\$415,628

### Revenue Summary

Fare Revenue	\$53,559
Contract/Other	\$0
Local Assistance	\$144,601
State Assistance	\$91,944
Federal Assistance	\$125,524
<b>Total</b>	<b>\$415,628</b>

### Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68

U.S. Congressional 6

### Productivity

Total Passenger Boardings	44,911
Total Vehicle Miles	362,624
Revenue Vehicle Miles	357,898
Revenue Vehicle Hours	15,790

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.15
Operating Expense per Passenger Trip	\$9.25
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	2.03

### Financial Performance

Operating Subsidy	\$362,069
Operating Subsidy Ratio	87%
Locally Derived Income	\$198,160
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	13%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1990	Chrysler	Yes	4+2wc	Gas
1	1991	Dodge	No	6	Gas
1	1994	Dodge	No	15	Gas
1	1995	Ford	No	5	Gas
1	1995	Dodge	Yes	12+2wc	Gas
2	1997	Dodge	No	6	Gas
1	1998	Ford	No	15	Gas
2	1999	Dodge	No	6	Gas
1	2001	Ford	No	6	Gas
1	2001	Dodge	Yes	9+2wc	Gas
1	2002	Chrysler	No	15	Gas
1	2003	Ford	No	15	Gas

# Fulton County

625 Pontiac Street  
 Rochester, IN 46975  
 (574) 223-6953 FAX: (574) 223-4962  
**Contact:** Terry Moore, Executive Director  
**Email:** N/A

## General Information

**Type of Service** Demand Response  
**Service Area** Fulton County  
**Service Population** 20,511

## Service Hours

**Weekday** 7:30 am - 4:30 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$1.00 City Limits, \$2.00 County  
**Youth** \$1.00 City Limits, \$2.00 County  
**Elderly/Disabled** Donation  
**Transfer** N/A  
**Other/Special**  
 Rochester: 12 Rides for \$10.00  
 In-County Passes: \$20.00 for 12 Rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	4
<b>Maintenance</b>	0	1
<b>Administration</b>	2	0
<b>Total</b>	<u>6</u>	<u>5</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	3
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	7,476

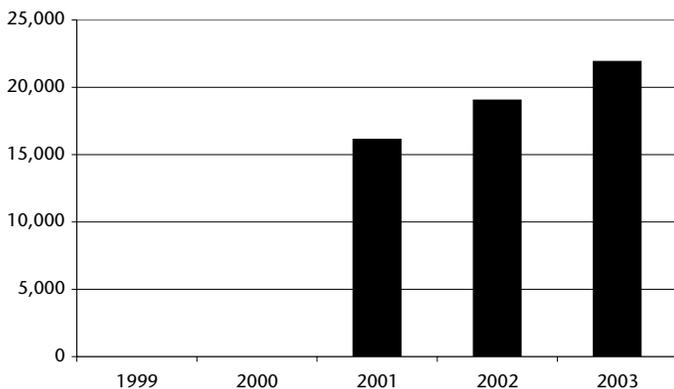
## Ridership Trends

<b>1999</b>	0
<b>2000</b>	0
<b>2001</b>	16,154
<b>2002</b>	19,048
<b>2003</b>	21,919

## 2003 Highlights

- Received a grant for 2 new vehicles, a low floor minivan and a regular minivan
- Showed an 18% increase in ridership over last year, 36% increase since our first year of public transit in 2001.
- Provided free transportation to the polling places and to the 4-H Fair.

System Ridership Trend



# Fulton County Transpo

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$63,329
Other Salaries/Wages	\$34,922
Fringe	\$10,634
Services	\$0
Materials and Supplies	\$19,822
Utilities	\$4,091
Casualty/Liability	\$8,022
Purchased Transportation	\$0
Other	\$13,774
<b>Total</b>	<b>\$154,594</b>
Fixed Route Expenses	\$0
Demand Response Services	\$154,594

### Revenue Summary

Fare Revenue	\$19,578
Contract/Other	\$0
Local Assistance	\$78,410
State Assistance	\$11,510
Federal Assistance	\$45,096
<b>Total</b>	<b>\$154,594</b>

### Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

### Productivity

Total Passenger Boardings	21,919
Total Vehicle Miles	126,016
Revenue Vehicle Miles	110,436
Revenue Vehicle Hours	7,183

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.23
Operating Expense per Passenger Trip	\$7.05
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	1.07

### Financial Performance

Operating Subsidy	\$135,016
Operating Subsidy Ratio	87%
Locally Derived Income	\$97,988
Locally Derived Income Per Operating Expense	\$0.63
Fare Recovery Ratio	13%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1989	Buick	No	5	Gas
2	1996	Chevrolet	No	15	Gas
2	1999	Dodge	Yes	11+1wc	Gas
2	2000	Dodge	No	6	Gas

# Gary

100 West 4th Avenue

Gary, IN 46402

(219) 885-7555

FAX: (219) 881-2551

Contact: Alfred Hammonds, General Manager

Email: gptcgptc@aol.com

## General Information

Type of Service	Fixed Route and Demand Response
Service Area	Gary City Limits and Selected Corridors
Service Population	102,746

## Service Hours

Weekday	5:00 am - 11:05 pm
Saturday	5:00 am - 11:05:00 pm
Sunday	No Service

## Fare Structure

Base	\$1.25
Youth	\$1.00
Elderly/Disabled	\$0.60
Transfer	\$0.15 & \$0.10
Other/Special	
Pass	\$45.00/Month
E&D Transfers	\$0.10

## Personnel

	Full-Time	Part-Time
Operations	58	0
Maintenance	18	0
Administration	11	0
Total	87	0

## Operation Characteristics

Revenue Vehicles	52
Peak Hour Fleet	21
Base Fleet	21
Fuel Consumption (gal)	218,162

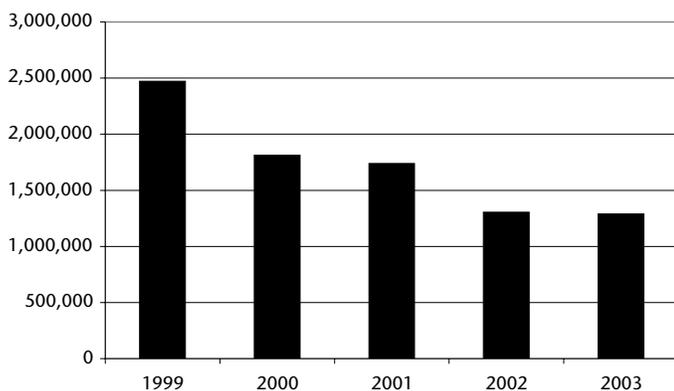
## Ridership Trends

1999	2,472,305
2000	1,813,052
2001	1,739,696
2002	1,304,092
2003	1,289,824

## 2003 Highlights

- The JARC US 30 Circular Fixed Route provided access to additional service jobs along the corridor.
- Seven (7) buses were overhauled with new bicycle racks added.

System Ridership Trend



# Gary Public Transportation Corporation

## Group 1

### Operating Expense Summary

Operator Salaries/Wages	\$1,495,558
Other Salaries/Wages	\$1,078,844
Fringe	\$1,182,769
Services	\$884,837
Materials and Supplies	\$673,348
Utilities	\$138,274
Casualty/Liability	\$498,968
Purchased Transportation	\$0
Other	\$178,579
<b>Total</b>	<b>\$6,131,177</b>
Fixed Route Expenses	\$5,452,158
Demand Response Services	\$679,019

### Revenue Summary

Fare Revenue	\$977,109
Contract/Other	\$239,164
Local Assistance	\$1,745,541
State Assistance	\$1,266,166
Federal Assistance	\$1,903,197
<b>Total</b>	<b>\$6,131,177</b>

### Legislative District

Indiana Senate	2, 3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

### Productivity

Total Passenger Boardings	1,289,824
Total Vehicle Miles	1,085,395
Revenue Vehicle Miles	977,123
Revenue Vehicle Hours	79,192

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.65
Operating Expense per Passenger Trip	\$4.75
Passenger Trips per Total Vehicle Mile	1.19
Passenger Trips per Capita	12.55

### Financial Performance

Operating Subsidy	\$4,914,904
Operating Subsidy Ratio	80%
Locally Derived Income	\$2,961,814
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	16%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
8	1991	RTS	Yes	35+2wc	Diesel
2	1992	El Dorado	Yes	16+2wc	Diesel
2	1992	TMC	Yes	35+2wc	Diesel
2	1993	Flexible	Yes	35+2wc	LNG
3	1993	TMC	Yes	35+2wc	Diesel
4	1995	Flexible	Yes	35+2wc	Diesel
3	1995	Flexible	Yes	35+2wc	LNG
6	1996	NOVA	Yes	35+2wc	Diesel
1	1997	Flexible	Yes	30+2wc	LNG
4	1997	NOVA	Yes	30+2wc	Diesel
2	1997	NOVA	Yes	30+2wc	LNG
3	1999	Ford	Yes	23+2wc	Diesel
1	2000	Chance	Yes	20+2wc	Diesel
2	2001	Ford	Yes	4+2wc	Diesel
4	2001	Ford	Yes	16+2wc	Diesel
5	2001	Chance	Yes	23+2wc	Diesel

# Goshen

227 West Jefferson Blvd, Room 1120

South Bend, IN 46601

(574) 287-1829 FAX: (574) 287-1840

Contact: Sandra Seanor, Executive Director

Email: sseanor@macog.com

## General Information

<b>Type of Service</b>	Demand Response/User-Side Subsidy
<b>Service Area</b>	City of Goshen and contiguous area
<b>Service Population</b>	29,383

## Service Hours

<b>Weekday</b>	24 hours per day
<b>Saturday</b>	24 hours per day
<b>Sunday</b>	24 hours per day

## Fare Structure

<b>Base</b>	\$3.00
<b>Youth</b>	\$3.00
<b>Elderly/Disabled</b>	Half fares during off-peak
<b>Transfer</b>	N/A
<b>Other/Special</b>	Disabled fare \$7.00 for first three miles

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	1
<b>Maintenance</b>	2	0
<b>Administration</b>	4	0
<b>Total</b>	<u>10</u>	<u>1</u>

## Operation Characteristics

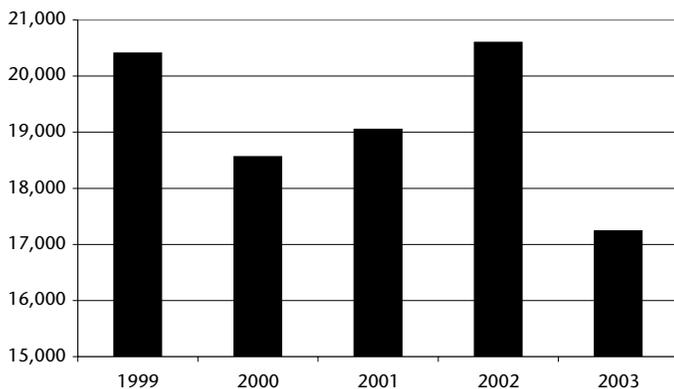
<b>Revenue Vehicles</b>	5
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	8,631

## Ridership Trends

<b>1999</b>	20,410
<b>2000</b>	18,567
<b>2001</b>	19,052
<b>2002</b>	20,603
<b>2003</b>	17,242

## 2003 Highlights

System Ridership Trend



## Group 3

### Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$12,869
Fringe	\$8,044
Services	\$398
Materials and Supplies	\$5,542
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$91,542
Other	\$9,599
<b>Total</b>	<b>\$127,994</b>
Fixed Route Expenses	\$0
Demand Response Services	\$127,994

### Revenue Summary

Fare Revenue	\$46,737
Contract/Other	\$0
Local Assistance	\$8,397
State Assistance	\$32,236
Federal Assistance	\$40,624
<b>Total</b>	<b>\$127,994</b>

### Legislative District

Indiana Senate	12
Indiana House	21, 49
U.S. Congressional	3

### Productivity

Total Passenger Boardings	17,242
Total Vehicle Miles	94,945
Revenue Vehicle Miles	46,523
Revenue Vehicle Hours	2,902

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.35
Operating Expense per Passenger Trip	\$7.42
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	0.59

### Financial Performance

Operating Subsidy	\$81,257
Operating Subsidy Ratio	63%
Locally Derived Income	\$55,134
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	37%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2001	Dodge	Yes	5+2wc	Gas
1	2003	Chevrolet	Yes	5+2wc	Gas
1	2004	Chevrolet	Yes	5+2wc	Gas
2	Taxis owned by private contractor also used for this service				

# Hammond

425 Sibley Avenue  
 Hammond, IN 46320  
 (219) 853-6401 FAX: (219) 853-6407  
**Contact:** Keith E. Matasovsky, Director  
**Email:** transit@hmdin.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Hammond, Whiting, and adjacent areas of Illinois & Indiana  
**Service Population** 88,185

## Service Hours

**Weekday** 5:30 am - 7:30 pm  
**Saturday** 5:30 am - 7:30 pm  
**Sunday** No Service

## Fare Structure

**Base** \$1.25  
**Youth** \$1.00  
**Elderly/Disabled** \$0.60  
**Transfer** Free  
**Other/Special**  
 Monthly Pass \$45.00; Senior Monthly Pass \$18.00;  
 Student Pass \$31.00  
 Senior/Disabled Pass \$24.00/40 Rides; Economy Pass  
 \$12.50/11 Rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	17	3
<b>Maintenance</b>	2	2
<b>Administration</b>	8	0
<b>Total</b>	<u>27</u>	<u>5</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	11
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	88,707

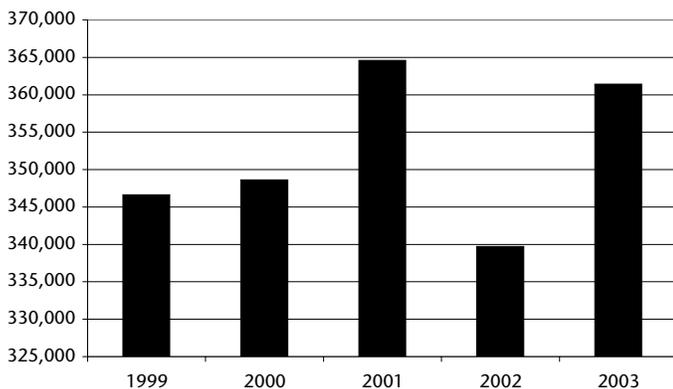
## Ridership Trends

<b>1999</b>	346,617
<b>2000</b>	348,628
<b>2001</b>	364,612
<b>2002</b>	339,711
<b>2003</b>	361,413

## 2003 Highlights

- Placed 8 new 2002 Opus transit buses in service. Four buses seating 27 passengers and four seating 31 passengers.

System Ridership Trend



# Hammond Transit System

## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$93,720
Fringe	\$35,338
Services	\$80,779
Materials and Supplies	\$15,367
Utilities	\$5,924
Casualty/Liability	\$18,980
Purchased Transportation	\$1,822,789
Other	\$0
<b>Total</b>	<b>\$2,072,897</b>
Fixed Route Expenses	\$1,989,981
Demand Response Services	\$82,916

### Revenue Summary

Fare Revenue	\$325,607
Contract/Other	\$17,322
Local Assistance	\$610,309
State Assistance	\$406,142
Federal Assistance	\$713,517
<b>Total</b>	<b>\$2,072,897</b>

### Legislative District

Indiana Senate	1
Indiana House	1, 11, 12
U.S. Congressional	1

### Productivity

Total Passenger Boardings	361,413
Total Vehicle Miles	522,628
Revenue Vehicle Miles	472,562
Revenue Vehicle Hours	30,314

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.97
Operating Expense per Passenger Trip	\$5.74
Passenger Trips per Total Vehicle Mile	0.69
Passenger Trips per Capita	4.10

### Financial Performance

Operating Subsidy	\$1,729,968
Operating Subsidy Ratio	83%
Locally Derived Income	\$953,238
Locally Derived Income Per Operating Expense	\$0.46
Fare Recovery Ratio	16%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1998	Freightliner	Yes	28+2wc	Diesel
3	1998	Thomas	Yes	39+2wc	Diesel
3	1998	Thomas	Yes	22+2wc	Diesel
4	2002	Opus	Yes	25+2wc	Diesel
4	2002	Opus	Yes	29+2wc	Diesel

# Hendricks County

P.O. Box 448  
 Danville, IN 46122  
 (317) 745-4303 FAX: (317) 745-6253  
**Contact:** Beth Ann Leach, Operations Manager  
**Email:** bethann@hendricksseniors.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hendricks County  
**Service Population** 104,093

## Service Hours

**Weekday** 6:00 am - 6:00 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$3.00 In-County, \$4.00 Out-of-County  
**Youth** \$3.00 In-County, \$4.00 Out-of-County  
**Elderly/Disabled** \$3.00 In-County, \$4.00 Out-of-County  
**Transfer** N/A  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	6	15
<b>Maintenance</b>	0	0
<b>Administration</b>	0	3
<b>Total</b>	<u>6</u>	<u>18</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	12
<b>Fuel Consumption (gal)</b>	14,259

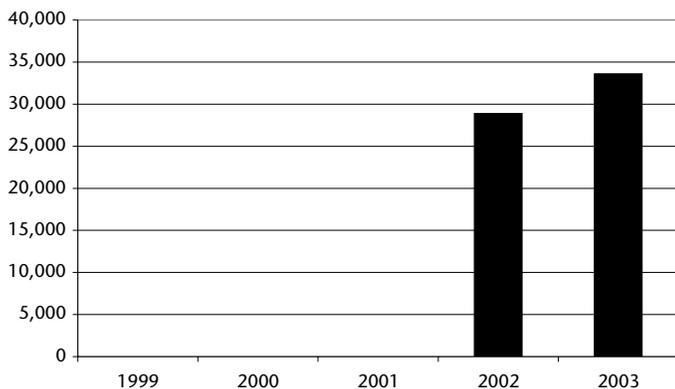
## Ridership Trends

<b>1999</b>	0
<b>2000</b>	0
<b>2001</b>	0
<b>2002</b>	28,899
<b>2003</b>	33,603

## 2003 Highlights

- Local company donated use of automobile, including insurance coverage.

System Ridership Trend



# LINK Hendricks County

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$101,329
Other Salaries/Wages	\$51,074
Fringe	\$14,256
Services	\$11,902
Materials and Supplies	\$20,910
Utilities	\$4,824
Casualty/Liability	\$13,542
Purchased Transportation	\$0
Other	\$2,455
<b>Total</b>	<b>\$220,292</b>
Fixed Route Expenses	\$0
Demand Response Services	\$220,292

### Revenue Summary

Fare Revenue	\$22,522
Contract/Other	\$0
Local Assistance	\$119,970
State Assistance	\$0
Federal Assistance	\$77,800
<b>Total</b>	<b>\$220,292</b>

### Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

### Productivity

Total Passenger Boardings	33,603
Total Vehicle Miles	157,273
Revenue Vehicle Miles	155,347
Revenue Vehicle Hours	10,791

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.40
Operating Expense per Passenger Trip	\$6.56
Passenger Trips per Total Vehicle Mile	0.21
Passenger Trips per Capita	0.32

### Financial Performance

Operating Subsidy	\$197,770
Operating Subsidy Ratio	90%
Locally Derived Income	\$142,492
Locally Derived Income Per Operating Expense	\$0.65
Fare Recovery Ratio	10%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1994	Dodge	Yes	11+1wc	Gas
3	1997	Dodge	No	14	Gas
1	1998	Dodge	Yes	11+1wc	Gas
2	1998	Ford	No	11	Gas
1	1999	Dodge	Yes	7+2wc	Gas
2	2000	Dodge	Yes	7+2wc	Gas
1	2001	Chevrolet	No	5	Gas
2	2002	Dodge	Yes	14+3wc	Gas
1	2003	Ford	No	14	Gas

# Huntingburg

508 East Fourth Street  
 Huntingburg, IN 47542  
 (812) 683-2211      FAX: (812) 683-5661  
**Contact:** Sara E. Songer, Office Manager  
**Email:** huntburg@psci.net

## General Information

**Type of Service**      Demand Response  
**Service Area**          Huntingburg City Limits  
**Service Population**    5,598

## Service Hours

**Weekday**                9:00 am - 4:00 pm  
**Saturday**                No Service  
**Sunday**                    No Service

## Fare Structure

**Base**                        \$0.50  
**Youth**                      \$0.50  
**Elderly/Disabled**       \$0.50  
**Transfer**                    N/A  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	0
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
<b>Total</b>	<u>1</u>	<u>1</u>

## Operation Characteristics

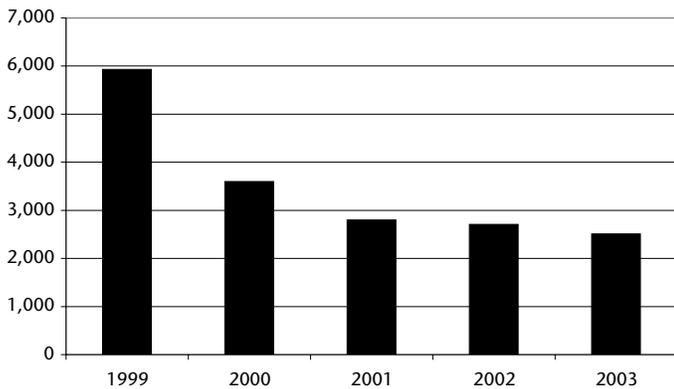
<b>Revenue Vehicles</b>	1
<b>Peak Hour Fleet</b>	1
<b>Base Fleet</b>	1
<b>Fuel Consumption (gal)</b>	752

## Ridership Trends

<b>1999</b>	5,931
<b>2000</b>	3,601
<b>2001</b>	2,800
<b>2002</b>	2,706
<b>2003</b>	2,511

## 2003 Highlights

System Ridership Trend



# Huntingburg Transit System

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$30,368
Other Salaries/Wages	\$21,651
Fringe	\$23,900
Services	\$876
Materials and Supplies	\$1,477
Utilities	\$3,300
Casualty/Liability	\$884
Purchased Transportation	\$0
Other	\$0
<b>Total</b>	<b>\$82,456</b>
Fixed Route Expenses	\$0
Demand Response Services	\$82,456

### Revenue Summary

Fare Revenue	\$654
Contract/Other	\$0
Local Assistance	\$43,004
State Assistance	\$5,861
Federal Assistance	\$32,937
<b>Total</b>	<b>\$82,456</b>

### Legislative District

Indiana Senate	47
Indiana House	74
U.S. Congressional	9

### Productivity

Total Passenger Boardings	2,511
Total Vehicle Miles	6,151
Revenue Vehicle Miles	6,008
Revenue Vehicle Hours	1,708

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$13.41
Operating Expense per Passenger Trip	\$32.84
Passenger Trips per Total Vehicle Mile	0.41
Passenger Trips per Capita	0.45

### Financial Performance

Operating Subsidy	\$81,802
Operating Subsidy Ratio	99%
Locally Derived Income	\$43,658
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	1%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1996	Dodge	Yes	12+2wc	Gas

# Huntington County

354 North Jefferson Street

Huntington, IN 46750

(260) 356-3006 FAX: (260) 356-3007

Contact: Bill Fetrow, Executive Director

Email: srctr@onlyinternet.net

## General Information

Type of Service	Demand Response
Service Area	Huntington County
Service Population	38,075

## Service Hours

Weekday	6:00 am - 6:00 pm
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	\$1.00 City of Huntington, \$2.00 from city out 8 miles, \$3.00 beyond 8 miles from city limits
Youth	Same as base
Elderly/Disabled	Elderly - Donation; Disabled (same as base)
Transfer	N/A
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	4	8
Maintenance	0	0
Administration	1	2
<b>Total</b>	<b>5</b>	<b>10</b>

## Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	10,943

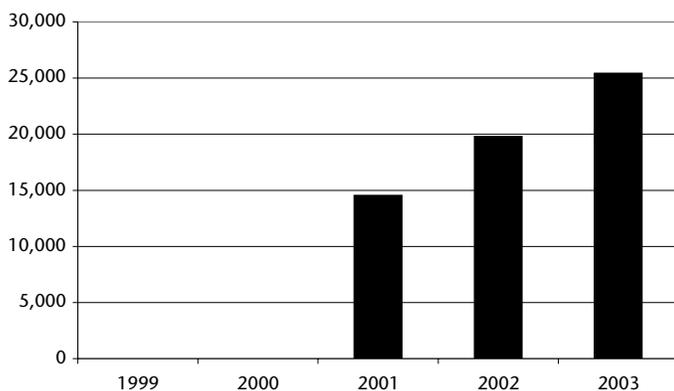
## Ridership Trends

1999	0
2000	0
2001	14,547
2002	19,805
2003	25,439

## 2003 Highlights

- The HAT again this year has had a 30% increase in total rides provided.
- Received a Lutheran Foundation Grant to purchase a late model sedan for out-of-county medical appointments.
- Increased the fleet with three smaller vehicles for greater fuel efficiency.
- Worked with other youth agencies to develop a summer youth transportation program to provide access to summer youth programming.
- Coordinated medical transportation to out-of-county facilities with the American Red Cross of Huntington County.

System Ridership Trend



# Huntington Area Transportation

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$85,908
Other Salaries/Wages	\$73,246
Fringe	\$14,464
Services	\$7,758
Materials and Supplies	\$27,835
Utilities	\$2,476
Casualty/Liability	\$15,834
Purchased Transportation	\$6,900
Other	\$19,849
<b>Total</b>	<b>\$254,270</b>
Fixed Route Expenses	\$0
Demand Response Services	\$254,270

### Revenue Summary

Fare Revenue	\$14,597
Contract/Other	\$0
Local Assistance	\$157,112
State Assistance	\$10,702
Federal Assistance	\$71,859
<b>Total</b>	<b>\$254,270</b>

### Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	5

### Productivity

Total Passenger Boardings	25,439
Total Vehicle Miles	156,483
Revenue Vehicle Miles	135,430
Revenue Vehicle Hours	12,004

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.62
Operating Expense per Passenger Trip	\$10.00
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	0.67

### Financial Performance

Operating Subsidy	\$239,673
Operating Subsidy Ratio	94%
Locally Derived Income	\$171,709
Locally Derived Income Per Operating Expense	\$0.68
Fare Recovery Ratio	6%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1997	Dodge	No	13	Gas
1	1999	Dodge	Yes	3+2wc	Gas
1	2000	Dodge	Yes	9+2wc	Gas
2	2001	Dodge	Yes	11+2wc	Gas
1	2003	Dodge	Yes	3+2wc	Gas
1	2003	Buick	No	5	Gas

# Indianapolis

1501 West Washington Street

Indianapolis, IN 46222

(317) 635-2100 FAX: (317) 635-6585

Contact: Gil Holmes, President/CEO

Email: GHOLMES@indygo.net

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Indianapolis Metropolitan Area
<b>Service Population</b>	904,219

## Service Hours

<b>Weekday</b>	4:35 am - 2:48 am
<b>Saturday</b>	4:40 am - 12:30 am
<b>Sunday</b>	5:25 am - 12:30 am

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	N/A
<b>Other/Special</b>	

Pass (full fare) \$40.00/Month; E&D Pass \$20.00/Month

Demand Response \$20.00 for Ten Trip Ticket; 7-Day Pass \$12.00; Day Pass \$3.00; All Passes 1/2 price for youth and "half-fare" program

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	341	12
<b>Maintenance</b>	72	0
<b>Administration</b>	38	0
<b>Total</b>	451	12

## Operation Characteristics

<b>Revenue Vehicles</b>	232
<b>Peak Hour Fleet</b>	215
<b>Base Fleet</b>	149
<b>Fuel Consumption (gal)</b>	1,759,840

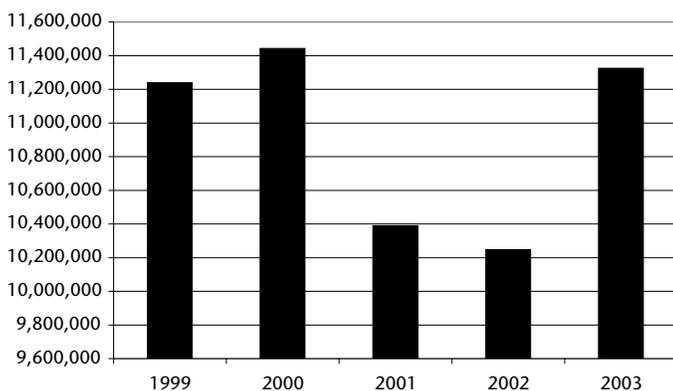
## Ridership Trends

<b>1999</b>	11,239,155
<b>2000</b>	11,443,499
<b>2001</b>	10,389,510
<b>2002</b>	10,247,493
<b>2003</b>	11,324,573

## 2003 Highlights

- Generated increase in ridership.
- Launched highly successful Park 'n Ride service to Fishers, Glendale Shopping Center in support of HyperFix. Project was so popular, it was extended beyond original project term.
- Purchased 26 new fixed route buses, making IndyGo's fleet fully accessible for disabled persons.
- Launched downtown circulator route designed to spur increased downtown tourism.
- Forged new marketing relationships with businesses, nonprofit groups to enhance viability of bus service.
- Initiated comprehensive public education campaign to increase awareness of transit's role in serving Indianapolis.
- Launched several new shuttle routes to popular special events such as Indiana Black Expo, Indiana State Fair and Circle City Classic.
- Implemented programs that have enhanced financial management and service delivery operations.

System Ridership Trend



## Group 1

### Operating Expense Summary

Operator Salaries/Wages	\$10,936,810
Other Salaries/Wages	\$6,445,770
Fringe	\$9,057,145
Services	\$2,446,768
Materials and Supplies	\$4,595,544
Utilities	\$666,447
Casualty/Liability	\$278,432
Purchased Transportation	\$4,278,633
Other	\$168,617
<b>Total</b>	<b>\$38,874,166</b>
Fixed Route Expenses	\$31,292,655
Demand Response Services	\$7,581,511

### Revenue Summary

Fare Revenue	\$8,541,775
Contract/Other	\$434,422
Local Assistance	\$12,436,134
State Assistance	\$8,536,297
Federal Assistance	\$8,925,538
<b>Total</b>	<b>\$38,874,166</b>

### Legislative District

Indiana Senate	29, 30, 31, 32, 33, 34, 35, 36
Indiana House	25, 58, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
U.S. Congressional	4, 5, 7

### Productivity

Total Passenger Boardings	11,324,573
Total Vehicle Miles	11,047,044
Revenue Vehicle Miles	8,764,768
Revenue Vehicle Hours	616,878

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.52
Operating Expense per Passenger Trip	\$3.43
Passenger Trips per Total Vehicle Mile	1.03
Passenger Trips per Capita	12.52

### Financial Performance

Operating Subsidy	\$29,897,969
Operating Subsidy Ratio	77%
Locally Derived Income	\$21,412,331
Locally Derived Income Per Operating Expense	\$0.55
Fare Recovery Ratio	22%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
30	1997	Gillig	Yes	44+2wc	Diesel
10	1998	Gillig	Yes	44+2wc	Diesel
2	1998	Ford	Yes	14+4wc	Diesel
1	1999	Ford	Yes	14+4wc	Diesel
25	2000	Gillig	Yes	23+2wc	Diesel
25	2000	Gillig	Yes	28+2wc	Diesel
25	2000	Gillig	Yes	38+2wc	Diesel
31	2000	Ford	Yes	14+4wc	Diesel
35	2001	Ford	Yes	14+4wc	Diesel
7	2002	Ford	Yes	14+4wc	Diesel
24	2004	Gillig	Yes	38+2wc	Diesel
12	2003	Ford	Yes	14+4wc	Diesel
5	2003	Ebus	Yes	22+1wc	Hybrid

# Jay-Randolph-Delaware Counties

1701 Pilgrim Blvd. P.O. Box 308

Yorktown, IN 47396

(800) 589-1121 FAX: (765) 759-0060

Contact: Mark Yaudas, Manager of Logistics

Email: myaudus@lifestreaminc.org

## General Information

Type of Service	Demand Response
Service Area	Delaware, Jay and Randolph Counties (except Muncie)
Service Population	100,546

## Service Hours

Weekday	7:00 am - 6:00 pm
Saturday	10:00 am - 2:00 pm
Sunday	No Service

## Fare Structure

Base	\$1.00 - \$8.00 (depending on length of trip)
Youth	Same as base
Elderly/Disabled	Same as base
Transfer	N/A
Other/Special	\$10.00 Monthly Frequent Rider Pass

## Personnel

	Full-Time	Part-Time
Operations	9	13
Maintenance	0	1
Administration	2	0
<b>Total</b>	<b>11</b>	<b>14</b>

## Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	19
Base Fleet	17
Fuel Consumption (gal)	50,374

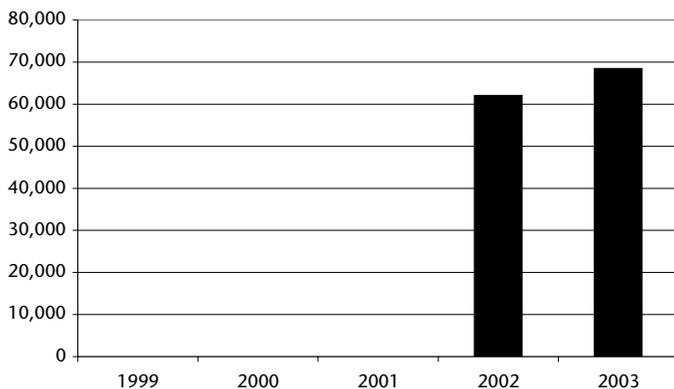
## Ridership Trends

1999	0
2000	0
2001	0
2002	62,090
2003	68,491

## 2003 Highlights

- Received funding from the Delaware County Commissioners for the first time since we began operating the public system.
- Began operating subscription routes in Delaware County to link all towns with Muncie four (4) times daily.
- Began operating our "Connect & Go" service in coordination efforts with the Muncie Indiana Transit System to connect the rural and urban systems by sharing passes and transfers.

System Ridership Trend



# The New InterUrban Public Transit System

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$326,705
Other Salaries/Wages	\$30,494
Fringe	\$79,318
Services	\$1,819
Materials and Supplies	\$69,679
Utilities	\$675
Casualty/Liability	\$6,526
Purchased Transportation	\$0
Other	\$155,126
<b>Total</b>	<b>\$670,342</b>
Fixed Route Expenses	\$0
Demand Response Services	\$670,342

### Revenue Summary

Fare Revenue	\$22,461
Contract/Other	\$510
Local Assistance	\$458,971
State Assistance	\$0
Federal Assistance	\$188,400
<b>Total</b>	<b>\$670,342</b>

### Legislative District

Indiana Senate	26, 27
Indiana House	33, 34, 35, 54
U.S. Congressional	6

### Productivity

Total Passenger Boardings	68,491
Total Vehicle Miles	468,859
Revenue Vehicle Miles	466,749
Revenue Vehicle Hours	26,822

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.43
Operating Expense per Passenger Trip	\$9.79
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	0.68

### Financial Performance

Operating Subsidy	\$647,371
Operating Subsidy Ratio	97%
Locally Derived Income	\$481,942
Locally Derived Income Per Operating Expense	\$0.72
Fare Recovery Ratio	3%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1989	Braun	Yes	9+2wc	Gas
1	1991	GMC	No	15	Gas
2	1994	Dodge	Yes	9+2wc	Gas
1	1996	Braun	Yes	9+2wc	Gas
1	1996	Chevy	No	12	Gas
1	1996	Ford	No	15	Gas
1	1997	Dodge	Yes	9+2wc	Gas
1	1998	Ford	No	15	Gas
1	1999	GMC	No	15	Gas
2	2000	Braun	Yes	9+2wc	Gas
1	2001	Braun	Yes	9+2wc	Gas
5	2002	Braun	Yes	9+2wc	Gas
1	2003	Braun	Yes	9+2wc	Gas

# Johnson County

P.O. Box 216  
 Franklin, IN 46131  
 (317) 738-5523 FAX: (317) 738-5515  
**Contact:** Rebecca J Allen, Transportation Director  
**Email:** bprice2@iquest.net

## General Information

**Type of Service** Demand Response and Deviated Fixed Route  
**Service Area** Johnson County  
**Service Population** 64,048

## Service Hours

**Weekday** 5:30 am - 10:00 pm  
**Saturday** 9:00 am - 5:00 pm  
**Sunday** No Service

## Fare Structure

**Base** \$3.00 City Limits, \$4.00 County-wide  
**Youth** N/A  
**Elderly/Disabled** \$2.00 City Limits, \$3.00 County-wide  
**Transfer** Free  
**Other/Special**  
 Over-County-Line Fee \$1.00; Deviated Fixed-Route \$1.00 each boarding

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	20
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
<b>Total</b>	<u>12</u>	<u>20</u>

## Operation Characteristics

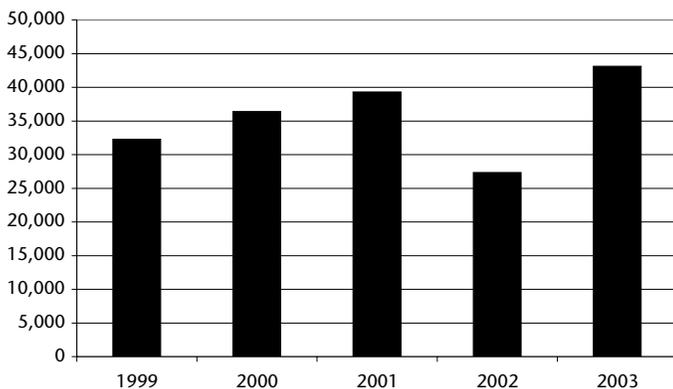
<b>Revenue Vehicles</b>	19
<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	36,171

## Ridership Trends

<b>1999</b>	32,286
<b>2000</b>	36,394
<b>2001</b>	39,317
<b>2002</b>	27,351
<b>2003</b>	43,145

## 2003 Highlights

System Ridership Trend



# ACCESS Johnson County

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$334,867
Other Salaries/Wages	\$87,428
Fringe	\$69,798
Services	\$62,078
Materials and Supplies	\$48,835
Utilities	\$13,823
Casualty/Liability	\$18,242
Purchased Transportation	\$0
Other	\$127,385
<b>Total</b>	<b>\$762,456</b>
Fixed Route Expenses	\$190,614
Demand Response Services	\$571,842

### Revenue Summary

Fare Revenue	\$58,595
Contract/Other	\$0
Local Assistance	\$213,944
State Assistance	\$138,338
Federal Assistance	\$351,579
<b>Total</b>	<b>\$762,456</b>

### Legislative District

Indiana Senate 32, 35, 36, 37, 41

Indiana House 47, 58, 59, 93

U.S. Congressional 4, 5, 6

### Productivity

Total Passenger Boardings	43,145
Total Vehicle Miles	412,642
Revenue Vehicle Miles	392,576
Revenue Vehicle Hours	23,105

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.85
Operating Expense per Passenger Trip	\$17.67
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.67

### Financial Performance

Operating Subsidy	\$703,861
Operating Subsidy Ratio	92%
Locally Derived Income	\$272,539
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	8%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1996	Dodge	Yes	6+2wc	Gas
1	1997	Ford	Yes	14+2wc	Gas
2	1998	Dodge	Yes	6+2wc	Gas
2	1999	Dodge	Yes	6+2wc	Gas
1	2000	Dodge	Yes	6+2wc	Gas
2	2001	Dodge	Yes	6+2wc	Gas
2	2002	Ford	Yes	14+2wc	Gas
1	2002	Dodge	Yes	6+2wc	Gas
1	2003	Ford	Yes	14+2wc	Gas
3	2003	Dodge	Yes	6+2wc	Gas
1	2003	Ford	Yes	6+2wc	Gas

# KIRPC

115 E. 4th Street, P.O. Box 127

Monon, IN 47959

(219) 253-6658 FAX: (219) 253-6659

Contact: Stan Minnick, Project Coordinator

Email: STANM@URHERE.NET

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Jasper, Newton, Pulaski, Starke, and White Counties
<b>Service Population</b>	107,187

## Service Hours

<b>Weekday</b>	6:00 am - 6:00 pm
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$0.75
<b>Youth</b>	\$1.00
<b>Elderly/Disabled</b>	\$1.00
<b>Transfer</b>	N/A
<b>Other/Special</b>	
	Pass \$20.00/Month (Pulaski Co.)
	Ticket \$5.00/6 Rides (Starke Co.)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	15	22
<b>Maintenance</b>	0	0
<b>Administration</b>	3	18
<b>Total</b>	18	40

## Operation Characteristics

<b>Revenue Vehicles</b>	48
<b>Peak Hour Fleet</b>	48
<b>Base Fleet</b>	48
<b>Fuel Consumption (gal)</b>	65,423

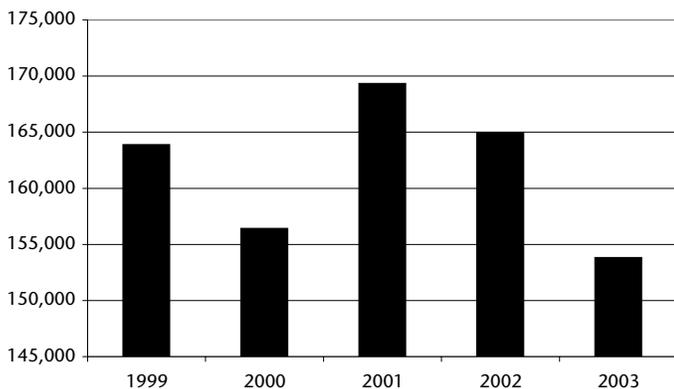
## Ridership Trends

<b>1999</b>	163,893
<b>2000</b>	156,443
<b>2001</b>	169,349
<b>2002</b>	164,993
<b>2003</b>	153,828

## 2003 Highlights

- Arrowhead Country Public Transit Service was selected by Braun Corporation to road test prototype vehicles in "real time" public transit usage. The vehicles were leased to us for \$1.00 per year, and Braun Corporation furnished all identifying lettering etc. required to operate these vehicles in public transit service.

System Ridership Trend



# Arrowhead Country Public Transportation

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$324,345
Other Salaries/Wages	\$281,604
Fringe	\$193,586
Services	\$86,717
Materials and Supplies	\$106,777
Utilities	\$44,477
Casualty/Liability	\$119,637
Purchased Transportation	\$0
Other	\$40,861
<b>Total</b>	<b>\$1,198,004</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,198,004

### Revenue Summary

Fare Revenue	\$282,257
Contract/Other	\$10,063
Local Assistance	\$207,635
State Assistance	\$245,207
Federal Assistance	\$452,842
<b>Total</b>	<b>\$1,198,004</b>

### Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 19, 20
U.S. Congressional	1, 2, 4

### Productivity

Total Passenger Boardings	153,828
Total Vehicle Miles	708,338
Revenue Vehicle Miles	675,542
Revenue Vehicle Hours	41,942

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.69
Operating Expense per Passenger Trip	\$7.79
Passenger Trips per Total Vehicle Mile	0.22
Passenger Trips per Capita	1.44

### Financial Performance

Operating Subsidy	\$905,684
Operating Subsidy Ratio	76%
Locally Derived Income	\$499,955
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	24%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	1991	Chevrolet	No	22	Gas
1	1994	Dodge	Yes	9+2wc	Gas
3	1995	Dodge	Yes	9+2wc	Gas
1	1995	Chevrolet	No	22	Gas
2	1995	Dodge	Yes	9+2wc	Gas
2	1995	Chevrolet	No	22	Gas
2	1996	Chevrolet	No	7	Gas
1	1996	Dodge	No	6	Gas
1	1996	Chevrolet	No	22	Gas
1	1996	Chevrolet	No	7	Gas
8	1997	Dodge	Yes	9+2wc	Gas
2	1999	Dodge	No	6	Gas
3	1999	Dodge	Yes	9+2wc	Gas
1	1999	Ford	No	5	Gas
1	2000	Chevrolet	No	22	Gas
1	2000	Chevrolet	No	4	Gas
3	2000	Dodge	Yes	9+2wc	Gas
1	2001	Chevrolet	No	22	Gas
1	2001	Chevrolet	Yes	6	Gas
3	2001	Dodge	Yes	9+2wc	Gas
1	2002	Chevrolet	No	22	Gas
1	2002	Dodge	No	13	Gas
1	2002	Dodge	Yes	9+2wc	Gas
2	2003	Chevrolet	No	30	Gas
1	2003	Dodge	No	6	Gas

# Knox County

2009 Prospect Avenue

Vincennes, IN 47591

(812) 886-3381 FAX: (812) 882-2186

Contact: Mary Eakins, Transportation Specialist

Email: N/A

## General Information

<b>Type of Service</b>	Demand Response and Deviated Fixed Route
<b>Service Area</b>	Knox County
<b>Service Population</b>	39,256

## Service Hours

<b>Weekday</b>	6:00 am - 6:00 pm
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$2.00 in Vincennes, \$3.00 County
<b>Youth</b>	N/A
<b>Elderly/Disabled</b>	N/A
<b>Transfer</b>	N/A
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	7
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
<b>Total</b>	<u>3</u>	<u>7</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	22,471

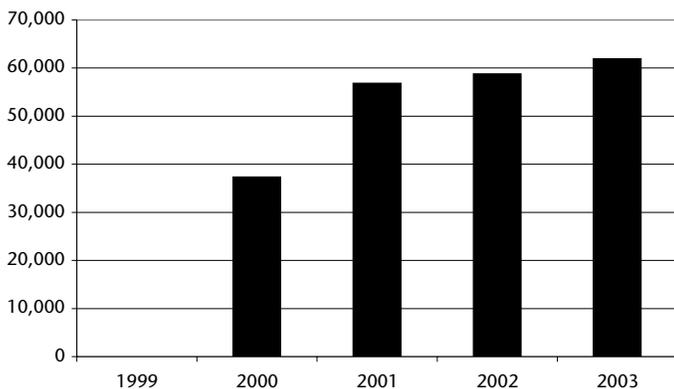
## Ridership Trends

<b>1999</b>	0
<b>2000</b>	37,358
<b>2001</b>	56,889
<b>2002</b>	58,824
<b>2003</b>	61,971

## 2003 Highlights

- Began providing service that transports wheelchair clients to Lincoln High School.
- Continued to collect school supplies on Thursdays in August in lieu of fares. Donated them to the local school district for needy children. This was our 3rd year.
- 25% of our ridership was going to employment.
- In the "State of the City" 2003 address-- Mayor Terry Mooney writes "One of the best-kept secrets of Vincennes. . .and of the entire COUNTY, for that matter . . . is VINCENNES VAN GO transportation system. Nola Davis is the director of VAN GO."

System Ridership Trend



## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$189,422
Other Salaries/Wages	\$0
Fringe	\$34,998
Services	\$0
Materials and Supplies	\$33,740
Utilities	\$9,107
Casualty/Liability	\$14,350
Purchased Transportation	\$0
Other	\$8,767
<b>Total</b>	<b>\$290,384</b>
Fixed Route Expenses	\$0
Demand Response Services	\$290,384

### Revenue Summary

Fare Revenue	\$50,835
Contract/Other	\$0
Local Assistance	\$52,905
State Assistance	\$66,898
Federal Assistance	\$119,746
<b>Total</b>	<b>\$290,384</b>

### Legislative District

Indiana Senate	39, 48
Indiana House	45, 64

U.S. Congressional 8

### Productivity

Total Passenger Boardings	61,971
Total Vehicle Miles	191,208
Revenue Vehicle Miles	187,877
Revenue Vehicle Hours	12,199

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.52
Operating Expense per Passenger Trip	\$4.69
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	1.58

### Financial Performance

Operating Subsidy	\$239,549
Operating Subsidy Ratio	82%
Locally Derived Income	\$103,740
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	18%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1996	Dodge	Yes	9+2wc	Gas
1	1999	Dodge	Yes	9+2wc	Gas
1	2000	Ford	Yes	14+2wc	Gas
1	2000	Plymouth	Yes	4+2wc	Gas
1	2002	Ford	Yes	14+4wc	Gas
2	2002	Dodge	Yes	14+2wc	Gas
1	2003	Chevy	Yes	4+2wc	Gas
1	2003	Ford	Yes	10+4wc	Gas

# Kokomo

120 E. Mulberry Street, Suite 116

Kokomo, IN 46901

(765) 456-2336 FAX: (765) 456-2339

Contact: Larry Ives, Director

Email: khcgcc@aol.com

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	City of Kokomo
<b>Service Population</b>	46,113

## Service Hours

<b>Weekday</b>	24 hours per day
<b>Saturday</b>	24 hours per day
<b>Sunday</b>	24 hours per day

## Fare Structure

<b>Base</b>	\$5.50
<b>Youth</b>	\$5.50
<b>Elderly/Disabled</b>	\$5.50
<b>Transfer</b>	N/A
<b>Other/Special</b>	

Taxi Fare is base rate of \$5.50; Elderly and disabled pay half base fare rate during non-peak periods  
 Program subsidizes \$3.00 per trip; driver assistance extra

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	20	6
<b>Maintenance</b>	1	12
<b>Administration</b>	2	9
<b>Total</b>	23	27

## Operation Characteristics

<b>Revenue Vehicles</b>	24
<b>Peak Hour Fleet</b>	24
<b>Base Fleet</b>	20
<b>Fuel Consumption (gal)</b>	44,213

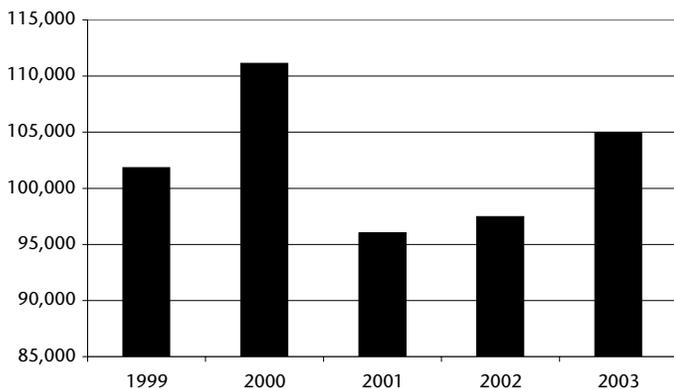
## Ridership Trends

<b>1999</b>	101,853
<b>2000</b>	111,140
<b>2001</b>	96,028
<b>2002</b>	97,473
<b>2003</b>	104,991

## 2003 Highlights

- City also operates a Senior Citizen Bus Service from 8 am to 5 pm, Monday through Saturday.
- In CY 2002, the City of Kokomo decided, as the result of a transit needs study, to improve the dispatching technology of its Senior Bus Service and First City Rider programs. As a result, the City purchased dispatching software in July of 2003 and began installation and training in November. The system was operational by January 1, 2004 and has been very well received by employees and passengers. Total cost of the dispatching software, training, installation and hardware was about \$250,000 paid for by FTA 5307 funds at 80%.

System Ridership Trend



# Group 3

# First City Rider/ Kokomo Senior Citizen Bus Service

## Operating Expense Summary

Operator Salaries/Wages	\$282,242
Other Salaries/Wages	\$112,392
Fringe	\$142,949
Services	\$41,665
Materials and Supplies	\$32,599
Utilities	\$8,696
Casualty/Liability	\$0
Purchased Transportation	\$216,008
Other	\$54,414
<b>Total</b>	<b>\$890,965</b>
Fixed Route Expenses	\$0
Demand Response Services	\$890,965

## Revenue Summary

Fare Revenue	\$129,574
Contract/Other	\$0
Local Assistance	\$146,057
State Assistance	\$215,334
Federal Assistance	\$400,000
<b>Total</b>	<b>\$890,965</b>

## Legislative District

Indiana Senate	21
Indiana House	30, 38

U.S. Congressional 2

## Productivity

Total Passenger Boardings	104,991
Total Vehicle Miles	420,841
Revenue Vehicle Miles	274,329
Revenue Vehicle Hours	49,399

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.12
Operating Expense per Passenger Trip	\$8.49
Passenger Trips per Total Vehicle Mile	0.25
Passenger Trips per Capita	2.28

## Financial Performance

Operating Subsidy	\$761,391
Operating Subsidy Ratio	85%
Locally Derived Income	\$275,631
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	15%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1998	Ford	Yes	12+2wc	Gas
6	2001	Ford	Yes	12+2wc	Diesel
3	2002	Ford	Yes	12+2wc	Diesel
1	2002	Ford	Yes	16+2wc	Diesel
12	vehicles operated by private contractors				

# Kosciusko County

1804 East Winona Avenue

Warsaw, IN 46580

(574) 267-4990 FAX: (574) 267-6200

Contact: Rita Baker, General Manager

Email: Ritab@cardinalcenter.org

## General Information

**Type of Service** Subscription and Demand Response  
**Service Area** Kosciusko County  
**Service Population** 74,057

## Service Hours

**Weekday** 5:30 am - 9:00 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$1.00  
**Youth** N/A  
**Elderly/Disabled** N/A  
**Transfer** Free  
**Other/Special**  
 24 advance notice \$1.00, Same day service \$3.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	8	2
<b>Maintenance</b>	1	0
<b>Administration</b>	3	0
<b>Total</b>	<u>12</u>	<u>2</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	27,767

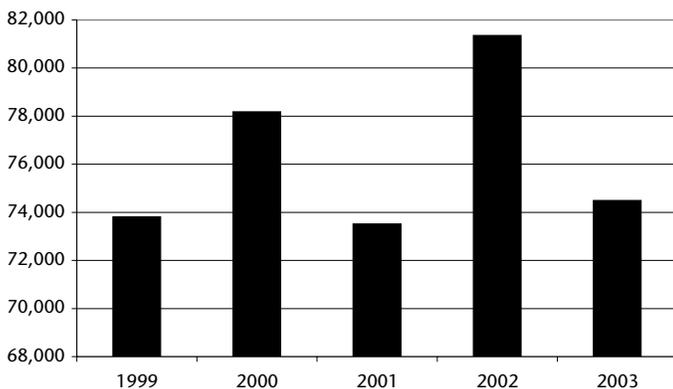
## Ridership Trends

<b>1999</b>	73,817
<b>2000</b>	78,186
<b>2001</b>	73,521
<b>2002</b>	81,359
<b>2003</b>	74,497

## 2003 Highlights

- Contract transportation services for FSSA.
- Medicaid ridership doubled.
- Received two BOVC's (Body On Van Chassis), first with full body paint (teal), second bus has a trolley wrap (green w/wood looking trim & antique graphics).

System Ridership Trend



# Kosciusko Area Bus Service

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$175,767
Other Salaries/Wages	\$103,939
Fringe	\$146,405
Services	\$7,100
Materials and Supplies	\$57,000
Utilities	\$19,000
Casualty/Liability	\$30,701
Purchased Transportation	\$0
Other	\$71,725
<b>Total</b>	<b>\$611,637</b>
Fixed Route Expenses	\$282,013
Demand Response Services	\$329,624

### Revenue Summary

Fare Revenue	\$35,500
Contract/Other	\$0
Local Assistance	\$203,795
State Assistance	\$91,364
Federal Assistance	\$280,978
<b>Total</b>	<b>\$611,637</b>

### Legislative District

Indiana Senate 9, 13, 17, 18

Indiana House 18, 22, 23

U.S. Congressional 3

### Productivity

Total Passenger Boardings	74,497
Total Vehicle Miles	210,026
Revenue Vehicle Miles	187,350
Revenue Vehicle Hours	10,793

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.91
Operating Expense per Passenger Trip	\$8.21
Passenger Trips per Total Vehicle Mile	0.35
Passenger Trips per Capita	1.01

### Financial Performance

Operating Subsidy	\$576,137
Operating Subsidy Ratio	94%
Locally Derived Income	\$239,295
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	6%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1986	GMC	No	2	Gas
1	1989	Thomas	Yes	25+2wc	Diesel
1	1994	Dodge	Yes	12+2wc	Gas
1	1994	Bluebird	Yes	37	Diesel
2	1996	Ford	Yes	14+2wc	Diesel
2	1997	Dodge	Yes	12+2wc	Gas
1	2000	Dodge	Yes	9+2wc	Gas
2	2002	Ford	Yes	18+2wc	Diesel
1	2003	Ford	Yes	12+2wc	Gas

# Lafayette/West Lafayette

1250 Canal Rd., Box 588

Lafayette, IN 47902

(765) 423-2666 FAX: (765) 742-4729

Contact: Martin B. Sennett, General Manager

Email: msennett@gocitybus.com

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Lafayette, West Lafayette Metropolitan Area, & Purdue Campus
<b>Service Population</b>	123,046

## Service Hours

<b>Weekday</b>	6:00 am - 10:40 pm
<b>Saturday</b>	6:00 am - 9:40 pm
<b>Sunday</b>	8:45 am - 6:40 pm

## Fare Structure

<b>Base</b>	\$0.75
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	\$0.25
<b>Transfer</b>	Free
<b>Other/Special</b>	
Pass \$21.00/Month, E&D Pass \$10.50/Month, Token \$0.50/Ride	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	72	16
<b>Maintenance</b>	12	1
<b>Administration</b>	16	0
<b>Total</b>	100	17

## Operation Characteristics

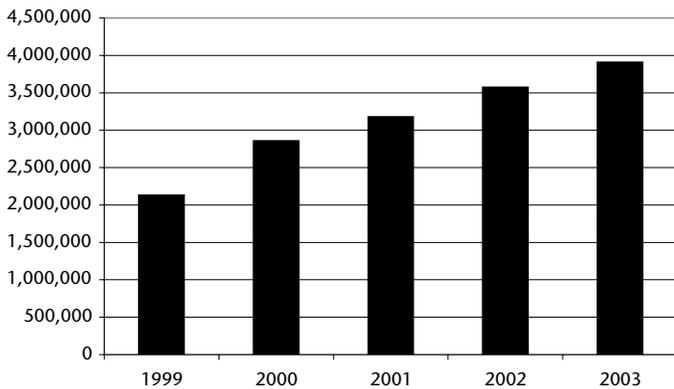
<b>Revenue Vehicles</b>	69
<b>Peak Hour Fleet</b>	59
<b>Base Fleet</b>	45
<b>Fuel Consumption (gal)</b>	377,290

## Ridership Trends

<b>1999</b>	2,135,333
<b>2000</b>	2,861,573
<b>2001</b>	3,182,325
<b>2002</b>	3,578,716
<b>2003</b>	3,910,057

## 2003 Highlights

System Ridership Trend



## Group 1

### Operating Expense Summary

Operator Salaries/Wages	\$2,164,017
Other Salaries/Wages	\$1,182,960
Fringe	\$1,272,633
Services	\$453,553
Materials and Supplies	\$740,658
Utilities	\$90,989
Casualty/Liability	\$364,145
Purchased Transportation	\$0
Other	\$154,096
<b>Total</b>	<b>\$6,423,051</b>
Fixed Route Expenses	\$6,001,931
Demand Response Services	\$421,120

### Revenue Summary

Fare Revenue	\$1,564,219
Contract/Other	\$355,040
Local Assistance	\$1,688,358
State Assistance	\$1,892,168
Federal Assistance	\$923,266
<b>Total</b>	<b>\$6,423,051</b>

### Legislative District

Indiana Senate	7, 22
Indiana House	26, 27, 41

U.S. Congressional 4

### Productivity

Total Passenger Boardings	3,910,057
Total Vehicle Miles	1,605,140
Revenue Vehicle Miles	1,420,888
Revenue Vehicle Hours	117,887

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.00
Operating Expense per Passenger Trip	\$1.64
Passenger Trips per Total Vehicle Mile	2.44
Passenger Trips per Capita	31.78

### Financial Performance

Operating Subsidy	\$4,503,792
Operating Subsidy Ratio	70%
Locally Derived Income	\$3,607,617
Locally Derived Income Per Operating Expense	\$0.56
Fare Recovery Ratio	24%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1983	Gillig	No	40	Diesel
6	1985	Flexible	Yes	46	Diesel
5	1986	Flexible	Yes	39	Diesel
5	1987	Flexible	No	39	Diesel
1	1987	Orion	Yes	39	Diesel
2	1990	Boyertown	No	28	Diesel
4	1990	Flexible	No	46	Diesel
6	1992	Gillig	Yes	30+2wc	Diesel
6	1994	Gillig	Yes	38+2wc	Diesel
2	1997	Startran	Yes	16+2wc	Diesel
9	1998	Gillig	Yes	38+2wc	Diesel
2	1999	Supreme	Yes	16+2wc	Diesel
3	1999	Gillig	Yes	38+2wc	Diesel
1	2000	Dodge Van	Yes	9	Gas
2	2002	Chance	No	28	Diesel
2	2002	Supreme	Yes	16+2wc	Diesel
6	2002	Gillig	Yes	40	Diesel
1	2003	Supreme	Yes	20	Diesel
3	2003	Gillig	Yes	40	Diesel

# Lake-Porter Counties

5518 Calumet Avenue

Hammond, IN 46320

(219) 937-3500

FAX: (219) 932-0560

Contact: John Schoon, Director of Transportation Services

Email: jschoon@nwi-ca.org

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Lake and Porter Counties
<b>Service Population</b>	320,187

## Service Hours

<b>Weekday</b>	6:00 am - 6:00 pm
<b>Saturday</b>	On Special Request
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$2.00
<b>Youth</b>	N/A
<b>Elderly/Disabled</b>	\$2.00
<b>Transfer</b>	N/A
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	35	10
<b>Maintenance</b>	0	0
<b>Administration</b>	1	7
<b>Total</b>	<u>36</u>	<u>18</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	37
<b>Peak Hour Fleet</b>	37
<b>Base Fleet</b>	30
<b>Fuel Consumption (gal)</b>	120,944

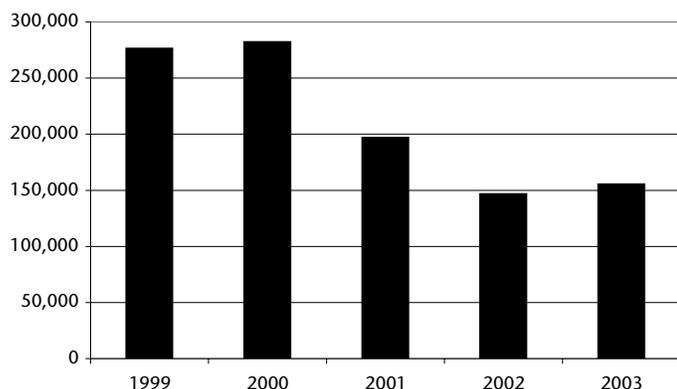
## Ridership Trends

<b>1999</b>	276,662
<b>2000</b>	282,560
<b>2001</b>	197,199
<b>2002</b>	147,059
<b>2003</b>	155,865

## 2003 Highlights

- NWICA was able to reduce accidents and accident damage due to more extensive training.
- NWICA was able to open dialog among other Human Service Providers in an effort to consolidate transportation in the region.
- NWICA was able to continue to raise the local cash effectively, especially in light of the region's depressed steel economy.
- One-way trips were up slightly, on time performance was increased and complaints reduced.

System Ridership Trend



# Northwest Indiana Community Action

## Group 3

### Operating Expense Summary

Operator Salaries/Wages	\$627,144
Other Salaries/Wages	\$309,824
Fringe	\$287,167
Services	\$394,947
Materials and Supplies	\$190,177
Utilities	\$82,066
Casualty/Liability	\$160,799
Purchased Transportation	\$0
Other	\$42,438
<b>Total</b>	<b>\$2,094,562</b>
Fixed Route Expenses	\$0
Demand Response Services	\$2,094,562

### Revenue Summary

Fare Revenue	\$519,555
Contract/Other	\$0
Local Assistance	\$569,382
State Assistance	\$684,734
Federal Assistance	\$320,891
<b>Total</b>	<b>\$2,094,562</b>

### Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
Indiana House	1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20
U.S. Congressional	1, 2

### Productivity

Total Passenger Boardings	155,865
Total Vehicle Miles	1,046,876
Revenue Vehicle Miles	816,563
Revenue Vehicle Hours	88,277

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.00
Operating Expense per Passenger Trip	\$13.44
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	0.49

### Financial Performance

Operating Subsidy	\$1,575,007
Operating Subsidy Ratio	75%
Locally Derived Income	\$1,088,937
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	25%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1994	Ford-Supreme	Yes	12+2wc	Gas
1	1996	Dodge	Yes	5+2wc	Gas
1	1996	Ford-Supreme	Yes	12+2wc	Gas/CNG
4	1996	Ford-Supreme	No	21	Gas/CNG
2	1998	Chevrolet	No	7	Gas
1	1999	Dodge	No	15	Gas
5	1999	Ford-Braun	Yes	5+2wc	CNG
6	1999	Ford-Supreme	Yes	11+2wc	Gas
1	2000	Chevrolet	No	7	Gas
11	2001	Ford-Goshen	Yes	11+2wc	Gas
1	2001	Ford-Goshen	Yes	11+2wc	Diesel
3	2002	Ford-Goshen	Yes	10+2wc	Gas

# LaPorte

102 "L" Street  
 LaPorte, IN 46350  
 (219) 326-8274 FAX: (219) 362-6325  
**Contact:** Janet Lantz, Manager  
**Email:** transporte11@comcast.net

## General Information

**Type of Service** Demand Response  
**Service Area** LaPorte City Limits and one-quarter mile fringe  
**Service Population** 21,621

## Service Hours

**Weekday** 6:00 am - 9:00 pm  
**Saturday** 8:00 am - 4:00 pm  
**Sunday** No Service

## Fare Structure

**Base** \$2.50  
**Youth** \$1.00  
**Elderly/Disabled** \$1.75  
**Transfer** N/A  
**Other/Special**  
 Pass \$22.50/10 Rides  
 E & D Pass \$15.00/10 Rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	9
<b>Maintenance</b>	1	0
<b>Administration</b>	3	0
<b>Total</b>	<u>9</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	19,953

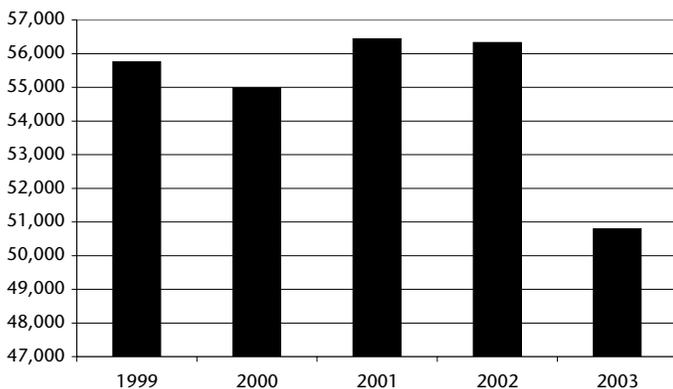
## Ridership Trends

<b>1999</b>	55,758
<b>2000</b>	54,985
<b>2001</b>	56,441
<b>2002</b>	56,334
<b>2003</b>	50,799

## 2003 Highlights

- Provided transportation for special education students for local high school.
- Worked with pregnancy assistance program to provide transportation for prenatal health care.
- Received Plaque of Recognition from Muscular Dystrophy Association for continued help with yearly Fund Raiser.
- Provided 2,463 wheel chair bound clients with transportation.
- Volunteered drivers & donated use of vehicles to take seniors from nursing homes for annual Christmas Light Tour.

System Ridership Trend



## Group 3

### Operating Expense Summary

Operator Salaries/Wages	\$164,130
Other Salaries/Wages	\$128,044
Fringe	\$69,932
Services	\$5,115
Materials and Supplies	\$43,866
Utilities	\$14,973
Casualty/Liability	\$14,196
Purchased Transportation	\$0
Other	\$3,802
<b>Total</b>	<b>\$444,058</b>
Fixed Route Expenses	\$0
Demand Response Services	\$444,058

### Revenue Summary

Fare Revenue	\$95,797
Contract/Other	\$249
Local Assistance	\$113,439
State Assistance	\$60,568
Federal Assistance	\$174,005
<b>Total</b>	<b>\$444,058</b>

### Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	2

### Productivity

Total Passenger Boardings	50,799
Total Vehicle Miles	140,932
Revenue Vehicle Miles	140,932
Revenue Vehicle Hours	16,799

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.15
Operating Expense per Passenger Trip	\$8.74
Passenger Trips per Total Vehicle Mile	0.36
Passenger Trips per Capita	2.35

### Financial Performance

Operating Subsidy	\$348,012
Operating Subsidy Ratio	78%
Locally Derived Income	\$209,485
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	22%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1998	Braun	Yes	10+2wc	Gas
2	1999	Braun	Yes	10+2wc	Gas
2	2000	Braun	Yes	10+2wc	Gas
2	2001	Braun	Yes	10+2wc	Gas

# Madison County

16 E. Ninth Street  
Anderson, IN 46016

(765) 641-9482 FAX: (765) 641-9486

Contact: Rosalee Bernard, Chief Local Assistance Planner

Email: rbernard@mccog.net

## General Information

Type of Service	Demand Response
Service Area	Madison County except Anderson
Service Population	73,624

## Service Hours

Weekday	6:00 am - 5:00 pm
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	\$3.00
Youth	\$3.00
Elderly/Disabled	\$3.00
Transfer	N/A
Other/Special	
User-Side Subsidy Voucher, \$3.00	

## Personnel

	Full-Time	Part-Time
Operations	5	0
Maintenance	0	0
Administration	2	0
Total	7	0

## Operation Characteristics

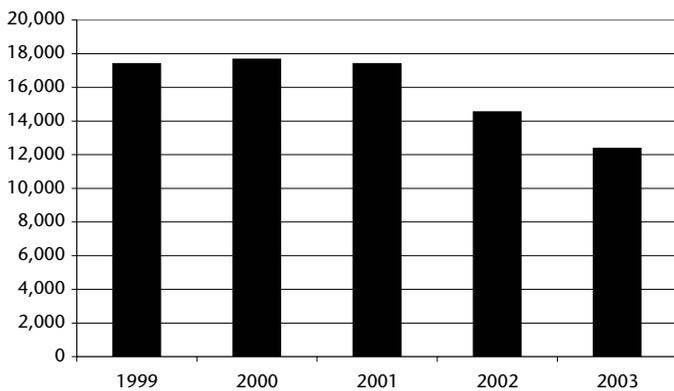
Revenue Vehicles	5
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	13,985

## Ridership Trends

1999	17,412
2000	17,669
2001	17,408
2002	14,544
2003	12,373

## 2003 Highlights

System Ridership Trend



# Transportation for Rural Areas of Madison

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$31,331
Fringe	\$9,823
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$137,442
Other	\$15,708
<b>Total</b>	<b>\$194,304</b>
Fixed Route Expenses	\$0
Demand Response Services	\$194,304

### Revenue Summary

Fare Revenue	\$37,113
Contract/Other	\$0
Local Assistance	\$33,632
State Assistance	\$44,964
Federal Assistance	\$78,595
<b>Total</b>	<b>\$194,304</b>

### Legislative District

Indiana Senate 20, 25, 26

Indiana House 35, 36, 37

U.S. Congressional 6

### Productivity

Total Passenger Boardings	12,373
Total Vehicle Miles	147,511
Revenue Vehicle Miles	147,511
Revenue Vehicle Hours	0

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.32
Operating Expense per Passenger Trip	\$15.70
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.17

### Financial Performance

Operating Subsidy	\$157,191
Operating Subsidy Ratio	81%
Locally Derived Income	\$70,745
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	19%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1997	Dodge	Yes	3+1wc	Gas
1	2000	Chevrolet	Yes	4wc	Gas
3	2002	Braun	Yes	6+3wc	Gas

# Marion

520 East 6th Street

Marion, IN 46953

(765) 668-4405

FAX: (765) 668-1798

Contact: Orville Fitzjarrald, Manager

Email: N/A

## General Information

<b>Type of Service</b>	Fixed Route with ADA Deviation
<b>Service Area</b>	Marion City limits, with hourly service to Gas City and Jonesboro
<b>Service Population</b>	31,320

## Service Hours

<b>Weekday</b>	7:00 am - 5:00 pm
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$0.50
<b>Youth</b>	\$0.25
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	Free
<b>Other/Special</b>	

E&D Fare \$0.25 with ID; E&D ID Card \$1.00/Year  
 Tokens \$10.00/40 Rides; ADA Paratransit Service  
 \$1.00/Ride

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	6	1
<b>Maintenance</b>	1	0
<b>Administration</b>	2	2
<b>Total</b>	9	3

## Operation Characteristics

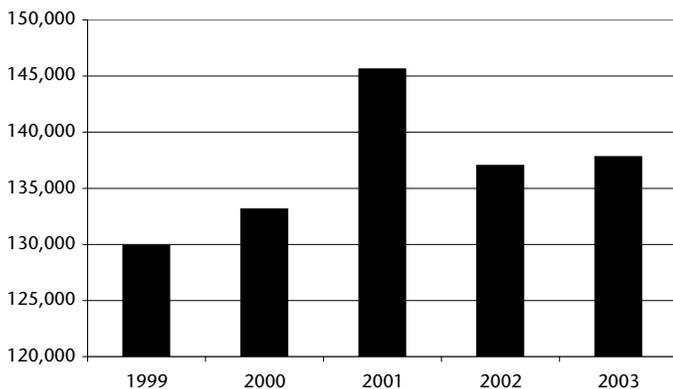
<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	32,707

## Ridership Trends

<b>1999</b>	129,924
<b>2000</b>	133,165
<b>2001</b>	145,638
<b>2002</b>	137,035
<b>2003</b>	137,833

## 2003 Highlights

System Ridership Trend



# Marion Transportation System

## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$215,696
Other Salaries/Wages	\$118,127
Fringe	\$123,192
Services	\$48,340
Materials and Supplies	\$50,777
Utilities	\$3,948
Casualty/Liability	\$89,444
Purchased Transportation	\$0
Other	\$5,867
<b>Total</b>	<b>\$655,391</b>
Fixed Route Expenses	\$655,391
Demand Response Services	\$0

### Revenue Summary

Fare Revenue	\$35,254
Contract/Other	\$0
Local Assistance	\$231,419
State Assistance	\$124,800
Federal Assistance	\$263,918
<b>Total</b>	<b>\$655,391</b>

### Legislative District

Indiana Senate	17, 20
Indiana House	31, 32

U.S. Congressional 5

### Productivity

Total Passenger Boardings	137,833
Total Vehicle Miles	195,923
Revenue Vehicle Miles	195,923
Revenue Vehicle Hours	12,812

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.35
Operating Expense per Passenger Trip	\$4.75
Passenger Trips per Total Vehicle Mile	0.70
Passenger Trips per Capita	4.40

### Financial Performance

Operating Subsidy	\$620,137
Operating Subsidy Ratio	95%
Locally Derived Income	\$266,673
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	5%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1994	Ford	Yes	18+2wc	Gas
2	1995	Thomas	Yes	30+2wc	Diesel
1	1995	Dodge	Yes	10+2wc	Gas
5	1996	Ford	Yes	20+2wc	Gas

# Miami County

34 East Sixth Street

Peru, IN 46970

(765) 472-1979

FAX: (765) 472-6025

Contact: Dave Quick, Community Service Director

Email: dvdquick@hotmail.com

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Miami County
<b>Service Population</b>	36,082

## Service Hours

<b>Weekday</b>	6:00 am - 6:00 pm
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.00 Peru City limits, \$3.00 Near County, \$5.00 Remote County (10+ miles from Peru)
<b>Youth</b>	\$1.00 Peru City limits, \$3.00 Near County, \$5.00 Remote County (10+ miles from Peru)
<b>Elderly/Disabled</b>	Elderly - donation; Disabled - same as base
<b>Transfer</b>	N/A
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	8
<b>Maintenance</b>	0	0
<b>Administration</b>	1	1
<b>Total</b>	<u>4</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	10,914

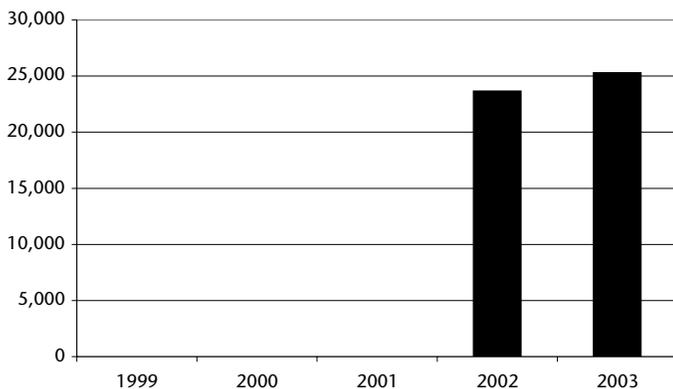
## Ridership Trends

<b>1999</b>	0
<b>2000</b>	0
<b>2001</b>	0
<b>2002</b>	23,679
<b>2003</b>	25,319

## 2003 Highlights

- Acquired a modified minivan giving us better efficiency in transporting passengers.
- Increased our cooperative effort with DFC to transport clients to job training and places of employment.
- Number of rides grew to over 25,000, with public transit increasing by 7 percent.

System Ridership Trend



## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$80,375
Other Salaries/Wages	\$32,130
Fringe	\$14,496
Services	\$0
Materials and Supplies	\$31,300
Utilities	\$18,000
Casualty/Liability	\$14,754
Purchased Transportation	\$0
Other	\$17,379
<b>Total</b>	<b>\$208,434</b>
Fixed Route Expenses	\$0
Demand Response Services	\$208,434

### Revenue Summary

Fare Revenue	\$16,680
Contract/Other	\$0
Local Assistance	\$126,754
State Assistance	\$0
Federal Assistance	\$65,000
<b>Total</b>	<b>\$208,434</b>

### Legislative District

Indiana Senate	18
Indiana House	23, 24, 32
U.S. Congressional	5

### Productivity

Total Passenger Boardings	25,319
Total Vehicle Miles	116,716
Revenue Vehicle Miles	114,814
Revenue Vehicle Hours	8,101

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.79
Operating Expense per Passenger Trip	\$8.23
Passenger Trips per Total Vehicle Mile	0.22
Passenger Trips per Capita	0.70

### Financial Performance

Operating Subsidy	\$191,754
Operating Subsidy Ratio	92%
Locally Derived Income	\$143,434
Locally Derived Income Per Operating Expense	\$0.69
Fare Recovery Ratio	8%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1994	Ford	Yes	18+2wc	Gas
1	1995	Dodge	No	14	Gas
1	1997	Dodge	Yes	11+2wc	Gas
1	1998	Ford	No	7	Gas
1	2001	Dodge	No	14	Gas
1	2002	Ford	Yes	21+2wc	Gas
1	2003	Chevy	Yes	7+2wc	Gas

# Michigan City

1801 Kentucky Street

Michigan City, IN 46360

(219) 873-1502 FAX: (219) 873-1565

Contact: Walter Gipson, Director

Email: gipsonw@skyenet.net

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Michigan City Limits and Trail Creek
<b>Service Population</b>	32,900

## Service Hours

<b>Weekday</b>	6:30 am - 6:30 pm
<b>Saturday</b>	8:30 am - 6:30 pm
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$0.50
<b>Youth</b>	\$0.25
<b>Elderly/Disabled</b>	\$0.25
<b>Transfer</b>	Free

### Other/Special

Pass \$18.00/Month, Fun "N" Sun discount pass \$10.00/June through August (elementary/high school students only)  
 Youth Pass \$9.00/Month; Fun 'n Sun Youth Pass \$10.00 (Summer only)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	12	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
<b>Total</b>	13	0

## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	32,513

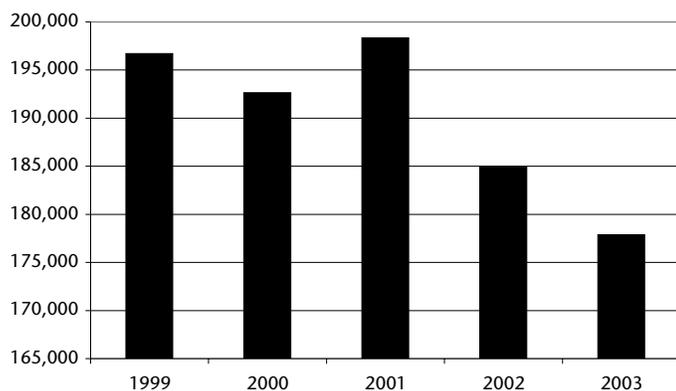
## Ridership Trends

<b>1999</b>	196,713
<b>2000</b>	192,644
<b>2001</b>	198,339
<b>2002</b>	184,940
<b>2003</b>	177,887

## 2003 Highlights

- Put out a bid for an overall survey to be done to ensure the system is meeting transit needs in the community.
- Purchased and installed two (2) bus shelters at key locations in the City.

System Ridership Trend



# Michigan City Municipal Coach Service

## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$365,554
Other Salaries/Wages	\$27,303
Fringe	\$200,318
Services	\$199,149
Materials and Supplies	\$40,786
Utilities	\$24,970
Casualty/Liability	\$35,489
Purchased Transportation	\$0
Other	\$1,210
<b>Total</b>	<b>\$894,779</b>
Fixed Route Expenses	\$634,708
Demand Response Services	\$260,071

### Revenue Summary

Fare Revenue	\$79,781
Contract/Other	\$0
Local Assistance	\$291,030
State Assistance	\$116,468
Federal Assistance	\$407,500
<b>Total</b>	<b>\$894,779</b>

### Legislative District

Indiana Senate	8
Indiana House	9

U.S. Congressional 2

### Productivity

Total Passenger Boardings	177,887
Total Vehicle Miles	254,689
Revenue Vehicle Miles	251,680
Revenue Vehicle Hours	18,051

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.51
Operating Expense per Passenger Trip	\$5.03
Passenger Trips per Total Vehicle Mile	0.70
Passenger Trips per Capita	5.41

### Financial Performance

Operating Subsidy	\$814,998
Operating Subsidy Ratio	91%
Locally Derived Income	\$370,811
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	9%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1998	Bluebird	Yes	27+2wc	Diesel
2	1999	Bluebird	Yes	27+2wc	Diesel
2	1999	Ford	Yes	16+2wc	Diesel
1	2000	Bluebird	Yes	26+1wc	Diesel
1	2001	Ford	Yes	16+2wc	Diesel
1	2001	Bluebird	Yes	26+1wc	Diesel
1	2003	Bluebird	Yes	26+2wc	Diesel

# Mitchell

407 South 6th Street

Mitchell, IN 47446

(812) 849-1402 FAX: (812) 849-0691

Contact: Amy Clipp, Transit Coordinator

Email: transit@blueriver.net

## General Information

**Type of Service** Demand Response  
**Service Area** Mitchell City Limits  
**Service Population** 4,567

## Service Hours

**Weekday** 7:50 am - 4:20 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** N/A  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	0
<b>Maintenance</b>	0	1
<b>Administration</b>	1	0
<b>Total</b>	<u>2</u>	<u>1</u>

## Operation Characteristics

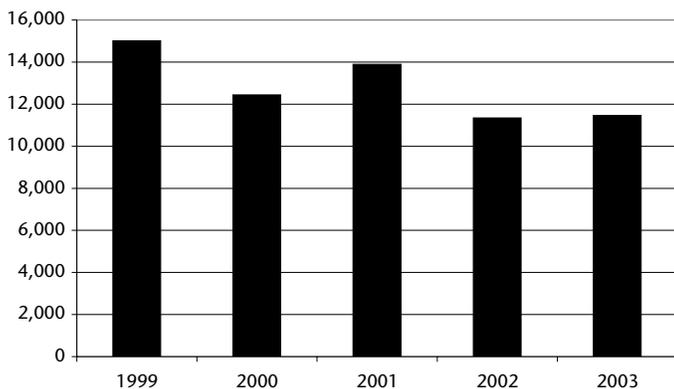
<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	2
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	3,154

## Ridership Trends

<b>1999</b>	15,010
<b>2000</b>	12,444
<b>2001</b>	13,899
<b>2002</b>	11,347
<b>2003</b>	11,463

## 2003 Highlights

System Ridership Trend



# Mitchell Transit System

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$24,529
Other Salaries/Wages	\$37,293
Fringe	\$26,778
Services	\$6,035
Materials and Supplies	\$6,387
Utilities	\$1,031
Casualty/Liability	\$1,711
Purchased Transportation	\$0
Other	\$1,617
<b>Total</b>	<b>\$105,381</b>
Fixed Route Expenses	\$0
Demand Response Services	\$105,381

### Revenue Summary

Fare Revenue	\$7,366
Contract/Other	\$0
Local Assistance	\$49,677
State Assistance	\$13,275
Federal Assistance	\$35,063
<b>Total</b>	<b>\$105,381</b>

### Legislative District

Indiana Senate	44
Indiana House	62
U.S. Congressional	4

### Productivity

Total Passenger Boardings	11,463
Total Vehicle Miles	16,193
Revenue Vehicle Miles	16,193
Revenue Vehicle Hours	2,250

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.51
Operating Expense per Passenger Trip	\$9.19
Passenger Trips per Total Vehicle Mile	0.71
Passenger Trips per Capita	2.51

### Financial Performance

Operating Subsidy	\$98,015
Operating Subsidy Ratio	93%
Locally Derived Income	\$57,043
Locally Derived Income Per Operating Expense	\$0.54
Fare Recovery Ratio	7%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1990	Ford	Yes	12+1wc	Gas
1	1996	Ford	Yes	13+2wc	Gas
1	2000	Ford	Yes	12+2wc	Gas

# Monroe-Owen-Lawrence Counties

7500 West Reeves Road  
Bloomington, IN 47404

(812) 876-1079 FAX: (812) 876-9922

Contact: Jewel Echelbarger, Executive Director

Email: jechelba@bloomington.in.us

## General Information

<b>Type of Service</b>	Fixed Route, Route Deviation and Demand Response
<b>Service Area</b>	Monroe, Owen and Lawrence Counties
<b>Service Population</b>	100,645

## Service Hours

<b>Weekday</b>	6:00 am - 9:30 pm
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$0.75
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.75
<b>Transfer</b>	Free
<b>Other/Special</b>	
One-County Pass \$9.50/Month, Two-County Pass \$18.00/Month	
Three-County Pass \$28.00/Month	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	9	16
<b>Maintenance</b>	1	1
<b>Administration</b>	2	3
<b>Total</b>	12	20

## Operation Characteristics

<b>Revenue Vehicles</b>	22
<b>Peak Hour Fleet</b>	15
<b>Base Fleet</b>	14
<b>Fuel Consumption (gal)</b>	55,308

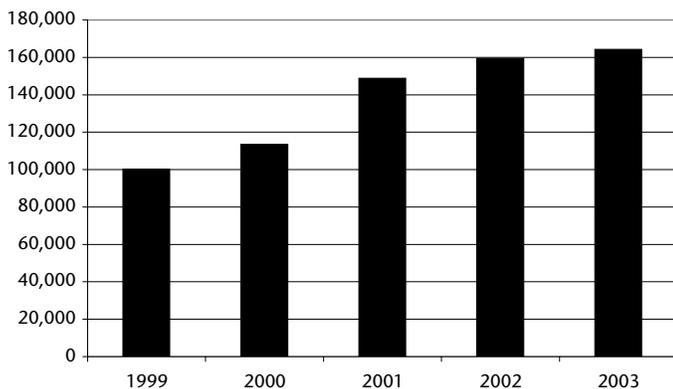
## Ridership Trends

<b>1999</b>	100,241
<b>2000</b>	113,538
<b>2001</b>	148,837
<b>2002</b>	159,460
<b>2003</b>	164,260

## 2003 Highlights

- Received Business Service Award for providing increased accessibility for people with disabilities.
- Began the process to initiate travel training in cooperation with Monroe County Commissioners, Bloomington Transit, Southern Indiana Council for Independent Living, and Volunteers in Service to America.

System Ridership Trend



## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$467,695
Other Salaries/Wages	\$0
Fringe	\$74,123
Services	\$14,480
Materials and Supplies	\$165,929
Utilities	\$16,751
Casualty/Liability	\$102,129
Purchased Transportation	\$0
Other	\$63,550
<b>Total</b>	<b>\$904,657</b>
Fixed Route Expenses	\$252,258
Demand Response Services	\$652,399

### Revenue Summary

Fare Revenue	\$128,221
Contract/Other	\$1,899
Local Assistance	\$204,162
State Assistance	\$193,275
Federal Assistance	\$377,100
<b>Total</b>	<b>\$904,657</b>

### Legislative District

Indiana Senate	37, 39, 40, 44
Indiana House	46, 47, 60, 61, 62, 65
U.S. Congressional	4, 8, 9

### Productivity

Total Passenger Boardings	164,260
Total Vehicle Miles	529,397
Revenue Vehicle Miles	442,770
Revenue Vehicle Hours	29,052

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.71
Operating Expense per Passenger Trip	\$5.51
Passenger Trips per Total Vehicle Mile	0.31
Passenger Trips per Capita	1.63

### Financial Performance

Operating Subsidy	\$774,537
Operating Subsidy Ratio	86%
Locally Derived Income	\$334,282
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	14%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1990	Ford	Yes	10+1wc	Gas
1	1992	Ford	Yes	22+2wc	Gas
1	1993	Ford	Yes	22+2wc	Gas
3	1994	Ford	Yes	16+2wc	Gas
4	1995	Ford	Yes	16+2wc	Gas
1	1995	Dodge	Yes	16+2wc	Gas
2	1996	Ford	Yes	14+2wc	Gas
2	1997	Ford	Yes	16+2wc	Diesel
2	1998	Ford	Yes	16+2wc	Diesel
2	1999	Ford	No	25	Diesel
1	2001	Ford	No	24	Diesel
2	2002	Ford	Yes	12+2wc	Gas

# Muncie

1300 E. Seymour Street

Muncie, IN 47302

(765) 282-2762 FAX: (765) 287-2385

Contact: Larry King, General Manager

Email: LKING@mitsbus.org

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Fixed Route/City Limits - Demand Response/City Limits
<b>Service Population</b>	67,430

## Service Hours

<b>Weekday</b>	6:00 am - 9:00 pm
<b>Saturday</b>	8:15 am - 8:00 pm
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$0.50
<b>Youth</b>	N/A
<b>Elderly/Disabled</b>	\$0.25
<b>Transfer</b>	\$0.10

### Other/Special

Pass \$18.00/30 Day, E&D Pass \$9.00/30 Day, One Day Pass/\$1.10, One Day E&D Pass/\$0.55, "Cool Pass" \$5.00 (ages 6 - 18) issued each semester and summer break

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	45	10
<b>Maintenance</b>	13	1
<b>Administration</b>	19	1
<b>Total</b>	<u>77</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	47
<b>Peak Hour Fleet</b>	36
<b>Base Fleet</b>	28
<b>Fuel Consumption (gal)</b>	295,841

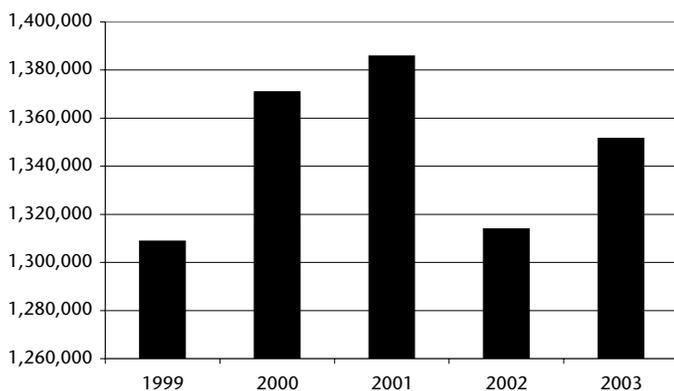
## Ridership Trends

<b>1999</b>	1,308,846
<b>2000</b>	1,370,940
<b>2001</b>	1,385,850
<b>2002</b>	1,313,964
<b>2003</b>	1,351,615

## 2003 Highlights

- Implemented unlimited access program for students.
- Completed expansion and remodeling of MITS maintenance and operating facilities.
- MITS attained all-time paratransit ridership for the fifth consecutive year.
- 87% of MITS drivers received the National Safety Council Safe Driver Award.

System Ridership Trend



# Muncie Indiana Transit System

## Group 1

### Operating Expense Summary

Operator Salaries/Wages	\$1,537,636
Other Salaries/Wages	\$1,054,215
Fringe	\$1,085,178
Services	\$438,863
Materials and Supplies	\$643,996
Utilities	\$96,380
Casualty/Liability	\$258,370
Purchased Transportation	\$0
Other	\$155,659
<b>Total</b>	<b>\$5,270,297</b>
Fixed Route Expenses	\$3,950,934
Demand Response Services	\$1,319,363

### Revenue Summary

Fare Revenue	\$271,517
Contract/Other	\$15,271
Local Assistance	\$3,130,519
State Assistance	\$1,186,442
Federal Assistance	\$666,548
<b>Total</b>	<b>\$5,270,297</b>

### Legislative District

Indiana Senate	26
Indiana House	33, 34
U.S. Congressional	6

### Productivity

Total Passenger Boardings	1,351,615
Total Vehicle Miles	1,255,501
Revenue Vehicle Miles	1,135,362
Revenue Vehicle Hours	87,125

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.20
Operating Expense per Passenger Trip	\$3.90
Passenger Trips per Total Vehicle Mile	1.08
Passenger Trips per Capita	20.04

### Financial Performance

Operating Subsidy	\$4,983,509
Operating Subsidy Ratio	95%
Locally Derived Income	\$3,417,307
Locally Derived Income Per Operating Expense	\$0.65
Fare Recovery Ratio	5%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1981	GMC	Yes	35+2wc	Diesel
3	1989	TMC	Yes	35+2wc	Diesel
4	1990	TMC	Yes	35+2wc	Diesel
3	1992	TMC	Yes	34+2wc	Diesel
1	1993	HTV	Yes	34+2wc	Diesel
6	1994	Flexible	Yes	35+2wc	Diesel
5	1998	Nova	Yes	27+2wc	Diesel
5	2000	Nova	Yes	27+2wc	Diesel
6	2000	Ford/Supreme	Yes	15+2wc	Diesel
3	2000	Chance	Yes	24+2wc	Diesel
8	2002	Ford/Supreme	Yes	15+2wc	Diesel

# New Castle

201 South 25th Street  
New Castle, IN 47362

(765) 521-6847 FAX: (765) 521-6652

Contact: Deborah Thornhill, Manager

Email: nctrans@newcastlein.net

## General Information

**Type of Service** Point Deviated Fixed Route  
**Service Area** New Castle City Limits  
**Service Population** 17,780

## Service Hours

**Weekday** 8:00 am - 4:00 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
Pass \$20.00/25 Rides  
E&D Pass \$10.00/25 Rides

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	1
<b>Maintenance</b>	1	0
<b>Administration</b>	3	0
<b>Total</b>	<u>8</u>	<u>1</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	6
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	10,723

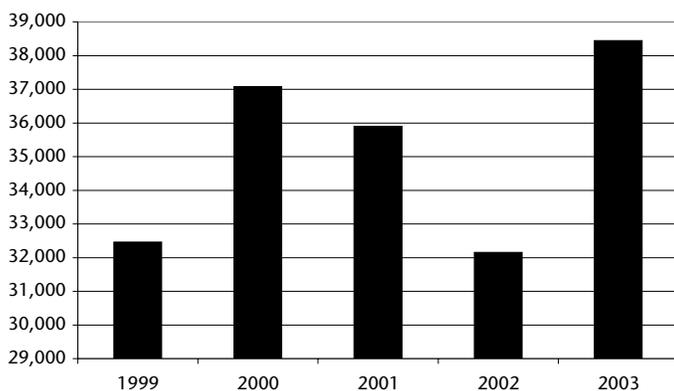
## Ridership Trends

<b>1999</b>	32,463
<b>2000</b>	37,083
<b>2001</b>	35,902
<b>2002</b>	32,159
<b>2003</b>	38,444

## 2003 Highlights

- Ridership increased 19.5%.
- Established new route to include newly annexed areas.
- Eliminated gap in service (12-12:30 p.m.).
- Provided transportation for annual Christmas Light Tour & Metaldyne/YMCA Career Fair.
- General Manager elected to serve as Secretary of INCOST Board of Directors.
- General Manager recertified through CTAA.

System Ridership Trend



# New Castle Community Transit System

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$100,015
Other Salaries/Wages	\$113,432
Fringe	\$97,334
Services	\$1,001
Materials and Supplies	\$19,993
Utilities	\$10,750
Casualty/Liability	\$12,192
Purchased Transportation	\$0
Other	\$10,949
<b>Total</b>	<b>\$365,666</b>
Fixed Route Expenses	\$0
Demand Response Services	\$365,666

### Revenue Summary

Fare Revenue	\$16,371
Contract/Other	\$1,580
Local Assistance	\$108,778
State Assistance	\$128,544
Federal Assistance	\$110,393
<b>Total</b>	<b>\$365,666</b>

### Legislative District

Indiana Senate	28
Indiana House	54, 56
U.S. Congressional	6

### Productivity

Total Passenger Boardings	38,444
Total Vehicle Miles	55,084
Revenue Vehicle Miles	53,431
Revenue Vehicle Hours	5,355

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.64
Operating Expense per Passenger Trip	\$9.51
Passenger Trips per Total Vehicle Mile	0.70
Passenger Trips per Capita	2.16

### Financial Performance

Operating Subsidy	\$347,715
Operating Subsidy Ratio	95%
Locally Derived Income	\$126,729
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	4%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1990	Ford	Yes	21+2wc	Gas
2	1995	Ford	Yes	19+2wc	Gas
1	2002	Ford	Yes	16+2wc	Gas

# Noble County

111 Cedar Street  
 Kendallville, IN 46755  
 (260) 347-4226 FAX: (260) 347-3121  
**Contact:** Melody Skinner, Executive Director  
**Email:** transerv@ligtel.com

## General Information

**Type of Service** Demand Response  
**Service Area** Noble County  
**Service Population** 46,275

## Service Hours

**Weekday** 6:00 am - 6:00 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00 for 10 miles and under from pick up; \$5.00 for 10-20 miles from pickup  
**Youth** Same as base  
**Elderly/Disabled** Over 60, donation only (county only), Disabled (base rate)  
**Transfer** N/A  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	9
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
<b>Total</b>	<u>6</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	18,409

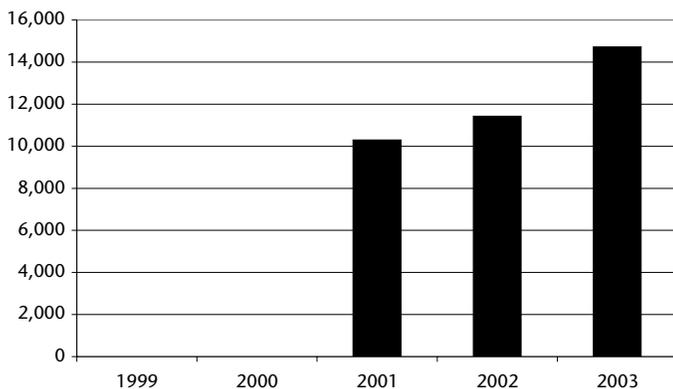
## Ridership Trends

<b>1999</b>	0
<b>2000</b>	0
<b>2001</b>	10,303
<b>2002</b>	11,430
<b>2003</b>	14,715

## 2003 Highlights

- Installed Trapeze Paratransit computerized scheduling system.
- Experienced a 29% growth in ridership.
- Participated in the local Christmas Parade.
- Partnered with the Noble County Extension office to provide transportation for a new Hispanic 4-H club.
- Partnered with the LEAP of Noble County to provide transportation classes for GED, for English as a Second Language Program, and the Even Start Program.
- Director received CCTM and completed a train-the-trainer program on transit workplace safety and security.

System Ridership Trend



# Noble Transit System

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$78,324
Other Salaries/Wages	\$53,681
Fringe	\$15,929
Services	\$5,991
Materials and Supplies	\$22,339
Utilities	\$5,621
Casualty/Liability	\$13,033
Purchased Transportation	\$0
Other	\$7,808
<b>Total</b>	<b>\$202,726</b>
Fixed Route Expenses	\$0
Demand Response Services	\$202,726

### Revenue Summary

Fare Revenue	\$19,735
Contract/Other	\$0
Local Assistance	\$88,376
State Assistance	\$14,889
Federal Assistance	\$79,726
<b>Total</b>	<b>\$202,726</b>

### Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

### Productivity

Total Passenger Boardings	14,715
Total Vehicle Miles	237,729
Revenue Vehicle Miles	137,283
Revenue Vehicle Hours	15,618

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$0.85
Operating Expense per Passenger Trip	\$13.78
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	0.32

### Financial Performance

Operating Subsidy	\$182,991
Operating Subsidy Ratio	90%
Locally Derived Income	\$108,111
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	10%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1996	Dodge	Yes	12+2wc	Gas
2	1997	Dodge	Yes	12+2wc	Gas
1	1999	Dodge	Yes	12+2wc	Gas
1	2000	Dodge	Yes	12+2wc	Gas
1	2002	Dodge	Yes	11+2wc	Gas
1	2002	Dodge	No	6	Gas
1	2003	Chevy	Yes	6	Gas

# Noblesville

1555 Westfield Road  
Noblesville, IN 46060

(317) 773-8781 FAX: (317) 773-8798

Contact: Elaine McGuire, Transportation Manager

Email: mcguire@janus-inc.org

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Noblesville City Limits
<b>Service Population</b>	28,590

## Service Hours

<b>Weekday</b>	6:00 am - 6:00 pm
<b>Saturday</b>	8:00 am - 2:00 pm
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$2.00
<b>Youth</b>	\$2.00
<b>Elderly/Disabled</b>	\$2.00
<b>Transfer</b>	N/A
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	1
<b>Maintenance</b>	0	1
<b>Administration</b>	0	1
<b>Total</b>	<u>2</u>	<u>3</u>

## Operation Characteristics

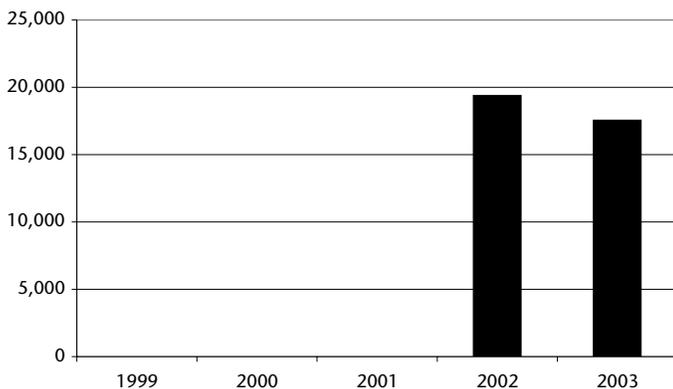
<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	1
<b>Base Fleet</b>	1
<b>Fuel Consumption (gal)</b>	3,577

## Ridership Trends

<b>1999</b>	0
<b>2000</b>	0
<b>2001</b>	0
<b>2002</b>	19,408
<b>2003</b>	17,557

## 2003 Highlights

System Ridership Trend



# Janus Developmental Service Inc.

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$31,850
Other Salaries/Wages	\$10,816
Fringe	\$14,822
Services	\$6,052
Materials and Supplies	\$6,756
Utilities	\$0
Casualty/Liability	\$3,874
Purchased Transportation	\$0
Other	\$9,271
<b>Total</b>	<b>\$83,441</b>
Fixed Route Expenses	\$0
Demand Response Services	\$83,441

### Revenue Summary

Fare Revenue	\$8,197
Contract/Other	\$0
Local Assistance	\$37,619
State Assistance	\$0
Federal Assistance	\$37,625
<b>Total</b>	<b>\$83,441</b>

### Legislative District

Indiana Senate	20
Indiana House	29

U.S. Congressional 5

### Productivity

Total Passenger Boardings	17,557
Total Vehicle Miles	32,552
Revenue Vehicle Miles	32,552
Revenue Vehicle Hours	1,991

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.56
Operating Expense per Passenger Trip	\$4.75
Passenger Trips per Total Vehicle Mile	0.54
Passenger Trips per Capita	0.61

### Financial Performance

Operating Subsidy	\$75,244
Operating Subsidy Ratio	90%
Locally Derived Income	\$45,816
Locally Derived Income Per Operating Expense	\$0.55
Fare Recovery Ratio	10%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1994	Braun	Yes	10+1wc	Gas
1	1994	Ford	Yes	18+2wc	Gas

# NICTD

33 East U.S. Highway 12

Chesterton, IN 46304

(219) 926-5744 FAX: (219) 929-4438

Contact: Gerald R. Hanas, General Manager

Email: gerald.hanas@nictd.com

## General Information

<b>Type of Service</b>	Commuter Rail
<b>Service Area</b>	Rail Corridor between South Bend, IN & Chicago, IL
<b>Service Population</b>	163,611 (estimated)

## Service Hours

<b>Weekday</b>	4:02 am - 2:25 am
<b>Saturday</b>	5:20 am - 2:25 am
<b>Sunday</b>	5:20 am - 2:25 am

## Fare Structure

<b>Base</b>	Based on Zone (\$3.30 to \$10.35)
<b>Youth</b>	Based on Zone (\$1.65 to \$5.15)
<b>Elderly/Disabled</b>	Based on Zone (\$1.65 to \$5.15)
<b>Transfer</b>	N/A
<b>Other/Special</b>	10 Ride Tickets \$33.00 - \$98.35; 25 Ride Tickets \$74.25 - \$233.20; Monthly \$89.10 - \$291.60; Discounts for Elderly, Youth, and Disabled.

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	105	1
<b>Maintenance</b>	201	0
<b>Administration</b>	30	4
<b>Total</b>	336	5

## Operation Characteristics

<b>Revenue Vehicles</b>	68
<b>Peak Hour Fleet</b>	58
<b>Base Fleet</b>	22
<b>Fuel Consumption (gal)</b>	0

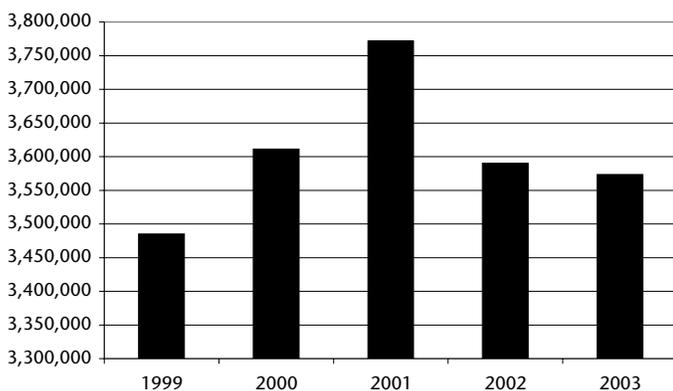
## Ridership Trends

<b>1999</b>	3,485,089
<b>2000</b>	3,611,257
<b>2001</b>	3,771,633
<b>2002</b>	3,590,060
<b>2003</b>	3,573,571

## 2003 Highlights

- Installed new thru-girder bridge and strengthened abutments for bridge over EJ&E Railroad.
- Seven railcars completed mid-life rebuild program in 2003.
- Completed development of signal rehabilitation design/build package to commence work in 2004.
- Construction continued on the new East Chicago Station. Passengers will begin using the new station in 2004.
- Fares were increased on July 15, 2003.

System Ridership Trend



# Northern Indiana Commuter Transportation District

## Group 5

### Operating Expense Summary

Operator Salaries/Wages	\$908,724
Other Salaries/Wages	\$9,640,629
Fringe	\$9,673,866
Services	\$1,526,242
Materials and Supplies	\$3,052,891
Utilities	\$1,934,782
Casualty/Liability	\$1,994,382
Purchased Transportation	\$0
Other	\$0
<b>Total</b>	<b>\$28,731,516</b>
Fixed Route Expenses	\$28,731,516
Demand Response Services	\$0

### Revenue Summary

Fare Revenue	\$13,944,737
Contract/Other	\$80,441
Local Assistance	\$3,895,478
State Assistance	\$6,701,580
Federal Assistance	\$4,109,280
<b>Total</b>	<b>\$28,731,516</b>

### Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 19, 20
U.S. Congressional	1, 2

### Productivity

Total Passenger Boardings	3,573,571
Total Vehicle Miles	3,233,628
Revenue Vehicle Miles	3,066,166
Revenue Vehicle Hours	87,573

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.89
Operating Expense per Passenger Trip	\$8.04
Passenger Trips per Total Vehicle Mile	1.11
Passenger Trips per Capita	21.84

### Financial Performance

Operating Subsidy	\$14,706,338
Operating Subsidy Ratio	51%
Locally Derived Income	\$17,920,656
Locally Derived Income Per Operating Expense	\$0.62
Fare Recovery Ratio	49%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982	Nippon/Shanyo	Yes	93+1wc	Electric
7	1992	Nippon/Shanyo	Yes	110+1wc	Electric
10	1992	Nippon/Shanyo	No	130	Electric
10	2000	Nippon/Shanyo	Yes	96+1wc	Electric

# Orange County

P.O. Box 267  
Paoli, IN 47454

(812) 723-4043 FAX: (812) 723-4487

Contact: Brian Self, Transportation Director

Email: brian@firstchancecenter.com

## General Information

**Type of Service** Subscription and Demand Response  
**Service Area** Orange County  
**Service Population** 19,306

## Service Hours

**Weekday** 4:00 am - 6:30 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$3.00 - \$8.00 (depending on length of trip)  
**Youth** N/A  
**Elderly/Disabled** N/A  
**Transfer** N/A  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	7
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
<b>Total</b>	<u>7</u>	<u>7</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	16
<b>Peak Hour Fleet</b>	13
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	24,392

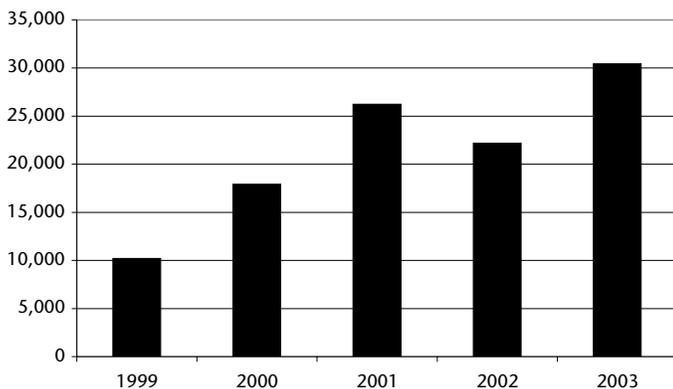
## Ridership Trends

<b>1999</b>	10,195
<b>2000</b>	17,928
<b>2001</b>	26,249
<b>2002</b>	22,202
<b>2003</b>	30,450

## 2003 Highlights

- 27% increase in ridership over 2002.
- Highest annual passenger boarding count in history of Orange County Transit.
- Received Gear-up funding for 4th consecutive year.

System Ridership Trend



# Orange County Transit Services

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$181,642
Other Salaries/Wages	\$0
Fringe	\$35,702
Services	\$20,043
Materials and Supplies	\$17,364
Utilities	\$2,673
Casualty/Liability	\$18,050
Purchased Transportation	\$0
Other	\$1,504
<b>Total</b>	<b>\$276,978</b>
Fixed Route Expenses	\$0
Demand Response Services	\$276,978

### Revenue Summary

Fare Revenue	\$27,965
Contract/Other	\$0
Local Assistance	\$124,986
State Assistance	\$41,342
Federal Assistance	\$82,685
<b>Total</b>	<b>\$276,978</b>

### Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

### Productivity

Total Passenger Boardings	30,450
Total Vehicle Miles	366,031
Revenue Vehicle Miles	279,093
Revenue Vehicle Hours	9,618

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$0.76
Operating Expense per Passenger Trip	\$9.10
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	1.58

### Financial Performance

Operating Subsidy	\$249,013
Operating Subsidy Ratio	90%
Locally Derived Income	\$152,951
Locally Derived Income Per Operating Expense	\$0.55
Fare Recovery Ratio	10%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1995	Dodge	Yes	9+2wc	Gas
1	1996	Dodge	No	14	Gas
3	1999	Dodge	No	7	Gas
2	2000	Dodge	Yes	9+2wc	Gas
2	2001	Dodge	No	7	Gas
1	2001	Dodge	Yes	3+2wc	Gas
2	2002	Dodge	Yes	9+2wc	Gas
2	2003	Dodge	No	7	Gas
1	2003	Dodge	Yes	9+2wc	Gas

# Plymouth

227 W. Jefferson Blvd., Room 1120

South Bend, IN 46601

(574) 287-1829 FAX: (574) 287-1840

Contact: Sandi Seanor, Executive Director

Email: sseanor@macog.com

## General Information

<b>Type of Service</b>	Demand Response/User-side Subsidy
<b>Service Area</b>	City of Plymouth
<b>Service Population</b>	9,840

## Service Hours

<b>Weekday</b>	8:00 am - 4:30 pm
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$3.00
<b>Youth</b>	\$3.00
<b>Elderly/Disabled</b>	\$1.50
<b>Transfer</b>	N/A
<b>Other/Special</b>	
Disabled fare \$3.00	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	6
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
<b>Total</b>	3	6

## Operation Characteristics

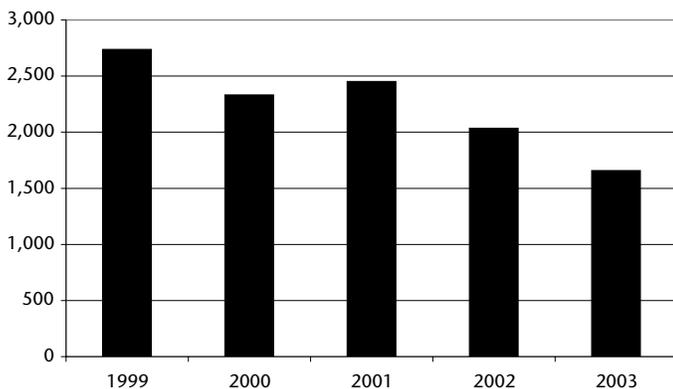
<b>Revenue Vehicles</b>	4
<b>Peak Hour Fleet</b>	3
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	451

## Ridership Trends

<b>1999</b>	2,738
<b>2000</b>	2,332
<b>2001</b>	2,452
<b>2002</b>	2,035
<b>2003</b>	1,658

## 2003 Highlights

System Ridership Trend



## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$5,024
Other Salaries/Wages	\$0
Fringe	\$3,143
Services	\$236
Materials and Supplies	\$1,466
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$6,201
Other	\$3,049
<b>Total</b>	<b>\$19,119</b>
Fixed Route Expenses	\$0
Demand Response Services	\$19,119

### Revenue Summary

Fare Revenue	\$2,417
Contract/Other	\$0
Local Assistance	\$5,809
State Assistance	\$3,112
Federal Assistance	\$7,781
<b>Total</b>	<b>\$19,119</b>

### Legislative District

Indiana Senate	5
Indiana House	17
U.S. Congressional	2

### Productivity

Total Passenger Boardings	1,658
Total Vehicle Miles	4,970
Revenue Vehicle Miles	2,833
Revenue Vehicle Hours	289

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.85
Operating Expense per Passenger Trip	\$11.53
Passenger Trips per Total Vehicle Mile	0.33
Passenger Trips per Capita	0.17

### Financial Performance

Operating Subsidy	\$16,702
Operating Subsidy Ratio	87%
Locally Derived Income	\$8,226
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	13%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1996	Chevrolet	No	7	Gas
1	1999	Dodge	Yes	10+1wc	Gas
1	1999	Ford	Yes	4+1wc	Gas
1	2001	Dodge	Yes	4+1wc	Gas

# Richmond

50 North 5th Street  
Richmond, IN 47374

(765) 983-7227 FAX: (765) 983-7305

Contact: Terri Quinter, Operations Manager

Email: transit@ci.richmond.in.us

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Richmond City Limits  
**Service Population** 39,124

## Service Hours

**Weekday** 6:15 am - 12:30 am  
**Saturday** 10:15 am - 5:45 pm  
**Sunday** No Service

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
Elderly Demand Response, Donation  
Pass \$25.00/Month; Student, E&D Pass  
\$17.00/Month

## Personnel

	Full-Time	Part-Time
Operations	17	1
Maintenance	1	0
Administration	3	0
<b>Total</b>	<b>21</b>	<b>1</b>

## Operation Characteristics

Revenue Vehicles	17
Peak Hour Fleet	17
Base Fleet	11
Fuel Consumption (gal)	47,193

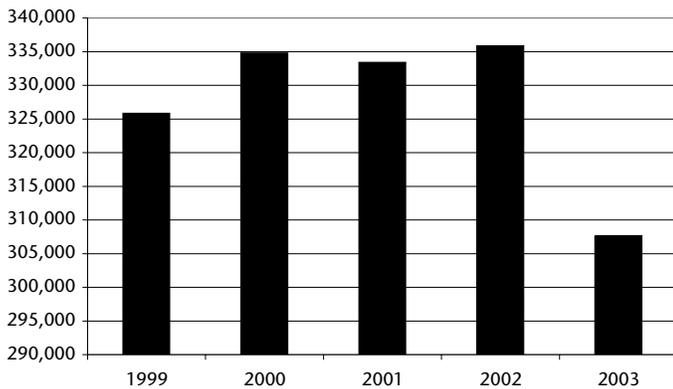
## Ridership Trends

1999	325,871
2000	334,798
2001	333,431
2002	335,894
2003	307,613

## 2003 Highlights

- The City of Richmond's Rose View Transit continues to serve citizens through evening transportation. In an effort to be more efficient, Rose View transit changed its evening service from a point-deviation service to a dial-a-ride service.
- The result has been an overwhelming response. Rose View is working with the City of Richmond officials to determine how to handle the huge response of the dial-a-ride service in the future.
- An additional vehicle is being considered for the dial-a-ride evening service for 2005.

System Ridership Trend



# Rose View Transit & Paratransit System

## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$530,681
Other Salaries/Wages	\$49,674
Fringe	\$208,443
Services	\$40,479
Materials and Supplies	\$77,473
Utilities	\$6,931
Casualty/Liability	\$34,637
Purchased Transportation	\$0
Other	\$12,973
<b>Total</b>	<b>\$961,291</b>
Fixed Route Expenses	\$679,159
Demand Response Services	\$282,132

### Revenue Summary

Fare Revenue	\$173,480
Contract/Other	\$20,278
Local Assistance	\$99,145
State Assistance	\$284,621
Federal Assistance	\$383,767
<b>Total</b>	<b>\$961,291</b>

### Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

### Productivity

Total Passenger Boardings	307,613
Total Vehicle Miles	381,140
Revenue Vehicle Miles	362,598
Revenue Vehicle Hours	31,872

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.52
Operating Expense per Passenger Trip	\$3.13
Passenger Trips per Total Vehicle Mile	0.81
Passenger Trips per Capita	7.86

### Financial Performance

Operating Subsidy	\$767,533
Operating Subsidy Ratio	80%
Locally Derived Income	\$292,903
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	18%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1988	Ford	No	12	Gas
2	1992	Chevrolet	No	6	Gas
2	1996	Ford	Yes	18+2wc	Diesel
1	1997	Dodge	Yes	12+2wc	Gas
2	1998	Ford	Yes	20+2wc	Diesel
1	1999	Ford	Yes	18+2wc	Diesel
1	2000	Dodge	Yes	12+2wc	Gas
2	2001	Ford	Yes	18+2wc	Diesel
2	2001	Dodge	Yes	12+2wc	Gas
1	2002	Ford	Yes	18+2wc	Diesel
1	2003	Dodge	Yes	12+2wc	Gas
1	2003	Ford	Yes	18+2wc	Diesel

# Seymour

301-309 N. Chestnut Street

Seymour, IN 47274

(812) 522-4020 FAX: (812) 523-6687

Contact: Edith Otte, Transit Manager

Email: seytransit@voyager.net

## General Information

Type of Service	Demand Response
Service Area	City of Seymour
Service Population	18,101

## Service Hours

Weekday	6:00 am - 6:00 pm
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	\$1.50
Youth	\$0.50 (children 10 and under)
Elderly/Disabled	\$1.00
Transfer	N/A
Other/Special	

Tokens: 10 for \$12.00 (regular fare), 10 for \$8.00 (seniors), 10 for \$4.00 (children under 10)  
 One-way fare may be paid in recyclable products (10 aluminum cans, 10—20 oz. plastic bottles, 4 plastic milk bottles or 4—2-liter pop bottles). Vehicle has storage containers on board for recyclable products.

## Personnel

	Full-Time	Part-Time
Operations	1	5
Maintenance	0	0
Administration	0	0
Total	1	5

## Operation Characteristics

Revenue Vehicles	5
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	9,125

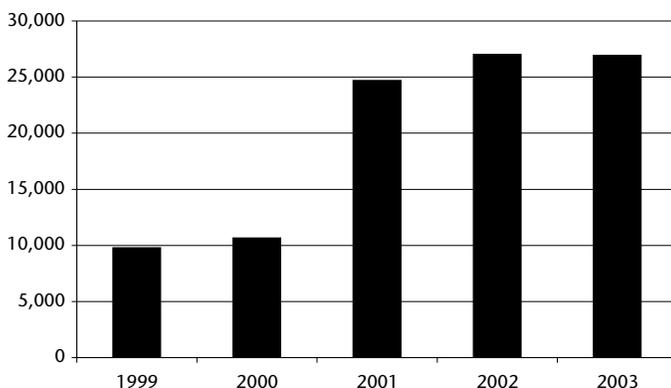
## Ridership Trends

1999	9,799
2000	10,665
2001	24,705
2002	27,032
2003	26,945

## 2003 Highlights

- Received two new buses in August, 2003. Both of these buses are equipped with recycle bins, so we can continue our Recycle to Ride program.

System Ridership Trend



# Seymour Transit (Recycle to Ride)

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$81,802
Other Salaries/Wages	\$0
Fringe	\$7,925
Services	\$14,335
Materials and Supplies	\$14,908
Utilities	\$1,795
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$4,981
<b>Total</b>	<b>\$125,746</b>
Fixed Route Expenses	\$0
Demand Response Services	\$125,746

### Revenue Summary

Fare Revenue	\$16,628
Contract/Other	\$0
Local Assistance	\$30,600
State Assistance	\$23,959
Federal Assistance	\$54,559
<b>Total</b>	<b>\$125,746</b>

### Legislative District

Indiana Senate	44
Indiana House	66
U.S. Congressional	9

### Productivity

Total Passenger Boardings	26,945
Total Vehicle Miles	58,251
Revenue Vehicle Miles	58,251
Revenue Vehicle Hours	5,163

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.16
Operating Expense per Passenger Trip	\$4.67
Passenger Trips per Total Vehicle Mile	0.46
Passenger Trips per Capita	1.49

### Financial Performance

Operating Subsidy	\$109,118
Operating Subsidy Ratio	87%
Locally Derived Income	\$47,228
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	13%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1995	Dodge	Yes	9+2wc	Gas
1	1998	Ford	Yes	11+2wc	Gas
1	2000	Dodge	Yes	9+2wc	Gas
2	2003	Ford	Yes	11+2wc	Gas

# SIDC

P.O. Box 367  
 Washington, IN 47501  
 (812) 257-1101 FAX: (812) 257-0119  
**Contact:** Becky Guthrie, Transportation Director  
**Email:** info@ridesolution.org

## General Information

**Type of Service** Demand Response  
**Service Area** Daviess, Greene, Martin, Pike and Sullivan  
**Service Population** 96,554

## Service Hours

**Weekday** 6:00 am - 6:00 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00 in-town, \$3.00 in-county, \$4.00 county-to-county  
**Youth** Same as base  
**Elderly/Disabled** Same as base  
**Transfer** N/A  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	8	7
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
<b>Total</b>	11	7

## Operation Characteristics

<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	57,656

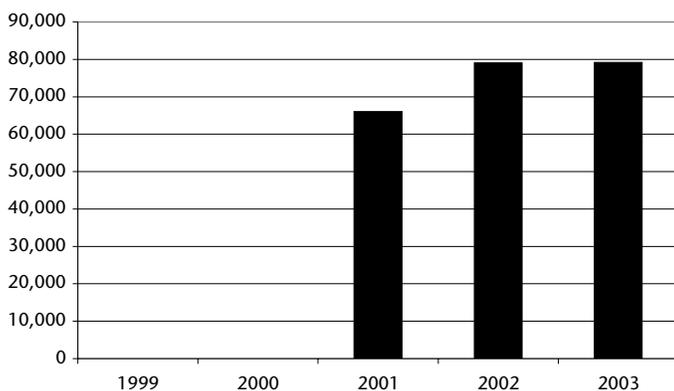
## Ridership Trends

<b>1999</b>	0
<b>2000</b>	0
<b>2001</b>	66,041
<b>2002</b>	79,092
<b>2003</b>	79,169

## 2003 Highlights

- May of 2003 Ride Solution was honored as one of the 10 most improved public transportation agencies in the nation by Metro Magazine.
- In October 2003, Ride Solution was the recipient of the ARC of Indiana's "Living in the Community" Award.
- The Ride Solution TAC began discussions with the Dubois County TAC to discuss possible RS expansion into Dubois County.
- Ride Solution was featured in several local newspaper articles.

System Ridership Trend



## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$216,863
Other Salaries/Wages	\$0
Fringe	\$69,405
Services	\$68,892
Materials and Supplies	\$60,229
Utilities	\$10,653
Casualty/Liability	\$26,467
Purchased Transportation	\$142,608
Other	\$148,234
<b>Total</b>	<b>\$743,351</b>
Fixed Route Expenses	\$0
Demand Response Services	\$743,351

### Revenue Summary

Fare Revenue	\$103,010
Contract/Other	\$0
Local Assistance	\$318,997
State Assistance	\$118,404
Federal Assistance	\$202,940
<b>Total</b>	<b>\$743,351</b>

### Legislative District

Indiana Senate	39, 48
Indiana House	45, 60, 62, 63, 64
U.S. Congressional	8

### Productivity

Total Passenger Boardings	79,169
Total Vehicle Miles	948,223
Revenue Vehicle Miles	909,013
Revenue Vehicle Hours	39,252

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$0.78
Operating Expense per Passenger Trip	\$9.39
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.82

### Financial Performance

Operating Subsidy	\$640,341
Operating Subsidy Ratio	86%
Locally Derived Income	\$422,007
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	14%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1993	GMC	No	12	Gas
1	1995	Dodge	Yes	12+2wc	Gas
2	1997	Dodge	Yes	12+2wc	Gas
3	1998	Dodge	Yes	7	Gas
1	2000	Dodge	No	7	Gas
1	2001	Ford	Yes	15	Gas
2	2002	Dodge	Yes	15	Gas
2	2003	Dodge	Yes	15	Gas
1	2003	Ford	Yes	10	Gas
1	2003	Chevy	No	4	Gas

# SIRPC

13091 Benedict Drive

Dillsboro, IN 47018

(812) 432-5215 FAX: (812) 432-3822

Contact: Julie Schafer, Community Services Director

Email: jschafer@lifetime-resources.org

## General Information

<b>Type of Service</b>	Point Deviation and Demand Response
<b>Service Area</b>	Dearborn, Decatur, Ripley, Jefferson, Ohio and Switzerland Counties
<b>Service Population</b>	143,580

## Service Hours

<b>Weekday</b>	6:00 am - 6:00 pm (Demand Response), 7:00 am - 6:00 pm (Point Deviation)
<b>Saturday</b>	Point Deviation Routes 9:00 a.m. - 4:00 p.m. (No Demand Response service)
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	Range from \$0.50 - \$4.00
<b>Youth</b>	under 5 Free, 5 - 12 half regular fare
<b>Elderly/Disabled</b>	half regular fare
<b>Transfer</b>	Free

### Other/Special

Discount card for Senior Nutrition Trips  
Tokens (equal to \$1.00 fare): Ten for \$8.00, Twenty for \$15.00, Forty for \$25.00. Tokens for Senior/Disabled/Children Half Price

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	22	8
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
<b>Total</b>	24	10

## Operation Characteristics

<b>Revenue Vehicles</b>	29
<b>Peak Hour Fleet</b>	27
<b>Base Fleet</b>	24
<b>Fuel Consumption (gal)</b>	50,624

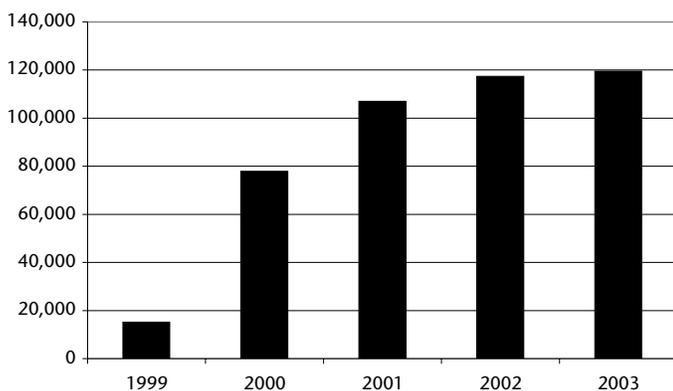
## Ridership Trends

<b>1999</b>	15,129
<b>2000</b>	77,904
<b>2001</b>	107,049
<b>2002</b>	117,404
<b>2003</b>	119,522

## 2003 Highlights

- 2003 Indiana Achievement Award for Large Impact.
- 2003 Commissioners Award for Excellence.
- Granted expansion to Decatur County to start in Jan. 2004.
- Approved to provide Medicaid Waiver Transportation.

System Ridership Trend



## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$364,737
Other Salaries/Wages	\$115,921
Fringe	\$70,327
Services	\$51,976
Materials and Supplies	\$87,995
Utilities	\$9,762
Casualty/Liability	\$70,589
Purchased Transportation	\$0
Other	\$31,183
<b>Total</b>	<b>\$802,490</b>
Fixed Route Expenses	\$0
Demand Response Services	\$802,490

### Revenue Summary

Fare Revenue	\$55,495
Contract/Other	\$0
Local Assistance	\$233,624
State Assistance	\$196,000
Federal Assistance	\$317,371
<b>Total</b>	<b>\$802,490</b>

### Legislative District

Indiana Senate	43, 45
Indiana House	55, 67, 68, 69
U.S. Congressional	6, 9

### Productivity

Total Passenger Boardings	119,522
Total Vehicle Miles	735,051
Revenue Vehicle Miles	720,350
Revenue Vehicle Hours	31,824

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.09
Operating Expense per Passenger Trip	\$6.71
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	1.00

### Financial Performance

Operating Subsidy	\$746,995
Operating Subsidy Ratio	93%
Locally Derived Income	\$289,119
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	7%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1994	Chevy	No	6	Gas
1	1996	Dodge	Yes	9+1wc	Gas
1	1997	Ford	Yes	14+2wc	Gas
2	1997	Dodge	Yes	4+1wc	Gas
2	1999	Dodge	No	6	Gas
2	1999	Dodge	Yes	9+1wc	Gas
4	2000	Dodge	No	14	Gas
4	2000	Dodge	Yes	9+2wc	Gas
3	2001	Dodge	No	6	Gas
5	2002	Dodge	Yes	9+2wc	Gas
2	2003	Chevy	Yes	4+1wc	Gas
1	2004	Dodge	Yes	9+2wc	Gas

# SITS

P.O. Box 547

Corydon, IN 47112

(812) 738-1681

FAX: (812) 734-1036

Contact: Roland Lemus, Regional Transportation Director

Email: [brrtrdir@brsinc.org](mailto:brrtrdir@brsinc.org)

## General Information

<b>Type of Service</b>	Subscription, Demand Response and Deviated Fixed-Route
<b>Service Area</b>	Crawford, Harrison, Scott and Washington Counties
<b>Service Population</b>	95,251

## Service Hours

<b>Weekday</b>	6:00 am - 6:00 pm
<b>Saturday</b>	By Request
<b>Sunday</b>	By Request

## Fare Structure

<b>Base</b>	\$3.00 (0 to 10 miles), \$4.00 (11 to 24 miles), \$5.00 (over 24 miles)
<b>Youth</b>	N/A
<b>Elderly/Disabled</b>	N/A
<b>Transfer</b>	N/A
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	15	4
<b>Maintenance</b>	0	0
<b>Administration</b>	5	1
<b>Total</b>	<u>20</u>	<u>5</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	31
<b>Peak Hour Fleet</b>	30
<b>Base Fleet</b>	20
<b>Fuel Consumption (gal)</b>	35,180

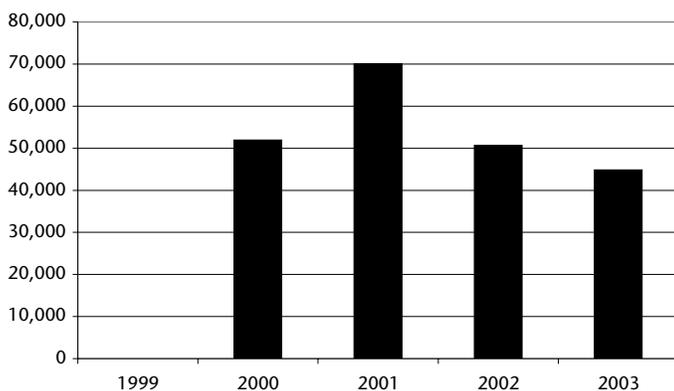
## Ridership Trends

<b>1999</b>	0
<b>2000</b>	51,955
<b>2001</b>	70,107
<b>2002</b>	50,686
<b>2003</b>	44,854

## 2003 Highlights

- SITS Regional Transportation Director was nominated and selected as an INCOST board member for the Southern Indiana area.
- Fare revenue increased by 60%.
- Developed a vehicle cleaning agreement with BRS Industrial Services to ensure the interior and exterior of our vehicles are clean for the public.
- Revised the SITS Rider's Guide and webpage for marketing purposes.
- Upgraded vehicle maintenance program from a manual to a computerized system.

System Ridership Trend



# Southern Indiana Transit

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$312,361
Other Salaries/Wages	\$0
Fringe	\$39,583
Services	\$47,989
Materials and Supplies	\$62,373
Utilities	\$13,541
Casualty/Liability	\$44,217
Purchased Transportation	\$42,227
Other	\$58,294
<b>Total</b>	<b>\$620,585</b>
Fixed Route Expenses	\$0
Demand Response Services	\$620,585

### Revenue Summary

Fare Revenue	\$38,095
Contract/Other	\$0
Local Assistance	\$159,649
State Assistance	\$197,746
Federal Assistance	\$225,095
<b>Total</b>	<b>\$620,585</b>

### Legislative District

Indiana Senate	44, 45, 47
Indiana House	62, 66, 70, 73

U.S. Congressional 9

### Productivity

Total Passenger Boardings	44,854
Total Vehicle Miles	484,828
Revenue Vehicle Miles	439,106
Revenue Vehicle Hours	6,880

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.28
Operating Expense per Passenger Trip	\$13.84
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.47

### Financial Performance

Operating Subsidy	\$582,490
Operating Subsidy Ratio	94%
Locally Derived Income	\$197,744
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	6%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1997	Dodge	No	14	Gas
3	1998	Ford	No	14	Gas
1	1998	Dodge	No	7	Gas
1	1999	Ford	No	14	Gas
3	2000	Dodge	No	7	Gas
2	2000	Chevrolet	No	7	Gas
1	2000	Dodge	Yes	9+2wc	Gas
2	2000	Dodge	No	14	Gas
2	2001	Dodge	Yes	9+2wc	Gas
2	2001	Dodge	No	14	Gas
1	2001	Dodge	No	5	Gas
1	2001	Ford	No	7	Gas
1	2001	Ford	Yes	8+1wc	Gas
1	2002	Dodge	No	7	Gas
2	2002	Dodge	Yes	9+2wc	Gas
2	2002	Dodge	No	14	Gas
1	2003	Dodge	No	7	Gas
2	2003	Chevy	No	7+2wc	Gas
2	2003	Dodge	No	14	Gas

# South Bend

901 East Northside Blvd., P.O. Box 1437  
 South Bend, IN 46624  
 (574) 239-2308 FAX: (574) 239-2309  
**Contact:** Marlo W. Mangus, CPA, Controller  
**Email:** mmangus@sbtranspo.com

## General Information

<b>Type of Service</b>	Fixed Route, Demand Response & Downtown Circulator
<b>Service Area</b>	South Bend & Mishawaka Metropolitan Area
<b>Service Population</b>	154,346

## Service Hours

<b>Weekday</b>	4:50 am - 10:10 pm
<b>Saturday</b>	6:50 am - 7:00 pm
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$0.75
<b>Youth</b>	\$0.75
<b>Elderly/Disabled</b>	\$0.35
<b>Transfer</b>	Free
<b>Other/Special</b>	
Pass	\$30.00/Month
Student Pass	\$25.00/Month

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	74	16
<b>Maintenance</b>	20	2
<b>Administration</b>	5	4
<b>Total</b>	99	22

## Operation Characteristics

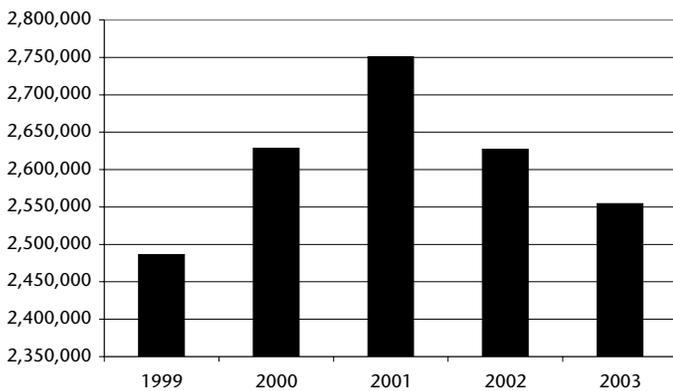
<b>Revenue Vehicles</b>	64
<b>Peak Hour Fleet</b>	53
<b>Base Fleet</b>	37
<b>Fuel Consumption (gal)</b>	425,459

## Ridership Trends

<b>1999</b>	2,486,602
<b>2000</b>	2,628,401
<b>2001</b>	2,751,039
<b>2002</b>	2,627,101
<b>2003</b>	2,554,384

## 2003 Highlights

System Ridership Trend



# South Bend Public Transportation Corporation

## Group 1

### Operating Expense Summary

Operator Salaries/Wages	\$2,850,837
Other Salaries/Wages	\$1,229,705
Fringe	\$1,290,074
Services	\$742,361
Materials and Supplies	\$703,977
Utilities	\$209,713
Casualty/Liability	\$750,217
Purchased Transportation	\$0
Other	\$119,241
<b>Total</b>	<b>\$7,896,125</b>
Fixed Route Expenses	\$7,422,358
Demand Response Services	\$473,768

### Revenue Summary

Fare Revenue	\$1,163,287
Contract/Other	\$276,393
Local Assistance	\$3,232,200
State Assistance	\$2,119,245
Federal Assistance	\$1,105,000
<b>Total</b>	<b>\$7,896,125</b>

### Legislative District

Indiana Senate	9, 10, 11
Indiana House	5, 6, 7, 8, 21, 48

U.S. Congressional 2

### Productivity

Total Passenger Boardings	2,554,384
Total Vehicle Miles	1,924,147
Revenue Vehicle Miles	1,835,639
Revenue Vehicle Hours	124,930

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.10
Operating Expense per Passenger Trip	\$3.09
Passenger Trips per Total Vehicle Mile	1.33
Passenger Trips per Capita	16.55

### Financial Performance

Operating Subsidy	\$6,456,445
Operating Subsidy Ratio	82%
Locally Derived Income	\$4,671,880
Locally Derived Income Per Operating Expense	\$0.59
Fare Recovery Ratio	15%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
17	1987	Flexible	No	40	Diesel
4	1991	Flexible	No	39	Diesel
4	1996	AVS	Yes	22+2wc	Electric
5	1999	Champion	Yes	12+3wc	Diesel
11	1999	Gillig	Yes	35+2wc	Diesel
3	2001	Champion	Yes	12+3wc	Diesel
10	2002	Gillig	Yes	35+2wc	Diesel
10	2003	Gillig	Yes	35+2wc	Diesel

# TARC - New Albany, Clarksville, Jeffersonville

1000 West Broadway

Louisville, KY 40203

(502) 561-5100 FAX: (502) 213-3244

Contact: J. Barry Barker, Executive Director

Email: jbarrybarker@ridetarc.org

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	New Albany, Clarksville, and Jeffersonville City Limits
<b>Service Population</b>	86,365

## Service Hours

<b>Weekday</b>	5:30 am - 11:00 pm
<b>Saturday</b>	6:45 am - 11:00 pm
<b>Sunday</b>	7:45 am - 9:30 pm

## Fare Structure

<b>Base</b>	\$1.00 Peak, \$0.75 Off-Peak
<b>Youth</b>	\$0.50 with ID card
<b>Elderly/Disabled</b>	\$0.50 with ID card
<b>Transfer</b>	Free
<b>Other/Special</b>	
	FareSaver Tickets \$5.00/10 Tickets
	FareSaver E&D Tickets \$4.00/10 Tickets; Monthly Pass \$23.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	419	54
<b>Maintenance</b>	130	0
<b>Administration</b>	65	0
<b>Total</b>	614	54

## Operation Characteristics

<b>Revenue Vehicles</b>	258
<b>Peak Hour Fleet</b>	15
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	153,406

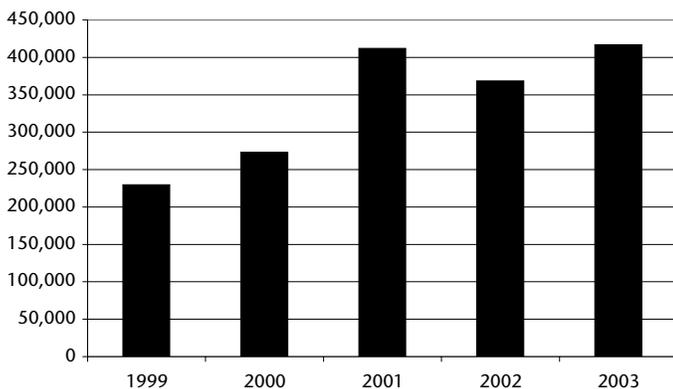
## Ridership Trends

<b>1999</b>	229,659
<b>2000</b>	273,377
<b>2001</b>	411,934
<b>2002</b>	368,431
<b>2003</b>	416,845

## 2003 Highlights

- Completed the installation of bicycle racks on all 258 fixed route coaches. Up to 7,500 bicycles are carried per month on TARC buses.
- Initiated the Smart Commute location efficient mortgage program in partnership with Fannie Mae, Metro Louisville Government.
- Developed a new Route and Child Care Map to assist passengers in coordinating transportation and child care services.

System Ridership Trend



# Transit Authority of River City

## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$885,426
Other Salaries/Wages	\$436,105
Fringe	\$762,589
Services	\$110,497
Materials and Supplies	\$276,798
Utilities	\$33,794
Casualty/Liability	\$55,238
Purchased Transportation	\$491,194
Other	\$29,044
<b>Total</b>	<b>\$3,080,685</b>
Fixed Route Expenses	\$2,649,389
Demand Response Services	\$431,296

### Revenue Summary

Fare Revenue	\$362,416
Contract/Other	\$31,219
Local Assistance	\$2,055,871
State Assistance	\$591,110
Federal Assistance	\$40,069
<b>Total</b>	<b>\$3,080,685</b>

### Legislative District

Indiana Senate	46
Indiana House	71, 72

U.S. Congressional 9

### Productivity

Total Passenger Boardings	416,845
Total Vehicle Miles	612,374
Revenue Vehicle Miles	577,842
Revenue Vehicle Hours	36,295

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.03
Operating Expense per Passenger Trip	\$7.39
Passenger Trips per Total Vehicle Mile	0.68
Passenger Trips per Capita	4.83

### Financial Performance

Operating Subsidy	\$2,687,050
Operating Subsidy Ratio	87%
Locally Derived Income	\$2,449,506
Locally Derived Income Per Operating Expense	\$0.80
Fare Recovery Ratio	12%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
9	1987	Chance	Yes	17+1wc	Diesel
36	1989	Flexible	Yes	45+2wc	Diesel
38	1994	Flexible	Yes	45+2wc	Diesel
11	1995	Orion	Yes	21+2wc	Diesel
5	1998	Chance	Yes	22+2wc	Diesel
27	1998	Gillig	Yes	40+2wc	Diesel
64	1999	Gillig	Yes	40+2wc	Diesel
8	2000	Gillig	Yes	28+2wc	Diesel
12	2000	Gillig	Yes	40+2wc	Diesel
11	2001	Gillig	Yes	40+2wc	Diesel
17	2002	Gillig	Yes	28+2wc	Diesel
20	2003	Gillig	Yes	40+2wc	Diesel

# Terre Haute

901 South 14th Street  
 Terre Haute, IN 47807  
 (812) 235-0109 FAX: (812) 235-0109  
**Contact:** Brad Miller, General Manager  
**Email:** Brad.Miller@terrehaute.in.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Terre Haute City Limits  
**Service Population** 61,944

## Service Hours

**Weekday** 6:00 am - 6:00pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.35  
**Transfer** N/A  
**Other/Special**  
 Transit Pass \$25.00/Month; \$10.00/14-Ride Ticket

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	15	0
<b>Maintenance</b>	5	0
<b>Administration</b>	5	0
<b>Total</b>	<u>25</u>	<u>0</u>

## Operation Characteristics

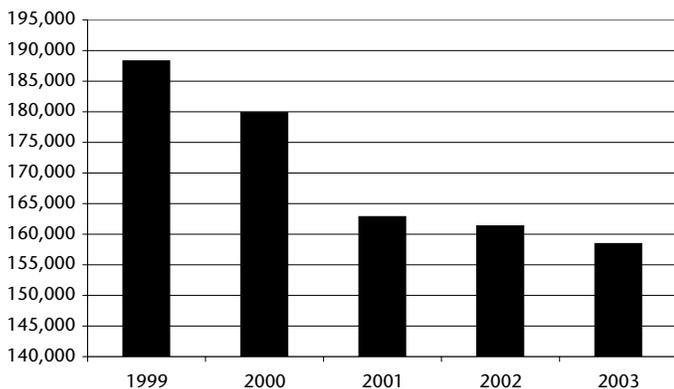
<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	50,842

## Ridership Trends

<b>1999</b>	188,321
<b>2000</b>	179,894
<b>2001</b>	162,870
<b>2002</b>	161,346
<b>2003</b>	158,492

## 2003 Highlights

System Ridership Trend



# Transit Utility for the City of Terre Haute

## Group 2

### Operating Expense Summary

Operator Salaries/Wages	\$409,973
Other Salaries/Wages	\$324,604
Fringe	\$303,595
Services	\$8,591
Materials and Supplies	\$62,898
Utilities	\$34,696
Casualty/Liability	\$38,634
Purchased Transportation	\$60,044
Other	\$86,655
<b>Total</b>	<b>\$1,329,690</b>
Fixed Route Expenses	\$1,013,592
Demand Response Services	\$316,098

### Revenue Summary

Fare Revenue	\$101,908
Contract/Other	\$5,395
Local Assistance	\$373,781
State Assistance	\$190,267
Federal Assistance	\$658,339
<b>Total</b>	<b>\$1,329,690</b>

### Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46

U.S. Congressional 8

### Productivity

Total Passenger Boardings	158,492
Total Vehicle Miles	286,421
Revenue Vehicle Miles	279,895
Revenue Vehicle Hours	31,375

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.64
Operating Expense per Passenger Trip	\$8.39
Passenger Trips per Total Vehicle Mile	0.55
Passenger Trips per Capita	2.56

### Financial Performance

Operating Subsidy	\$1,222,387
Operating Subsidy Ratio	92%
Locally Derived Income	\$481,084
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	8%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1994	Ford/Supreme	Yes	14+2wc	Diesel
1	1996	Ford/Supreme	Yes	14+2wc	Diesel
3	1997	Ford/Supreme	Yes	14+2wc	Diesel
2	1999	Ford/Supreme	Yes	14+2wc	Diesel
2	1999	Ford/Supreme	Yes	14+2wc	Diesel
1	2001	Ford/Supreme	Yes	14+2wc	Diesel
1	2002	Ford/Supreme	Yes	14+2wc	Diesel
1	2002	Ford/Supreme	Yes	14+2wc	Diesel
1	2003	Ford/Supreme	Yes	14+2wc	Diesel

# Union County

615 West High, P.O. Box 333

Liberty, IN 47353

(765) 458-7277

FAX: (765) 458-7722

Contact: Beth McCoy, Transit Coordinator

Email: owenmcoy@uconline.com

## General Information

<b>Type of Service</b>	Demand Response and Subscription Services
<b>Service Area</b>	Union County with referral trips from Fayette, Rush, and Wayne Counties
<b>Service Population</b>	7,349

## Service Hours

<b>Weekday</b>	6:00 am - 5:00 pm, evening hours upon request
<b>Saturday</b>	On Request
<b>Sunday</b>	On Request

## Fare Structure

<b>Base</b>	Zone 1 - \$0.75, Zone 2 - \$1.00, Zone 3 - \$1.25, Zone 4 - \$1.50, Zone 5 - \$1.75, Zone 6 - \$3.50
<b>Youth</b>	N/A
<b>Elderly/Disabled</b>	N/A
<b>Transfer</b>	N/A
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	12
<b>Maintenance</b>	0	0
<b>Administration</b>	1	2
<b>Total</b>	3	14

## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	9
<b>Fuel Consumption (gal)</b>	18,037

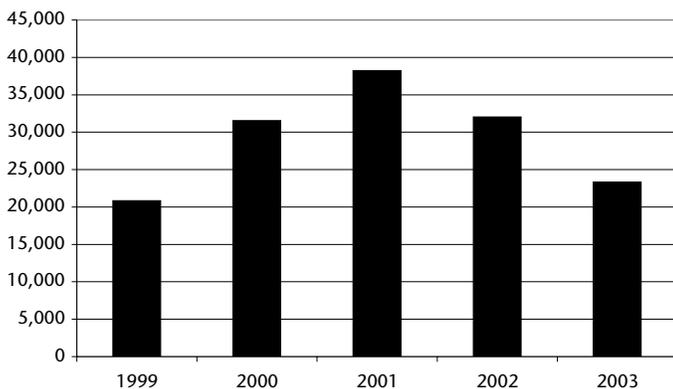
## Ridership Trends

<b>1999</b>	20,834
<b>2000</b>	31,565
<b>2001</b>	38,220
<b>2002</b>	32,056
<b>2003</b>	23,328

## 2003 Highlights

- Whitewater Valley Transportation Team graduated from The Community Transportation Initiative's Transit Academy, June 2003. Members of the Team included: Cathy Pelsor, Franklin County Transportation; Jeff Markley, Green Acres; Bonnie Blades, Union County Transit, and Laura Centers, Consumer.

System Ridership Trend



# Union County Transit Service

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$90,929
Other Salaries/Wages	\$39,390
Fringe	\$13,310
Services	\$1,538
Materials and Supplies	\$51,573
Utilities	\$1,405
Casualty/Liability	\$27,638
Purchased Transportation	\$0
Other	\$7,209
<b>Total</b>	<b>\$232,992</b>
Fixed Route Expenses	\$0
Demand Response Services	\$232,992

### Revenue Summary

Fare Revenue	\$30,158
Contract/Other	\$0
Local Assistance	\$62,154
State Assistance	\$55,128
Federal Assistance	\$85,552
<b>Total</b>	<b>\$232,992</b>

### Legislative District

Indiana Senate	43
Indiana House	55

U.S. Congressional 6

### Productivity

Total Passenger Boardings	23,328
Total Vehicle Miles	204,847
Revenue Vehicle Miles	178,128
Revenue Vehicle Hours	10,578

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.14
Operating Expense per Passenger Trip	\$9.99
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	3.17

### Financial Performance

Operating Subsidy	\$202,834
Operating Subsidy Ratio	87%
Locally Derived Income	\$92,312
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	13%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1992	Ford	No	15	Gas
1	1995	Dodge	Yes	11+1wc	Gas
1	1996	Dodge	Yes	11+1wc	Gas
1	1997	Dodge	Yes	11+1wc	Gas
2	1999	Dodge	Yes	6+2wc	Gas
1	2000	Dodge	No	15	Gas
2	2003	Ford	Yes	11+1wc	Gas

# Wabash County

239 Bond Street, P.O. Box 447

Wabash, IN 46992

(260) 563-4475

FAX: (260) 569-1535

Contact: Beverly Ferry, Executive Director

Email: wccoanetusa1.net

## General Information

**Type of Service** Demand Response  
**Service Area** Wabash County  
**Service Population** 34,960

## Service Hours

**Weekday** 4:45 am - 5:00 pm  
**Saturday** By appointment  
**Sunday** By appointment

## Fare Structure

**Base** \$1.00 City Limits, \$2.00 County  
**Youth** \$1.00 City Limits, \$2.00 County  
**Elderly/Disabled** Donation  
**Transfer** N/A  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	7
<b>Maintenance</b>	1	1
<b>Administration</b>	2	0
<b>Total</b>	<u>8</u>	<u>8</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	10,063

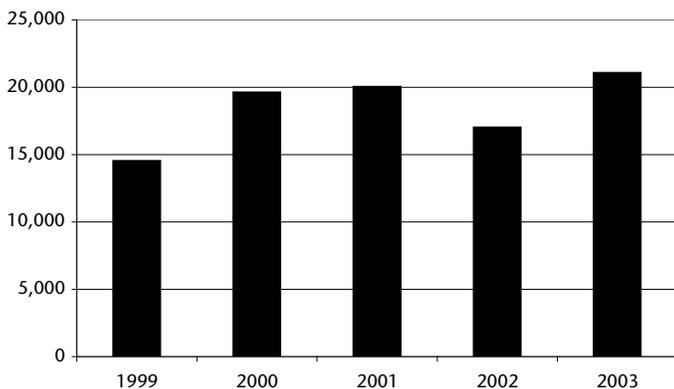
## Ridership Trends

<b>1999</b>	14,565
<b>2000</b>	19,659
<b>2001</b>	20,067
<b>2002</b>	17,055
<b>2003</b>	21,115

## 2003 Highlights

- Promoted public transit at the county fair with our newest van.
- Worked with a group of parents from a parochial school to offer transportation to out-of-town families interested in attending that small school.
- Began a working relationship with a private counseling center to enable adults and children to participate in group therapy.
- Sponsored a Chamber of Commerce Business Before Hours breakfast and presented information about our public transit system.
- Five out of the last six months of the year set all time ridership records.

System Ridership Trend



# Wabash County Transit

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$71,114
Other Salaries/Wages	\$55,364
Fringe	\$9,448
Services	\$8,667
Materials and Supplies	\$43,038
Utilities	\$10,418
Casualty/Liability	\$16,799
Purchased Transportation	\$0
Other	\$15,660
<b>Total</b>	<b>\$230,508</b>
Fixed Route Expenses	\$0
Demand Response Services	\$230,508

### Revenue Summary

Fare Revenue	\$10,482
Contract/Other	\$0
Local Assistance	\$65,466
State Assistance	\$44,547
Federal Assistance	\$110,013
<b>Total</b>	<b>\$230,508</b>

### Legislative District

Indiana Senate	17, 18
Indiana House	22

U.S. Congressional 5

### Productivity

Total Passenger Boardings	21,115
Total Vehicle Miles	166,810
Revenue Vehicle Miles	157,958
Revenue Vehicle Hours	13,899

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.38
Operating Expense per Passenger Trip	\$10.92
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.60

### Financial Performance

Operating Subsidy	\$220,026
Operating Subsidy Ratio	95%
Locally Derived Income	\$75,948
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	5%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1985	GMC	Yes	1+2wc	Gas
1	1991	Dodge	Yes	9+1wc	Gas
2	1995	Dodge	Yes	9+1wc	Gas
1	1998	Dodge	Yes	9+1wc	Gas
1	1999	Dodge	No	13	Gas
1	2000	Dodge	Yes	4+2wc	Gas
1	2002	Dodge	Yes	10+1wc	Gas

# Washington

2100 East Memorial Avenue

Washington, IN 47501

(812) 254-4564 FAX: (812) 254-8231

Contact: Louis Dant, Transportation Manager

Email: citytran@dmrtc.net

## General Information

**Type of Service** Fixed Route with Route Deviation  
**Service Area** Washington City Limits  
**Service Population** 11,380

## Service Hours

**Weekday** 7:00 am - 5:00 pm  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.75  
**Transfer** N/A  
**Other/Special**

Elderly & Disabled Fare \$0.25 with AOA Coupon  
 ADA Paratransit Service \$1.50 (certified riders)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	2
<b>Maintenance</b>	0	0
<b>Administration</b>	0	0
<b>Total</b>	<u>1</u>	<u>2</u>

## Operation Characteristics

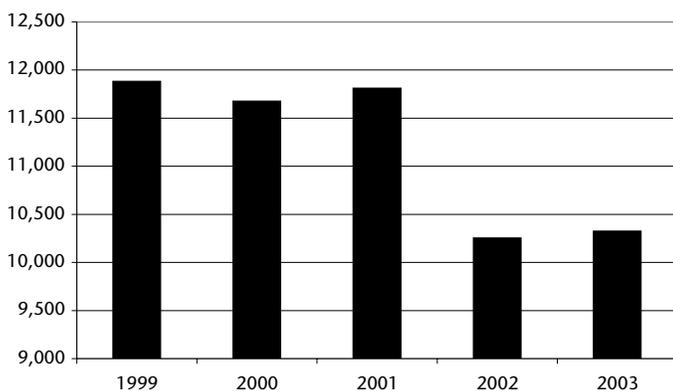
<b>Revenue Vehicles</b>	5
<b>Peak Hour Fleet</b>	2
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	5,303

## Ridership Trends

<b>1999</b>	11,884
<b>2000</b>	11,677
<b>2001</b>	11,814
<b>2002</b>	10,255
<b>2003</b>	10,325

## 2003 Highlights

System Ridership Trend



# Washington Transit System

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$29,959
Other Salaries/Wages	\$0
Fringe	\$9,413
Services	\$17,050
Materials and Supplies	\$10,626
Utilities	\$4,665
Casualty/Liability	\$7,236
Purchased Transportation	\$0
Other	\$1,838
<b>Total</b>	<b>\$80,787</b>
Fixed Route Expenses	\$80,787
Demand Response Services	\$0

### Revenue Summary

Fare Revenue	\$4,663
Contract/Other	\$0
Local Assistance	\$20,811
State Assistance	\$17,813
Federal Assistance	\$37,500
<b>Total</b>	<b>\$80,787</b>

### Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

### Productivity

Total Passenger Boardings	10,325
Total Vehicle Miles	29,634
Revenue Vehicle Miles	29,634
Revenue Vehicle Hours	2,480

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.73
Operating Expense per Passenger Trip	\$7.82
Passenger Trips per Total Vehicle Mile	0.35
Passenger Trips per Capita	0.91

### Financial Performance

Operating Subsidy	\$76,124
Operating Subsidy Ratio	94%
Locally Derived Income	\$25,474
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	6%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1992	Dodge	Yes	6+2wc	Gas
1	1994	Dodge	Yes	6+2wc	Gas
3	1996	Ford	Yes	18+2wc	Gas

# Waveland

660 North 36th Street, P.O. Box 4727

Lafayette, IN 47903

(765) 447-7683 FAX: (765) 447-6862

Contact: Dawn Layton, Transportation Coordinator

Email: dlayton@areaivagency.org

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Brookston, Clarks Hill, Hillsboro, Rossville, Boswell, and Waveland
<b>Service Population</b>	5,642

## Service Hours

<b>Weekday</b>	24 hours per day
<b>Saturday</b>	24 hours per day
<b>Sunday</b>	24 hours per day

## Fare Structure

<b>Base</b>	N/A
<b>Youth</b>	N/A
<b>Elderly/Disabled</b>	N/A
<b>Transfer</b>	N/A
<b>Other/Special</b>	Contributions from passengers

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
<b>Total</b>	1	0

## Operation Characteristics

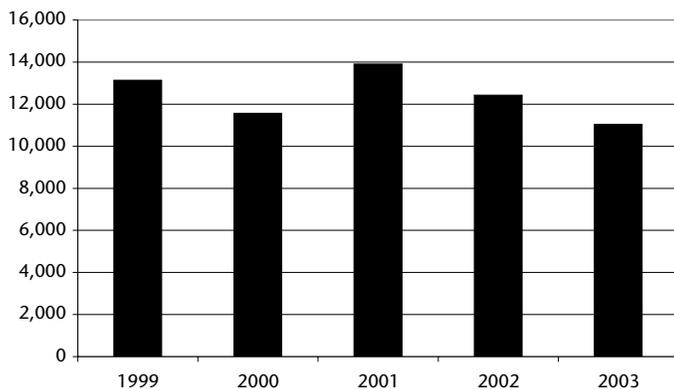
<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	2,851

## Ridership Trends

<b>1999</b>	13,134
<b>2000</b>	11,563
<b>2001</b>	13,901
<b>2002</b>	12,422
<b>2003</b>	11,048

## 2003 Highlights

System Ridership Trend



# Waveland Volunteer Transportation System

## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$33,588
Other Salaries/Wages	\$21,086
Fringe	\$8,733
Services	\$3,211
Materials and Supplies	\$10,133
Utilities	\$3,207
Casualty/Liability	\$6,773
Purchased Transportation	\$0
Other	\$40,184
<b>Total</b>	<b>\$126,915</b>
Fixed Route Expenses	\$0
Demand Response Services	\$126,915

### Revenue Summary

Fare Revenue	\$4,576
Contract/Other	\$0
Local Assistance	\$61,807
State Assistance	\$12,335
Federal Assistance	\$48,197
<b>Total</b>	<b>\$126,915</b>

### Legislative District

Indiana Senate	6, 7, 22, 23
Indiana House	15, 24, 28, 41, 42
U.S. Congressional	4, 8

### Productivity

Total Passenger Boardings	11,048
Total Vehicle Miles	24,794
Revenue Vehicle Miles	24,794
Revenue Vehicle Hours	N/A

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.12
Operating Expense per Passenger Trip	\$11.49
Passenger Trips per Total Vehicle Mile	0.45
Passenger Trips per Capita	1.96

### Financial Performance

Operating Subsidy	\$122,339
Operating Subsidy Ratio	96%
Locally Derived Income	\$66,383
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	4%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1990	Dodge	Yes	9+1wc	Gas
4	1994	Dodge	No	13	Gas
1	1995	Dodge	Yes	12+2wc	Gas
1	2003	Dodge	Yes	12+1wc	Gas

Elderly/Disabled  
(Section 5310)  
Transportation Providers

**SECTION FOUR**

# ELDERLY/DISABLED (SECTION 5310) TRANSPORTATION PROVIDERS

Section 5310 of the Federal Transit Act authorizes federal capital assistance grants to meet the special needs of elderly persons and persons with disabilities where public mass transportation services are unavailable, insufficient or inappropriate. Eligible applicants include private, non-profit organizations and public bodies that coordinate specialized transportation services.

Indiana annually receives about \$1.8 million in federal funds to distribute on an 80 percent federal and 20 percent local matching basis. Eligible equipment requests include passenger vehicles, accessibility equipment and communication systems.

The Indiana Department of Transportation Public Transit Section solicits Section 5310 applications, selects projects, executes grant awards, buys equipment and monitors vehicle operation. To participate in the Section 5310 program, an applicant must submit an application that meets the following criteria: coordination, need, service and capacity.

Further questions about the Section 5310 program should be directed to Brian Jones, Section 5310 Program Manager, at 317/232-1493 or [bjones@indot.state.in.us](mailto:bjones@indot.state.in.us).

The following agencies, listed by county, are currently operating Section 5310 vehicles:

	<u>PHONE NUMBER</u>
<b>ADAMS</b>	
Adams County Council on Aging.....	260/724-8237
<b>ALLEN</b>	
Allen County Council on Aging.....	260/426-0060
Community Transportation Network.....	260/432-2277
Turnstone Center .....	260/483-2100
<b>BARTHOLOMEW</b>	
Developmental Services .....	812/376-9404
Quinco Behavioral.....	812/348-7453
<b>BENTON</b>	
CDC Resources .....	574/583-8227
<b>BLACKFORD</b>	
Carey Services.....	765/668-8961
Community and Family Services.....	260/726-9318
Lifestream Services .....	765/759-1121
<b>BOONE</b>	
Boone County Senior Services .....	765/482-5220
<b>BROWN</b>	
Developmental Services .....	812/376-9404
Quinco Behavioral.....	812/348-7453
<b>CARROLL</b>	
Carroll County Council on Aging .....	765/564-2772
CDC Resources .....	574/583-8227

PHONE NUMBER

**CASS**

Cass County Council on Aging ..... 574/722-2424  
Peak Community Services..... 574/753-4104

**CLARK**

Lifespan Resources..... 812/948-8330  
LifeSpring Mental Health Services ..... 812/280-2080  
New Hope Services of Jeffersonville..... 812/288-8248  
YMCA of Southern Indiana ..... 812/256-2005

**CLAY**

Child Adult Resource Services..... 765/569-2076

**CLINTON**

Paul Phillippe Resource Center ..... 765/659-4060

**CRAWFORD**

Blue River Services, Inc. .... 812/738-2408  
Older Americans Services Corporation ..... 812/865-3352

**DAVISS**

Four Rivers Resource Services..... 812/254-4471  
Senior and Family Services..... 812/254-1881

**DEARBORN**

LifeTime Resources ..... 812/432-5215  
New Horizons Rehabilitation Services ..... 812/934-4528

**DECATUR**

Area XI Agency on Aging..... 812/372-6918  
Developmental Services ..... 812/376-9404  
Quinco Behavioral..... 812/348-7453

**DEKALB**

DeKalb County Council on Aging..... 260/925-3311  
Northeastern Center..... 260/347-4400  
RISE, Inc. .... 260/665-9408

**DELAWARE**

Comprehensive Mental Health Services of East Central Indiana ..... 765/288-1928  
Lifestream Services ..... 765/759-1121

**ELKHART**

Association for the Disabled of Elkhart County..... 574/295-3167  
City of Nappanee ..... 574/773-2112

**FAYETTE**

Achieva Resources Corporation, Inc. .... 765/827-1171  
Fayette County Council on Aging ..... 765/827-1511

**FLOYD**

Lifespan Resources..... 812/948-8330  
LifeSpring Mental Health Services ..... 812/280-2080  
Rauch, Inc..... 812/945-4063  
YMCA of Southern Indiana ..... 812/256-2005

	<u>PHONE NUMBER</u>
<b>FOUNTAIN</b>	
Community Action Program of Western Indiana .....	765/762-0420
Child Adult Resource Services.....	765/569-2076
<b>FRANKLIN</b>	
New Horizons Rehabilitation Services .....	812/934-4528
<b>FULTON</b>	
Fulton County Council on Aging .....	574/223-6953
<b>GIBSON</b>	
Gibson County Area Rehabilitation Centers .....	812/386-6312
<b>GRANT</b>	
Carey Services.....	765/668-8961
Lifestream Services .....	765/759-1121
<b>GREENE</b>	
Four Rivers Resource Services.....	812/254-4471
Senior and Family Services.....	812/254-1881
<b>HAMILTON</b>	
PrimeLife Enrichment, Inc. ....	317/815-7000
<b>HANCOCK</b>	
Independent Residential Living .....	317/861-0032
<b>HARRISON</b>	
Blue River Services, Inc. ....	812/738-2408
Lifespan Resources.....	812/948-8330
LifeSpring Mental Health Services .....	812/280-2080
<b>HENDRICKS</b>	
Hendricks County Senior Services .....	317/745-4303
Sycamore Services.....	317/745-4715
<b>HENRY</b>	
Comprehensive Mental Health Services of East Central Indiana .....	765/288-1928
Lifestream Services .....	765/759-1121
<b>HUNTINGTON</b>	
Huntington County Council on Aging .....	260/356-3006
<b>JACKSON</b>	
Area XI Agency on Aging.....	812/372-6918
Developmental Services .....	812/376-9404
Quinco Behavioral.....	812/348-7453
<b>JASPER</b>	
CDC Resources .....	574/583-8227
<b>JAY</b>	
Community and Family Services.....	260/726-9318
Comprehensive Mental Health Services of East Central Indiana .....	765/288-1928
Jay-Randolph Developmental Services .....	260/726-7931
Lifestream Services .....	765/759-1121

PHONE NUMBER

**JEFFERSON**

Developmental Services ..... 812/376-9404  
LifeSpring Mental Health Services ..... 812/280-2080  
LifeTime Resources ..... 812/432-5215  
Quinco Behavioral..... 812/348-7453

**JENNINGS**

Area XI Agency on Aging..... 812/372-6918  
Developmental Services ..... 812/376-9404  
Quinco Behavioral..... 812/348-7453

**JOHNSON**

Johnson County Association for Retarded Citizens ..... 317/738-5500  
Johnson County Senior Services..... 317/738-4544

**KNOX**

Senior and Family Services..... 812/254-1881  
YMCA of Vincennes ..... 812/882-2285

**KOSCIUSKO**

Kosciusko Community Senior Services..... 574/267-4648

**LAPORTE**

LaPorte County Comprehensive Mental Health Council ..... 219/872-8666  
LaPorte County Council on Aging ..... 219/326-7889  
Michiana Resources ..... 219/874-4288  
Parents and Friends, Inc..... 219/326-7889

**LAGRANGE**

LaGrange County Council on Aging ..... 260/463-4161  
Northeastern Center..... 260/347-4400  
RISE, Inc. .... 260/665-9408

**LAWRENCE**

Older Americans Services Corporation ..... 812/865-3352

**MADISON**

Lifestream Services ..... 765/759-1121

**MARION**

Independent Residential Living..... 317/861-0032

**MARSHALL**

Marshall County Council on Aging ..... 574/936-9904

**MARTIN**

Four Rivers Resource Services..... 812/254-4471  
Senior and Family Services..... 812/254-1881

**MIAMI**

Miami County YMCA ..... 765/472-1979

**MONTGOMERY**

Crawfordsville Park and Recreation..... 765/364-5175

**MORGAN**

Coordinated Aging Services of Morgan County..... 765/342-3007

	<u>PHONE NUMBER</u>
<b>NEWTON</b>	
CDC Resources .....	574/583-8227
<b>NOBLE</b>	
Noble County Association for Retarded Citizens .....	260/636-2155
Noble County Council on Aging .....	260/347-4226
Northeastern Center.....	260/347-4400
RISE, Inc. ....	260/665-9408
<b>OHIO</b>	
LifeTime Resources .....	812/432-5215
New Horizons Rehabilitation Services .....	812/934-4528
<b>ORANGE</b>	
Blue River Services, Inc. ....	812/738-2408
Older Americans Services Corporation .....	812/865-3352
Orange County Rehabilitation and Developmental Services.....	812/723-4486
<b>PARKE</b>	
Child Adult Resource Services.....	765/569-2076
West Central Indiana Economic Development District .....	812/238-1561
<b>PERRY</b>	
Perry County Council on Aging .....	812/547-8115
<b>PIKE</b>	
Pike County Area Rehabilitation Center .....	812/354-6560
Senior and Family Services.....	812/254-1881
<b>POSEY</b>	
Posey County Council on Aging .....	812/838-4656
Posey County Rehabilitation Services .....	812/838-0636
<b>PUTNAM</b>	
Child Adult Resource Services.....	765/569-2076
<b>RANDOLPH</b>	
Jay-Randolph Developmental Services .....	260/726-7931
Lifestream Services .....	765/759-1121
<b>RIPLEY</b>	
LifeTime Resources .....	812/432-5215
New Horizons Rehabilitation Services .....	812/934-4528
<b>RUSH</b>	
Rush County Senior Services .....	765/932-2935
<b>SCOTT</b>	
Blue River Services, Inc. ....	812/738-2408
Lifespan Resources.....	812/948-8330
LifeSpring Mental Health Services .....	812/280-2080
New Hope Services of Jeffersonville.....	812/288-8248
<b>SHELBY</b>	
Independent Residential Living.....	317/861-0032
Shelby Senior Services .....	317/398-0127
<b>SPENCER</b>	
Spencer County Council on Aging.....	812/649-9828

**PHONE NUMBER**

**STEUBEN**

Northeastern Center..... 260/347-4400  
RISE, Inc. .... 260/665-9408  
Steuben County Council on Aging..... 260/665-9856

**SULLIVAN**

Four Rivers Resource Services..... 812/254-4471  
West Central Indiana Economic Development District..... 812/238-1561

**SWITZERLAND**

Developmental Services ..... 812/376-9404  
LifeTime Resources ..... 812/432-5215

**VANDERBURGH**

Evansville Association for Retarded Citizens..... 812/428-4500

**VERMILLION**

Child Adult Resource Services..... 765/569-2076  
West Central Indiana Economic Development District..... 812/238-1561

**VIGO**

West Central Indiana Economic Development District..... 812/238-1561

**WABASH**

ARC of Wabash County ..... 260/563-8411  
Wabash County Council on Aging..... 260/563-4475

**WARREN**

Child Adult Resource Services..... 765/569-2076  
Community Action Program of Western Indiana ..... 765/762-0420

**WASHINGTON**

Blue River Services, Inc. .... 812/738-2408  
LifeSpring Mental Health Services ..... 812/280-2080  
Older Americans Services Corporation ..... 812/865-3352

**WAYNE**

Achieva Resources Corporation, Inc. .... 765/966-0502  
Adult Day Care of Richmond ..... 765/966-0852

**WELLS**

Wells County Council on Aging..... 260/824-1070

**WHITE**

CDC Resources ..... 574/583-8227

**WHITLEY**

Whitley County Council on Aging ..... 260/248-8944

# Transit Partners & Advocates

## SECTION FIVE

# TRANSIT PARTNERS AND ADVOCATES

**American Public Transit Association (APTA)**  
1201 New York Avenue NW  
Washington, DC 20005  
Phone: (202) 898-4000  
Fax: (202) 898-4049

**Indiana Council on Specialized Transportation (INCOST)**  
825 East Eighth Street  
Bloomington, IN 47808  
Phone: (800) 334-3554

**Community Transportation Association of America (CTAA)**  
1341 G Street NW, Suite 600  
Washington, D.C. 20005  
Phone: (202) 628-1480  
Fax: (202) 737-9197

**Indiana Department of Transportation Public Transit Section**  
100 North Senate Avenue, Room N901  
Indianapolis, IN 46204  
Phone: (317) 232-1482  
Fax: (317) 232-1499

**Family and Social Services Administration (FSSA)**  
P.O. Box 7083  
402 W. Washington Street  
Indianapolis, IN 46207-7083  
Phone: (317) 233-4454  
Fax: (317) 233-4693

**Indiana Rural Transit Assistance Program**  
825 East Eighth Street  
Bloomington, IN 47408  
Toll Free: (800) 334-3554  
Toll Call: (812) 855-8143  
Fax: (812) 855-8022

**Federal Transit Administration Region 5**  
200 W. Adams Street, Suite 2410  
Chicago, IL 60606  
Phone: (312) 353-2865  
Fax: (312) 886-0351

**Indiana Transportation Association**  
Kent McDaniel, Executive Director  
825 East Eighth Street  
Bloomington, IN 47408  
Phone: (812) 855-8143  
Fax: (812) 855-8022

**Governor's Planning Council for People with Disabilities**  
150 West Market, Suite 628  
Indianapolis, IN 46204-2821  
Phone: (317) 232-7770  
TT: (317) 232-7771  
Fax: (317) 233-3712

**Indiana Urban Transit Assistance Program**  
Betsy Kachmar, Program Coordinator  
825 East Eighth Street  
Bloomington, IN 47408  
Toll Call: (812) 855-8202  
Fax: (812) 855-8022

# Indiana Metropolitan Planning Organizations

## **Bloomington Area Transportation Study**

Mr. Tom Micuda, Director  
P.O. Box 100, Municipal Building  
Bloomington, IN 47402  
Phone: (812) 349-3531

## **Delaware-Muncie Metropolitan Plan Commission**

Ms. Marta Moody, Executive Director  
206 Delaware County Building  
Muncie, IN 47305  
Phone: (765) 747-7740

## **Evansville Urban Transportation Study**

Ms. Rose Zigenfus, Executive Director  
316 Civic Center Complex  
Evansville, IN 47708  
Phone: (812) 426-5230  
Website: <http://www.eutsmmpo.com/home.htm>

## **City of Indianapolis-Department of Metropolitan Development**

Mr. Mike Dearing, Manager  
200 East Washington Street, Suite 1841  
Indianapolis, IN 46204  
Phone: (317) 327-5136

## **Kentuckiana Regional Planning and Development Agency**

Mr. Jack Scriber, Executive Director  
11520 Commonwealth Avenue  
Louisville, KY 40299  
Phone: (502) 266-6084

## **Kokomo & Howard County Governmental Coordinating Council**

Mr. Larry Ives, Transportation Director  
120 East Mulberry Street, Suite 116  
Kokomo, IN 46901  
Phone: (765) 456-2336

## **Madison County Council of Governments**

Mr. Jerry Bridges, Executive Director  
16 East Ninth Street  
Anderson, IN 46016  
Phone: (765) 641-9482

## **Michiana Area Council of Governments**

Ms. Sandra Seanor, Executive Director  
227 West Jefferson Boulevard, Room 1120  
South Bend, IN 46601  
Phone: (574) 287-1829

## **Northeastern Indiana Regional Coordinating Council**

Mr. Dan Avery  
Executive Director  
City-County Building, Room 630  
Fort Wayne, IN 46802  
Phone: (260) 449-7309

## **Northwestern Indiana Regional Plan Commission**

Mr. Steve Strains, Director of Transportation  
6100 Southport Road  
Portage, IN 46368  
Phone: (219) 763-6060

## **Tippecanoe County Area Plan Commission**

Mrs. Sallie Fahey, Executive Director  
20 North Third Street  
Lafayette, IN 47901-1209  
Phone: (765) 423-9242

## **West Central Indiana Economic Development Corporation**

Mr. Merv Nolot, Executive Director  
1718 Wabash Avenue, P.O. Box 359  
Terre Haute, IN 47808  
Phone: (812) 238-1561

# Indiana Regional Planning Councils

**Association of Indiana Counties**  
10 West Market Street, Suite 1060  
Indianapolis, IN 46204  
Phone: (317) 684-3710

**Indiana Association of Cities and Towns**  
150 West Market Street, Suite 728  
Indianapolis, IN 46204  
Phone: (317) 237-6200  
Fax: (317) 237-6206

**Indiana 15 Regional Planning Commission**  
610 Main Street, P.O. Box 786  
Jasper, IN 47547-0786  
Phone: (812) 482-4535  
Fax: (812) 482-4863

**III-A Development District**  
217 Fairview Boulevard, Suite C  
Kendallville, IN 46755  
Phone: (260) 347-4714

**Kankakee/Iroquois Regional Planning Commission**  
115 East Fourth Street, P.O. Box 127  
Monon, IN 47959  
Phone: (219) 253-6658

**River Hills Economic Development District & Regional Planning Commission**  
1710 E 10th Street, Suite U  
Jeffersonville, IN 47130  
Phone: (812) 288-4624

**Southeastern Indiana Regional Planning Commission**  
P.O. Box 765  
Versailles, IN 47042  
Phone: (812) 689-5505

**Southern Indiana Development Commission**  
P.O. Box 442  
Loogootee, IN 47553  
Phone: (812) 295-3707

# Glossary

## **SECTION SIX**

# GLOSSARY

*This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.*

**Access to Jobs** - This program provides competitive grants to local governments and non-profit organizations to develop transportation services to connect welfare recipients and low-income persons to employment and support services. The program was authorized by the Transportation Equity Act for the 21st Century (TEA-21) and is administered by the Federal Transit Administration.

**Accessibility** - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

**Active Vehicles** - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

**Alternative Fuels** - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

**Americans with Disabilities Act (ADA)** - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure system-wide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

**Apportionment, Appropriation, Allocation** - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

**Award** - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

**Base Fleet** - The average number of revenue vehicles in scheduled operation during the non-peak hours of the average weekday of operation.

**Body on Truck Chassis (BOTC)** - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

**Brokerage** - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

**Capital Costs** - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Under TEA-21, FTA has broadened its definition of capital costs to include bus overhauls, preventative maintenance, and even a share of a transit provider's ADA paratransit expenses.

**Capital Grant Awards** - Federal, state, and local capital assistance awarded during the calendar year reporting period.

**Casualty and Liability Costs** - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

**Charter and Other Revenue** - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

**Auxiliary Transportation Revenue** - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

**Charter Service Revenue** - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

**Non-transportation Revenue** - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

**School Bus Service Revenue** - Passenger fares from school bus service operated under contract with local school corporations.

**Clean Air Act** - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

**Commercial Driver's License (CDL)** - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

**Complementary Paratransit** - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

**Congestion Mitigation and Air Quality Program (CMAQ)** - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

**Contra Expenses** - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

**Demand Response Service** - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides.

Demand response service is generally provided using small transit vehicles including sedans and minivans.

**Deviated Fixed Route** - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers.

**Disabled** - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

**Fare Recovery** - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio.

**Fare Revenue** - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

**Federal Operating Assistance** - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

**Fixed Route Service** - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

**Fringe Expenses** - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

**Holidays** - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veterans' Day and Martin Luther King, Jr. Day.

**LDI Expense** - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

**Local Assistance (also Local Operating Revenue)**- This category includes:

***Local Cash Grants and Reimbursements*** -

Funds obtained from local government units to assist in paying the cost of operating the transit system.

***Taxes Levied Directly by Transit System*** -

Dedicated tax revenues collected by systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

**Locally Derived Income (LDI)** - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

**Materials and Supplies Expense** - Cost of fuel, lubricants, tires, tubes, and other materials and

supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

**Metropolitan Planning Organization (MPO)** - Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

**Operating Expense** - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

**Operating Expense/Passenger Trip** - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

**Operating Income** - Revenue received from fares, charter services, and other sources directly related to transit systems' operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

**Operating Subsidy** - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

**Operator Salaries and Wages** - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

**Other Expenses** - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

**Other Salaries and Wages** - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

**Paratransit** - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

**Passenger Trips/Capita** - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

**Passenger Trips/Total Vehicle Miles (TVM)** - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

**Passenger Trip** - One person making a one-way trip from origin to destination. One round trip equals two passenger trips.

**Peak Hour Fleet** - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

**Public Mass Transportation Fund (PMTF)** - State assistance fund financed by 0.635 percent of the state general sales and use tax.

**Purchased Transportation Expenses** - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

**Reconciling Items** - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

**Revenue Vehicle Miles** - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

**Section 5307** - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

**Section 5309** - The section of the Federal Transit Act that authorizes discretionary grants to public transit agencies for capital projects such as buses, bus facilities, and rail projects.

**Section 5310** - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

**Section 5311** - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

**Service Area** - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

**Service Area Population** - The entire population within the legal operating limits of the transit system, as reported by the 2000 Census.

**Services Expenses** - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

**Advertising Fees** - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

**Contract Maintenance Service Expenses** - Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

**Professional and Technical Service Fees** - Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

**Service Route** - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

**Standard Van (SV)** - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line.

**Subsidy/Passenger Trip** - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

**Total Vehicle Miles** - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

**Transfer Charge** - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

**Transit Bus** - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

**Small Transit Bus (STB)** - Under 30'

**Medium Transit Bus (MTB)** - 30' to 34'

**Large Transit Bus (LTB)** - 35' to 40'

**Trolley (TY)** - Usually 30' to 35'

**Articulated (ART)** - Multi-section high occupancy vehicle

**User Side Subsidy** - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

**Utility Expense** - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garage collection, and telephone, etc.